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8		
	UNITED STATES I DISTRICT O	
9	DISTRICT	TIEVADA
10	T. D.	LG N 220 00504 IAD DIV
11	Lisa Bryant,	Case No.: 2:20-cv-00594-JAD-EJY
12	Plaintiff,	Plaintiff's Motion for Summary Judgment
13	v.	
14	Madison Management Services, LLC, and	
15	Waldman & Porras, PLLC,	
16	Defendants	
17		
18	Pursuant to Rule 56 of the Federal Rules	of Civil Procedure, Plaintiff Lisa Bryant hereby
19	moves this Court for an order granting summary j	udgment in favor of Plaintiff, against Defendants
20	Madison Management Services, LLC ("Madison	"), and Waldman & Porras, PLLC ("W&P") as to
21	Plaintiff's FDCPA and Slander of Title claims.	This motion is based upon the records and papers
22	on file herein, the accompanying Memorandum	of Points and Authorities, declarations, exhibits
23		
24	and such other evidence as may be presented at t	ne nearing of this motion.
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# MEMORANDUM OF POINTS AND AUTHORITIES

I. Introduction

Plaintiff Lisa A. Bryant ("Plaintiff" or "Bryant") respectfully requests that this Court enter summary judgment in her favor on her Fair Debt Collection Practices Act ("FDCPA") and Slander of Title claims.

The material facts are not contested in that a second note that was procured through Accredited Home Lenders, Inc. in the amount of \$90,250.00 is a fraudulent loan. This second note was allegedly secured by a deed of trust on Plaintiff's real property known as 719 North Racetrack Road, Henderson, NV 89015, Parcel No. 179-04-506-001 (the "Home") (collectively, the "Second Mortgage Loan"). Defendant Madison Management Services, LLC ("Madison") is a "debt collector" and currently services the fraudulent Second Mortgage Loan on behalf of PVK Properties, LLC ("PVK"), the alleged assignee of the Second Mortgage Loan. Defendant Waldman & Porras, PLLC ("W&P") is also a "debt collector" acting as the agent and attorney for Madison and PVK with respect to conduct set forth herein.

Even though Madison and W&P (collectively "Defendants") have knowledge that the Second Mortgage Loan was procured by fraud, Defendants have attempted and continue to attempt to collect upon the amounts evidenced by the Second Mortgage Loan in violation of numerous provisions of the FDCPA.

On or about August 20, 2018, First American Title Insurance Company filed a deed of reconveyance with the Clark County Recorder's Office releasing Bryant from the Second Mortgage Loan. Despite the reconveyance filed on August 20, 2018, Defendants issued and filed a notice of default and election to sell the Home on or about October 10, 2019, based upon the alleged default on the Second Mortgage Loan (the "Notice"). Bryant attempted to refinance her home on three separate occasions between October 10, 2019, the date the Defendants issued and

filed a notice of default, and March 4, 2020, the date the Defendants rescinded the notice of default. She was denied all three times by the mortgage companies based on the notice of default that was filed by the Defendants on October 19, 2019 on her Home. If not for the Notice of Default that was filed by the Defendants, Bryant would have been able to refinance her home at a lower interest rate. Defendants have slandered Bryant's title on her home by filing the Notice of Default. If not for the Notice of Default that was filed by the Defendants, Bryant would have been able to refinance her home at a lower interest rate.

# II. Statement of the Undisputed Facts

- Madison is doing business in the State of Nevada as a business entity. (ECF No. 35, ¶ 6).
- 2. Defendant Waldman & Porras, PLLC ("W&P") is a Nevada professional limited liability company which has members and employees engaged in the practice of law in the State of Nevada. (ECF No. 35, ¶ 7).
- 3. On or about March 26, 2004, Bryant obtained a loan as evidenced by a note and deed of trust on the Home allegedly securing said note (collectively, the "First Mortgage Loan").
  - 4. Bryant is presently current on her obligations under the First Mortgage Loan.
- 5. Unbeknownst to Bryant, a second note was procured through Accredited Home Lenders, Inc. in the amount of \$90,250.00 which was then allegedly secured by a deed of trust on the Home (collectively, the "Second Mortgage Loan"). *See*, a copy of the Second Mortgage Loan documents, attached as <u>Exhibit 1</u>.
- 6. Defendant Madison is the current servicer of the Second Mortgage Loan. (Doc. 35, ¶ 13); see also, Madison's written discovery responses, attached as Exhibit 2 at p. 1.

- 7. Madison obtained servicing rights to the Second Mortgage Loan in or around September 2017. (Doc. 35, ¶ 13); see also, Exhibit 2, p. 2.
- 8. The Second Mortgage Loan was in default at the time Madison obtained servicing rights to the Loan. Exhibit 2, p. 2.
- 9. Madison services the Second Mortgage Loan on behalf of PVK Properties, LLC ("PVK"), the alleged assignee of the Second Mortgage Loan. (Doc. 35, ¶ 12).
  - 10. W&P acted as the agent and attorney for Madison and PVK. (Doc. 35, ¶ 14).
- 11. The Second Mortgage Loan is believed to have been procured through fraudulent means as Bryant did not fully execute the same and received no funds through the same. *See*, the transcript of Bryant's deposition taken on February 8, 2022, attached as Exhibit 3; Exhibit 3 at 15:9-18:21, 21:5-21:8, 21:12-22:18, 52:2-54:1.
- 12. Nancy Garnett, the notary public who allegedly notarized Bryant's signature on the Second Mortgage Loan Documents, has averred on numerous occasions that Bryant refused to execute the Second Mortgage Loan documents in full. *See*, *inter alia*, the transcript of the deposition of Nancy Garnett taken on July 30, 2021, attached as Exhibit 4; Exhibit 4 at 11:11-13:13, 18:23-21:6, 23:1-23:13; Exhibit 4-A.
- 13. Bryant refused to sign the Second Mortgage Loan documents as she did not agree with the terms. Exhibit 3 at 22:19-28:24; Exhibit 4 at 10:10-10:22.
- 14. Bryant received no communications or documentation regarding the Second Mortgage Loan and had no knowledge of the Second Mortgage Loan until receiving notice that Madison had obtained servicing rights to the same in or around September 2017. Exhibit 3 at 30:25-31:23, 40:17-41:6, 66:12-66:19.

- 15. Bryant repeatedly averred to Madison that she had no prior knowledge of the Second Mortgage Loan after beginning to receive notices from Madison and informed Madison that the Second Mortgage Loan was presumably procured through fraudulent means. See, conversation log for the Second Mortgage Loan from Madison, attached as Exhibit 5 at p. 9, 12.
- 16. Madison, through their counsel W&P, sent correspondence to Bryant dated May 25, 2018 and captioned "NOTICE OF DEFAULT AND INTENT TO ACCELERATE AND ENFORCE THE POWER OF SALE" claiming that the Second Mortgage Loan was in default for failure to make the payment due for August 1, 2014 and that the amount required to reinstate the Second Mortgage Loan and cure the alleged default was \$41,438.41. *See*, letter dated May 25, 2018 from Waldman & Porras, PLLC, attached as Exhibit 6.
- 17. Bryant sent correspondence dated July 27, 2018 to W&P disputing the claimed debt evidenced by the Second Mortgage Loan explicitly stating that she believed the debt was "part of an identity theft" and a "scheme of fraud for profit". See, letter dated July 27, 2018 from Lisa A. Bryant, attached as Exhibit 7. In subsequent months, Bryant repeatedly sent correspondence and spoke with Madison and W&P (collectively "Defendants") to dispute the debt frequently requesting, but not receiving, a payment history for the Second Mortgage Loan to verify the amounts claimed due and owing. (Doc. 35, ¶¶ 19, 21); see, Exhibit 5, at p. 7-11, 19-21.
- 18. On or about August 20, 2018, it appears that First American Title Insurance Company filed a deed of reconveyance with the Clark County Recorder's Office releasing Bryant from the Second Mortgage Loan.
- 19. Despite Bryant's repeated attempts to clarify the fraudulent nature of the Second Mortgage Loan with Defendants, Defendants continued to claim that amounts evidenced by the Second Mortgage Loan were validly due and owing from Bryant. (Doc. 35, ¶ 21).

- 20. Despite the reconveyance filed on August 20, 2018, Defendants issued a notice of default and election to sell the Home on or about September 3, 2019, and recorded the same on October 10, 2019 based upon the alleged default on the Second Mortgage Loan (the "Notice"). (Doc. 35, ¶¶ 21-22); see also, W&P's written discovery responses, attached as Exhibit 8 at p. 1.
- 21. Per email correspondence from W&P, Defendants rescinded the Notice in order to correct the alleged "reconveyance error" that Plaintiff presumes took place on August 20, 2018, but indicated that they would be further proceeding under a new notice of default.
  - 22. To date, the reconveyance has not been rescinded.
- 23. Despite Bryant's repeated attempts to clarify the fraudulent nature of the Second Mortgage Loan with Defendants, Defendants continued to claim that Bryant was past due on the Second Mortgage Loan in amounts in excess of were past due on their obligations under the Loan in the amount of \$41,438.41.
- 24. Defendants have attempted and continue to attempt to collect upon the amounts evidenced by the Second Mortgage Loan. (Doc. 35, ¶ 26).
- 25. Both Defendants admit that they are debt collectors in relation to the Second Mortgage Loan. *See*, a copy of a payoff statement from Madison dated April 21, 2020 advising of their status as a debt collector, attached as <u>Exhibit 9</u> see also, a copy of correspondence from W&P dated April 29, 2020 advising of their status as a debt collector, attached as <u>Exhibit 10</u>.
- 26. Upon receiving the notices from Defendants claiming that she owes amounts due upon the Second Mortgage Loan, which she did not execute and of which she had no prior

<sup>&</sup>lt;sup>1</sup> Plaintiff presumes Defendants were referring to the deed of reconveyance filed on or about August 20, 2018 by First American Title Insurance Company. There is a pending lawsuit: PVK Properties LLC vs. First American Title Insurance Company & Lisa Bryant et al. (CASE No. A-21-835718-C) wherein PVK (the presumed current beneficiary of the Second Mortgage Loan) is attempting to undo the reconveyance. This is being done presumable so that the Defendants can proceed with foreclosing on Lisa Bryant.

knowledge, Bryant was shocked, frustrated, anxious, embarrassed, and otherwise emotionally distraught that Defendants were attempting to collect on the debt.

- 27. Defendants' willful and wrongful actions have caused Bryant to suffer emotional distress driven by fear, anxiety, and concern that Defendants will wrongfully seek to foreclose upon the Second Mortgage Loan and sell her Home unless she agrees to pay sums for which she is not obligated to even though she did not enter into the Second Mortgage Loan and received no funds from the same.
- 28. Bryant tried numerous times to refinance her Home but was denied because of the fraudulent Second Mortgage.

#### **Nancy Garnett Depo**

- Notary only gets "half of what the agreed fee is" if a borrower refuses to sign (financial incentive) p. 17

# **Madison Management Redacted Conversation Log**

Shows Lisa was applying for relief with various programs but "the programs are not accepting her due to the credit reporting we are doing on her account" (written by Anasia Rivera at Madison)

# Mortgage Loan Documents - Part 1

- Notice of assignment, sale or transfer of servicing rights mailed on 8/29/2017, effective on 9/18/2017
- Admits Madison is debt collector

#### Part 2

Shows the debt was disputed along with response p.25-26; 58-62

# III. Legal Standard

# A. Summary Judgment

Summary judgment is appropriate where the admissible evidence shows that "there is no genuine issue as to any material fact and that the moving party is entitled to a judgment as a matter of law." Fed. R. Civ. P. 56(c). A material issue of fact is one that affects the outcome of the

litigation and requires a trial to resolve the differing versions of the truth. Kuhn v. Account Control Technology, Inc., 865 F. Supp. 1443, 1447 (D. Nev. October 7, 1994). The moving party has the initial burden of showing the absence of a genuine issue of material fact. Adickes v. S.H. Kress & Co., U.S. 398 U.S. 144 (1970). If the party seeking summary judgment meets this burden, the burden shifts to the nonmoving party, and summary judgment will be granted "unless there is sufficient evidence favoring the nonmoving party for a jury to return a verdict for that party." Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 249, 106 S. Ct. 2505, 2511 (1986). Questions of reasonableness are "appropriate for determination on [a] motion for summary judgment when only one conclusion about the conduct's reasonableness is possible there is no issue for trial." In re Software Toolworks Inc. v. Painewebber Inc., 50 F. 3d 615, 622 (9th Cir. 1995) (quoting West v. State Farm Fire & Casualty Co., 868 F. 2d 348, 351 (9th Cir. 1989) (internal alterations omitted)).

#### **B.** The Fair Debt Collection Practices Act

Seeking to somewhat level the playing field between consumers and debt collectors, the FDCPA prohibits debt collectors "from making false or misleading representations and from engaging in various abusive and unfair practices." *Heintz*, 514 U.S. at 292. Section 1692e prohibits a debt collector from using "any false, deceptive, or misleading representation or means in connection with the collection 7 of any debt." 15 U.S.C. § 1692e. Specifically, making a "false representation of the character, amount, or legal status of any debt" is an FDCPA violation. 15 U.S.C. § 1692e(2)(A).

When analyzing Plaintiff's FDCPA claims, this Court must: (1) apply the least sophisticated consumer standard, and (2) remember that the FDCPA is a strict liability statute.

# 1. The Least Sophisticated Consumer Standard

In analyzing Plaintiffs' FDCPA claims, this Court must look at Plaintiffs' allegations from the perspective of the least sophisticated consumer. *E.g.*, *McCurdy v. Prof'l Credit Serv.*, No. 6:15-CV-01498-AA, 2015 U.S. Dist. LEXIS 151532, at \*7 (D. Or. Oct. 30, 2015), *Gonzales v. Arrow Fin. Servs.*, *LLC*, 660 F.3d 1055, 1061-62 (9th Cir. 2011) (The standard is designed to protect consumers of below average sophistication or intelligence, or those who are uninformed or naive, "The 'least sophisticated debtor' standard is lower than simply examining whether particular language would deceive or mislead a reasonable debtor."). Here, Plaintiffs are consumers that have brought their claims against Defendant under the FDCPA and the least sophisticated consumer standard applies.

### 2. The FDCPA is a strict liability statute

"The FDCPA is a strict liability statute." *E.g.*, *Irwin v. Mascott*, 112 F. Supp.2d 937, 963 (N.D. Cal. 2000), *Heintz*, 514 U.S. at 292 (A plaintiff need not prove either that defendants knew that their debt collection practices were illegal or that they intended to violate the law.), *Reichert v. Nat'l Credit Sys.*, 531 F.3d 1002, 1004 (9th Cir. 2008) ("[T]he FDCPA is a strict liability statute in that a plaintiff need not prove an error was intentional.") (*citing Clark v. Capital Credit & Collection Servs.*, *Inc.*, 460 F.3d 1162 (9th Cir. 2006)), *McCollough v. Johnson, Rodenburg & Lauinger, LLC*, 637 F.3d 939, 948 (9th Cir. 2011) (the FDCPA does not require proof of intentional violation).

#### C. Slander of Title

MOTION FOR SUMMARY JUDGMENT

"The elements of a claim for slander of title are: (1) false and malicious communications, (2) which were disparaging to one's title in land, (3) that caused special damage." *Carranza v. U.S. Bank, N.A.*, No. 2:15-cv-1471-GMN-CWH, 2016 WL 1643797 at \*4 (D. Nev. Apr. 25, 2016) (citing Higgins v. Higgins, 744 P.2d 530, 531 (Nev. 1987)).

#### IV. Argument

Summary judgment should be entered because no genuine issue of material fact exists that:

(A) Defendants violated the FDCPA, and (B) Defendants are liable for slander of title.

#### A. Defendants violated the FDCPA

Defendants violated the FDCPA because: (1) the FDCPA applies, and (2) Defendants' conduct violated 15 U.S.C. § 1692e(2).

### 1. The FDCPA applies

The FDCPA applies since: (1) Defendants are each a "debt collector," (2) Plaintiff is a "consumer," and (3) the underlying loan was a consumer "debt."

First, "[t]he term 'debt collector' means any person who uses any instrumentality of interstate commerce or the mails in any business the principal purpose of which is the collection of any debts, or who regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another." 15 U.S.C. § 1692a(6). Here, both Defendants admit that they are debt collectors in relation to the Second Mortgage Loan. *See*, a copy of a payoff statement from Madison dated April 21, 2020 advising of their status as a debt collector, attached as Exhibit 9; see also, a copy of correspondence from W&P dated April 29, 2020 advising of their status as a debt collector, attached as Exhibit 10 Moreover, the Loan was in default at the time Madison obtained servicing rights to the Loan. Exhibit 2, p. 2.

Second, "[t]he term 'consumer' means any natural person obligated or allegedly obligated to pay any debt." 15 U.S.C. § 1692a(3). Here, Bryant is a natural person whom Defendants allege is obligated to pay the debt evidenced by the Second Mortgage Loan.

Third, "[t]he term 'debt' means any obligation or alleged obligation of a consumer to pay money arising out of a transaction in which the money, property, insurance, or services which are

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the subject of the transaction are primarily for personal, family, or household purposes, whether or not such obligation has been reduced to judgment." Here, the Second Mortgage Loan is a debt allegedly secured by the home that has been Bryant's primary, principal residence since roughly 1985. Exhibit 1; Exhibit 3, 8:1-8:15.

#### 2. Defendants each violated 15 U.S.C. § 1692e(2)

Defendants violated the FDCPA by making a "false representation of the character, amount, or legal status of any debt." 15 U.S.C. § 1692e(2)(A).

Defendants violated 15 U.S.C. § 1692e(2) by misrepresenting to Bryant that the she was in default on obligations under the Second Mortgage Loan, which she had not obtained, owed sums which were not in fact due, and stating that they would foreclose upon her Home. As indicated in the testimony of Bryant and Garnett, Bryant did not execute the Second Mortgage Loan Documents in full and had no obligations in relation to the same. Exhibit 3 at 15:9-18:21, 21:12-22:18, 52:2-54:1; Exhibit 4 at 11:11-13:13, 18:23-21:6, 23:1-23:13; Exhibit 4-A. Bryant never received any funds from the Second Mortgage Loan either. Exhibit 3 at 21:5-21:8. Defendants knew, or should have had reason to know, that Bryant was not obligated to the Second Mortgage Loan as she had advised each of the Defendants that the Second Mortgage Loan was believed to be fraudulent. Exhibit 5 at p. 9, 12, see also, a copy of correspondence from Madison Management Services, LLC, attached as Exhibit 11. Moreover, despite demanding funds from Bryant, it is clear that Madison and W&P were unable to ascertain whether the amounts they claimed were due and owing were actually due. Bryant repeatedly requested a payment history for the Second Mortgage Loan to verify the amounts due, but Madison admitted that as of December 4, 2018 it did not have a payment history for the Second Mortgage Loan as Madison "does not back track

loan histories" and that such a history was "not readily available" to Madison. Exhibit 5 at p. 7-11, 19-21.

#### **B.** Defendants Committed Slander of Title

Defendants committed slander of title since: (1) Defendants released false and malicious communications, (2) which were disparaging to Plaintiff's title in land, (3) and caused special damages. *Executive Management, Ltd. v. Ticor Title Ins. Co.*, 962 P.2d 465, 478 (Nev. 1998), citing *Higgins v. Higgins*, 103 Nev. 443, 445, 744 P.2d 530, 531 (1987)

First, Defendants released false and malicious communications through, *inter alia*, the recordation of the Notice. Despite Bryant not having executed the Second Mortgage Loan, disputing the nature of the debt evidenced by the same, and alleging that the same was procured through fraudulent means, the Notice suggests that she could lose her home through non-payment of the amounts due under the Second Mortgage Loan. <u>Exhibit 3</u> at 15:9-18:21,21:12-22:18, 52:2-54:1; <u>Exhibit 4</u> at 11:11-13:13, 18:23-21:6, 23:1-23:13; <u>Exhibit 4-A</u>; <u>Exhibit 5</u> at p. 9, 12, *see also*, Exhibit 11.

Second, this Notice was disparaging to Plaintiff's title in land, namely the Home, as it claimed there was a valid and subsisting lien on the Home through the Second Mortgage Loan.

Third, the actions of Defendants caused Plaintiff to suffer special damage as the issuance and recording of the Notice prevented Bryant from being able to refinance her First Mortgage Loan on multiple occasions. *See*, Declaration of Lisa Bryant, attached as Exhibit 12. Moreover, the fear of a wrongful foreclosure of her Home resulting from the issuance and recordation of the Notice caused Bryant to suffer from great emotional distress.

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#### V. Conclusion

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Plaintiff respectfully asks this Court to grant summary judgment in her favor. First, Defendants have admitted that they are "debt collectors" as defined by the FDCPA. Defendants have also violated 15 U.S.C. § 1692e(2) by misrepresenting to Bryant that the she was in default on obligations under the Second Mortgage Loan, which she had not obtained, owed sums which were not in fact due, and stating that they would foreclose upon her Home. Defendants were also unable to ascertain whether the amounts claimed to be due and owing by Bryant were correct. Despite Defendants making numerous demands for payments, and despite Bryant repeatedly requesting a payment history for the Second Mortgage Loan to verify the amounts due, Madison, as of December 4, 2018 did not have a payment history for the Second Mortgage Loan as Madison "does not back track loan histories" and that such a history was "not readily available" to Madison.

Second, Defendants committed slander of title since: (1) Defendants released false and malicious communications, (2) which were disparaging to Plaintiff's title in land, (3) and caused special damages. Plaintiff suffered special damages as the issuance and recording of the Notice prevented Bryant from being able to refinance her First Mortgage Loan on multiple occasions.

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Finally, summary judgment is proper because there are no genuine issues of material fact as to whether Defendants violated the FDCPA by making false representations of the character, amount, and legal status of the Second Mortgage Loan. There is also no genuine issues of material fact as to whether Defendants committed slander of title. This Court should therefore enter summary judgment in Plaintiff's favor and set a jury trial to determine Plaintiff's damages

Dated: March 17, 2022.

Respectfully submitted,

#### FREEDOM LAW FIRM

/s/ George Haines
George Haines, Esq.
8985 South Eastern Ave., Suite 350
Las Vegas, Nevada 89123
Attorney for Lisa Bryant

# EXHIBIT "1"

NOTE

October 2, 2006

HENDERSON Con NV State

719 NORTH RACETRACK ROAD HENDERSON, NV 89015
Property Address

1. BORROWER'S PROMISE TO PAY

In return for a loan that I have received, I promise to pay U.S. \$ 90,250.00 "principal"), plus interest, to the order of the Lender. The Lender is

(this amount will be called

Accredited Home Lenders. Inc.

A California Corporation

. I understand that the Lender may transfer this

Note The Lender or anyone who takes this Note by transfer and who is entitled to receive payments under this Note will be called the "Note Holder."

2. INTEREST

I will pay interest at a yearly rate of

10.500 %.

Interest will be charged on unpaid principal until the full amount of principal has been paid.

3. PAYMENTS

I will pay principal and interest by making payments each month of U.S. \$ 825.56

I will make my payments on the 1st day of each month beginning on December 1

2006 I will make these payments every month until I have paid all of the principal and interest and any other charges, described below, that I may owe under this Note. If, on November 1, 2021

I still owe amounts under this Note, I will pay all those amounts, in full, on that date See Balloon Rider attached hereto.

I will make my monthly payments at P.O. Box 502480 San Diego, CA 92150-2480

or at a different place if required by the Note Holder.

#### 4. BORROWER'S FAILURE TO PAY AS REQUIRED

(A) Late Charge for Overdue Payments

If the Note Holder has not received the full amount of any of my monthly payments by the end of 10 calendar days after the date it is due, I will pay a late charge to the Note Holder. The amount of the charge will be 6.000 % of my overdue payment, but not less than U.S. \$ 1.00 and not more than U.S. \$ 49.53 . I will pay this late charge only once on any late payment.

(B) Notice From Note Holder

If I do not pay the full amount of each monthly payment on time, the Note Holder may send me a written notice telling me that if I do not pay the overdue amount by a certain date I will be in default. That date must be at least 10 days after the date on which the notice is mailed to me or, if it is not mailed, 10 days after the date on which it is delivered to me.

(C) Default

If I do not pay the overdue amount by the date stated in the notice described in (B) above, I will be in default. If I am in default, the Note Holder may require me to pay immediately the full amount of principal which has not been paid and all the interest that I owe on that amount.

Even if, at a time when I am in default, the Note Holder does not require me to pay immediately in full as described above, the Note Holder will still have the right to do so if I am in default at a later time.

(D) Payment of Note Holder's Costs and Expenses

If the Note Holder has required me to pay immediately in full as described above, the Note Holder will have the right to be paid back for all of its costs and expenses to the extent not prohibited by applicable law. Those expenses include, for example, reasonable attorneys' fees.

5. THIS NOTE SECURED BY A DEED OF TRUST

In addition to the protections given to the Note Holder under this Note, a Deed of Trust, dated October 2, 2006 , protects the Note Holder from possible losses which might result if I do not keep the promises which I make in this Note. That Deed of Trust describes how and under what conditions I may be required to make immediate payment in full of all amounts that I owe under this Note.

0609212450

NEVADA - SECOND MORTGAGE - 1/80 - FNMA/FHLMC UNIFORM INSTRUMENT

Form 3929

Page 1 pf 2

VMP MORTGAGE FORMS - (800)521-7291

Bryant 2/8/22
Exhibit 1



75 (NV) (0704) 01

#### BORROWER'S PAYMENTS BEFORE THEY ARE DUE - See Prepayment Charge Rider attached hereto.

I have the right to make payments of principal at any time before they are due. A payment of principal only is known as a "prepayment." When I make a prepayment, I will tell the Note Holder in a letter that I am doing so. A prepayment of all of the unpaid principal is known as a "full prepayment." A prepayment of only part of the unpaid principal is known as a "partial prepayment."

I may make a full prepayment or a partial prepayment without paying any penalty. The Note Holder will use all of my prepayments to reduce the amount of principal that I owe under this Note. If I make a partial prepayment, there will be no delays in the due dates or changes in the amounts of my monthly payments unless the Note Holder agrees in writing to those delays or changes. I may make a full prepayment at any time. If I choose to make a partial prepayment, the Note Holder may require me to make the prepayment on the same day that one of my monthly payments is due. The Note Holder may also require that the amount of my partial prepayment be equal to the amount of principal that would have been part of my next one or more monthly payments.

#### 7. BORROWER'S WAIVERS

I waive my rights to require the Note Holder to do certain things. Those things are: (A) to demand payment of amounts due (known as "presentment"); (B) to give notice that amounts due have not been paid (known as "notice of dishonor"); (C) to obtain an official certification of nonpayment (known as a "protest"). Anyone else who agrees to keep the promises made in this Note, or who agrees to make payments to the Note Holder if I fail to keep my promises under this Note, or who signs this Note to transfer it to someone else also waives these rights. These persons are known as "guarantors, sureties and endorsers."

#### 8. GIVING OF NOTICES

Any notice that must be given to me under this Note will be given by delivering it or by mailing it by certified mail addressed to me at the Property Address above. A notice will be delivered or mailed to me at a different address if I give the Note Holder a notice of my different address.

Any notice that must be given to the Note Holder under this Note will be given by mailing it by certified mail to the Note Holder at the address stated in Section 3 above. A notice will be mailed to the Note Holder at a different address if I am given a notice of that different address.

#### 9. RESPONSIBILITY OF PERSONS UNDER THIS NOTE

If more than one person signs this Note, each of us is fully and personally obligated to pay the full amount owed and to keep all of the promises made in this Note. Any guarantor, surety, or endorser of this Note (as described in Section 7 above) is also obligated to do these things. The Note Holder may enforce its rights under this Note against each of us individually or against all of us together. This means that any one of us may be required to pay all of the amounts owed under this Note. Any person who takes over my rights or obligations under this Note will have all of my rights and must keep all of my promises made in this Note. Any person who takes over the rights or obligations of a guarantor, surety, or endorser of this Note (as described in Section 7 above) is also obligated to keep all of the promises made in this Note.

(Seal) -Borrower		(Seal) Borrower	Maid Aut LISA A BRYANT
(Seal) -Borrower		(Seal) -Borrower	
(Seal)	A THE STATE OF THE	(Scal) -Borrower	y-management of the second of
(Seal)		(Seal)	

|Sign Original Only|



#### PREPAYMENT CHARGE RIDER TO NOTE

THIS PREPAYMENT CHARGE RIDER TO NOTE is made this 2nd day of October, 2006, and is incorporated into and shall be deemed to amend and supplement the Note or Adjustable Rate Note, as applicable (the "Note"), of the same date given by the undersigned Borrower(s) to Accredited Home Lenders, Inc., A California Corporation.

#### NOTICE TO THE BORROWER

DO NOT SIGN THIS PREPAYMENT CHARGE RIDER TO NOTE BEFORE YOU READ IT. THIS PREPAYMENT CHARGE RIDER TO NOTE PROVIDES FOR THE PAYMENT OF A PENALTY IF YOU WISH TO REPAY THE NOTE PRIOR TO THE DATE PROVIDED FOR REPAYMENT IN THE NOTE.

The provisions of this Prepayment Charge Rider to Note are authorized by applicable state law or the federal Alternative Mortgage Transaction Parity Act of 1982, 12 U.S.C. §§ 3801 et seq.

#### PREPAYMENT CHARGE

I/we may make a full prepayment or partial prepayments However, if the aggregate amount of the prepayment(s) made during any twelve (12) month period within (Sixty(60)) months of the date of the Note exceeds ten percent (10%) of the original principal amount of the Note, then as consideration for the acceptance of such prepayment(s), I/we agree to pay the holder of the Note a sum equal to five percent (5%) of the entire amount so prepaid. Any prepayments made after said initial (Sixty(60))month period shall not be subject to any prepayment charge

I/we confirm that, prior to the closing of this mortgage loan, I/we were offered the option of obtaining a mortgage loan that did not require payment of a prepayment charge and that I/we are agreeing to this prepayment charge in exchange for a monetary benefit, including but not limited to a rate or fee reduction.

Horrower LISA A BRYANT	/0/26/ Date	0 6 Borrower	Date
Borrower	Dale	Borrower	Date
Borrower	Date	Borrower	Date
Borrower	Date	Borrower	Date

5% - 5 yrs

MIN # 100176106092124503

BRYANT

Loan # 0609212450

AHL PPR-5 UFF

Page 1 of 1

NOTICE TO BORROWER: IF YOU DO NOT HAVE THE FUNDS TO PAY THE BALLOON PAYMENT WHEN IT COMES DUE, YOU MAY HAVE TO OBTAIN A NEW LOAN AGAINST YOUR PROPERTY TO MAKE THE BALLOON PAYMENT. IN THAT CASE, YOU MAY AGAIN HAVE TO PAY COMMISSIONS, FEES, AND EXPENSES FOR THE ARRANGING OF THE NEW LOAN. IN ADDITION, IF YOU ARE UNABLE TO MAKE THE MONTHLY PAYMENTS OR THE BALLOON PAYMENT, YOU MAY LOSE THE PROPERTY AND ALL OF YOUR EQUITY THROUGH FORECLOSURE. KEEP THIS IN MIND IN DECIDING UPON THE AMOUNT AND TERMS OF THIS LOAN.

#### BALLOON RIDER TO NOTE

THIS BALLOON RIDER is made this 2nd day of October , 2006 and is incorporated into and shall be deemed to amend and supplement the Note of the same date given by the undersigned (the "Borrower") to secure Borrower's Note to Accredited Home Lenders, Inc., A California Corporation (the "Lender") of the same date and covering the property described in the Mortgage, Deed of Trust or Security Deed (the "Security Instrument") and located at:

719 NORTH RACETRACK ROAD HENDERSON, NV 89015

[Property Address]

This loan is payable in full at the end of 15 year(s). You must repay the entire principal balance of the loan and the unpaid interest then due. The lender is under no obligation to refinance the loan at that time. You will therefore be required to make payment out of other assets you may own, or you will have to find a lender willing to lend you the money at prevailing market rates, which may be considerably higher or lower than the interest rate on this loan. If you refinance this loan at maturity, you may have to pay some or all closing costs normally associated with a new loan, even if you obtain refinancing from the same lender.

Witness The Hand(s) and Seal(s) Of The Undersigned

(Seal) Borrower	(Seal) Borrower	Sin Suff
(Seal) Borrower	(Seal) Borrower	
(Seal) Borrower	(Seal) Borrower	A Company of the Comp
(Seal) Borrower	(Seal) Borrower	

BRYANT

MIN# 100176106092124503

Loan No: 0609212450

Mortgagee: LISA A BRYANT

Address:

719 NORTH RACETRACK ROAD

HENDERSON, NV 89015

Loan Amount: \$ 90,250.00

# ALLONGE TO NOTE

PAY TO THE ORDER OF:

Bayview Loan Servicing, LLC

WITHOUT RECOURSE

Cecilia Guizar-Rodriguez

Assistant Secretary

Accredited Home Lenders, Inc., A California Corporation

#### BV# 360884

#### ALLONGE TO NOTE

FOR PURPOSES OF FURTHER ENDORSEMENT OF THE NOTE REFERRED TO BELOW

BORROWER LISA BRYANT,

ORIGINAL PRINCIPAL BALANCE: \$90,250.00

PROPERTY ADDRESS: 719 N. RACETRACK ROAD, HENDERSON, NV 890150000

PAY TO THE ORDER OF

Newport Beach Holdings, LLC

WITHOUT RECOURSE

**BAYVIEW LOAN SERVICING, LLC** 

 $\nu$ 

NAME. PEDRØ L. SUAREZ

IITLE Assistant Vice-President



# **ALLONGE TO THE NOTE**

LOAN #: 1000003489 Previous Loan #:

Borrower: LISA A BRYANT Date of Note: 10/02/2006 Loan Amount: \$90,250.00

Property Address: 719 NORTH RACETRACK ROAD, HENDERSON, NV 89015

For value received, I hereby transfer, endorse and assign the within Note and Deed of Trust / Mortgage securing the same, so far as the same pertains to said Note.

Pay to the order of: Recourse

**NEWPORT BEACH HOLDINGS, LLC** 

Printed Name: Shawna Werner

Title: Assistant Vice President

Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 24 of 204

609212450 105

20061205-0002545

Fee \$22 00 N/C Fee. \$25.00

12/05/2006

12,30,10

T20060212997

Requestor:

RECORD SEARCHING SERVICES

Charles Harvey

SOL Pgs. 9

Clark County Recorder

Accredited Home Lenders, Inc.

A California Corporation

15090 Avenue of Science San Diego, CA 92128 Recording Requested Dy:

Assessor's Parcel Number: 179-04-506-001

Return To:

Prepared By:

Accredited Home Lenders, Inc. A California Corporation 15090 Avenue of Science San Diego, CA 92128 PLT. TO TOTAL

Accredited Home Lenders, Inc.

Attn: Post Closing Dept. 16550 West Bernardo Dr. Bldg 1

San Diego, CA 92127-1870

<sup>-</sup>€ ਯ ਯ.[

South Land, CA WHEELS



MIN 100176106092124503

THIS DEED OF TRUST is made this 2nd day of October, 2006 among the Grantor, LISA A. BRYANT, A MARRIED WOMAN AS HER SOLE AND SEPARATE **PROPERTY** 

(herem "Borrower"),

LENDERS FIRST CHOICE

(herein "Trustee"), and the Beneficiary,

Mortgage Electronic Registration Systems, Inc. ("MERS"), (solely as nominee for Lender, as hereinafter defined, and Lender's successors and assigns). MERS is organized and existing under the laws of Delaware, and has an address and telephone number of P.O. Box 2026, Flint, MI 48501-2026, tel. (888) 679-MERS.

Accredited Home Lenders, Inc. A California Corporation

existing under the laws of the State of California 15090 Avenue of Science San Diego, CA 92128

("Lender") is organized and , and has an address of

0609212450

NEVADA- SECOND MORTGAGE-1/80-FNMA/FHLMC UNIFORM INSTRUMENT WITH MERS

Form 3829 Amended 2/04

76N(NV) (0402).01 Page 1 of 8

VMP Mortgage Solutions

Initials: (800)521-7291

Bryant 2/8/22

BORROWER, in consideration of the indebtedness herein recited and the trust herein created, irrevocably grants and conveys to Trustee, in trust, with power of sale, the following described property located in the County of CLARK , State of Nevada: See Legal Description Addendum Page Attached

which has the address of 719 NORTH RACETRACK ROAD

HENDERSON [City]

Nevada

89015 [ZIP Code]

(herein "Property Address");

TOGETHER with all the improvements now or hereafter erected on the property, and all easements, rights, appurtenances and rents (subject however to the rights and authorities given herein to Lender to collect and apply such rents), all of which shall be deemed to be and remain a part of the property covered by this Deed of Trust; and all of the foregoing, together with said property (or the leasehold estate if this Deed of Trust is on a leasehold) are hereinafter referred to as the "Property". Borrower understands and agrees that MERS holds only legal title to the interests granted by Borrower in this Deed of Trust; but, if necessary to comply with law or custom, MERS, (as nominee for Lender and Lender's successors and assigns), has the right: to exercise any or all of those interests, including, but not limited to, the right to foreclose and sell the Property; and to take any action required of Lender including, but not limited to, releasing or canceling this Deed of Trust.

TO SECURE to Lender the repayment of the indebtedness evidenced by Borrower's note dated October 2. 2006 and extensions and renewals thereof (herein "Note"), in the principal sum of U.S. \$90,250.00 , with interest thereon, providing for monthly installments of principal and interest, with the balance of the indebtedness, if not sooner paid, due and payable on November 1. 2021 ; the payment of all other sums, with interest thereon, advanced in accordance herewith to protect the security of this Deed of Trust; and the performance of the covenants and agreements of Borrower herein contained.

Borrower covenants that Borrower is lawfully seised of the estate hereby conveyed and has the right to grant and convey the Property, and that the Property is unencumbered, except for encumbrances of record. Borrower covenants that Borrower warrants and will defend generally the title to the Property against all claims and demands, subject to encumbrances of record.

UNIFORM COVENANTS, Borrower and Lender covenant and agree as follows:

- 1. Payment of Principal and Interest. Borrower shall promptly pay when due the principal and interest indebtedness evidenced by the Note and late charges as provided in the Note.
- 2. Funds for Taxes and Insurance. Subject to applicable law or a written waiver by Lender, Borrower shall pay to Lender on the day monthly payments of principal and interest are payable under the Note, until the Note is paid in full, a sum (herein "Funds") equal to one-twelfth of the yearly taxes and

Initials Form 3829

MP-76N(NV) (0402).01

assessments (including condominium and planned unit development assessments; if any) which may attain priority over this Deed of Trust, and ground rents on the Property, if any, plus one-twelfth of yearly premium installments for hazard insurance, plus one-twelfth of yearly premium installments for mortgage insurance, if any, all as reasonably estimated initially and from time to time by Lender on the basis of assessments and bills and reasonable estimates thereof. Borrower shall not be obligated to make such payments of Funds to Lender to the extent that Borrower makes such payments to the holder of a prior morngage or deed of trust if such a holder is an institutional lender.

If Borrower pays Funds to Lender, the Funds shall be held in an institution the deposits or accounts of which are insured or guaranteed by a federal or state agency (including Lender if Lender is such an institution). Lender shall apply the Funds to pay said taxes, assessments, insurance premiums and ground rents. Lender may not charge for so holding and applying the Funds, analyzing said account or verifying and compiling said assessments and bills, unless Lender pays Borrower interest on the Funds and applicable law permits Lender to make such a charge, Borrower and Lender may agree in writing at the of execution of this Deed of Trust that interest on the Funds shall be paid to Borrower, and unless such a presented in the funds shall be paid to Borrower, and unless tuch accounts in the parameters and below the produced to such agreement is made or applicable law requires such interest to be paid, Lender shall not be required to pay Borrower any interest or earnings on the Funds. Lender shall give to Borrower, without charge, an annual accounting of the Funds showing credits and debits to the Funds and the purpose for which each debit to the Funds was made. The Funds are pledged as additional security for the sums secured by this Deed of Trust.

If the amount of the Funds held by Lender, together with the future monthly installments of Funds payable prior to the due dates of taxes, assessments, insurance premiums and ground rents, shall exceed the amount required to pay said taxes, assessments, insurance premiums and ground rents as they fall due, such excess shall be, at Borrower's option, either promptly repaid to Borrower or credited to Borrower on monthly installments of Funds. If the amount of the Funds held by Lender shall not be sufficient to pay taxes, assessments, insurance premiums and ground rents as they fall due, Borrower shall pay to Lender any amount necessary to make up the deficiency in one or more payments as Lender may require.

Upon payment in full of all sums secured by this Deed of Trust, Lender shall promptly refund to Borrower any Funds held by Lender. If under paragraph 17 hereof the Property is sold or the Property is otherwise acquired by Lender. Lender shall apply, no later than immediately prior to the sale of the Property or its acquisition by Lender, any Funds held by Lender at the time of application as a credit against the sums secured by this Deed of Trust.

3. Application of Payments. Unless applicable law provides otherwise, all payments received by Lender under the Note and paragraphs 1 and 2 hereof shall be applied by Lender first in payment of amounts payable to Lender by Borrower under paragraph 2 hereof, then to interest payable on the Note, and then to the principal of the Note.

4. Prior Mortgages and Deeds of Trust; Charges; Liens, Borrower shall perform all of Borrower's obligations under any mortgage, deed of trust or other security agreement with a lien which has priority over this Deed of Trust, including Borrower's covenants to make payments when due. Borrower shall pay or cause to be paid all taxes, assessments and other charges, fines and impositions attributable to the Property which may attain a priority over this Deed of Trust, and leasehold payments or ground rents, if any.

5. Hazard Insurance. Borrower shall keep the improvements now existing or hereafter erected on the Property insured against loss by fire, hazards included within the term "extended coverage," and such other hazards as Lender may require and in such amounts and for such periods as Lender may require.

The insurance carrier providing the insurance shall be chosen by Borrower subject to approval by Lender; provided, that such approval shall not be unreasonably withheld. All insurance policies and renewals thereof shall be in a form acceptable to Lender and shall include a standard mortgage clause in favor of and in a form acceptable to Lender. Lender shall have the right to hold the policies and renewals thereof, subject to the terms of any mortgage, deed of trust or other security agreement with a lien which has priority over this Deed of Trust.

In the event of loss, Borrower shall give prompt notice to the insurance carrier and Lender. Lender

may make proof of loss if not made prompily by Borrower.

If the Property is abandoned by Borrower, or if Borrower fails to respond to Lender within 30 days from the date notice is mailed by Lender to Borrower that the insurance carrier offers to settle a claim for insurance benefits, Lender is authorized to collect and apply the insurance proceeds at Lender's option either to restoration or repair of the Property or to the sums secured by this Deed of Trust.

> Form 3829

- 6. Preservation and Maintenance of Property; Leascholds; Condominiums; Planned Unit Developments. Borrower shall keep the Property in good repair and shall not commit waste or permit impairment or deterioration of the Property and shall comply with the provisions of my lease if this Deed of Trust is on a leasehold. If this Deed of Trust is on a unit in a condominium or a planned unit development, Borrower shall perform all of Borrower's obligations under the declaration or covenants creating or governing the condominium or planned unit development, the by-laws and regulations of the condominium or planned unit development, and constituent documents.
- 7. Protection of Lender's Security. If Borrower fails to perform the covenants and agreements contained in this Deed of Trust, or if any action or proceeding is commenced which materially affects Lender's interest in the Property, then Lender, at Lender's option, upon notice to Borrower, may make such appearances, disburse such sums, including reasonable attorneys' fees, and take such action as is necessary to protect Lender's interest. If Lender required mortgage insurance as a condition of making the loan secured by this Deed of Trust, Borrower shall pay the premiums required to maintain such insurance in effect until such time as the requirement for such insurance terminates in accordance with Borrower's and Lender's written agreement or applicable law.

Any amounts disbursed by Lender pursuant to this paragraph 7, with interest thereon, at the Note rate, shall become additional indebtedness of Borrower secured by this Deed of Trust. Unless Borrower and Lender agree to other terms of payment, such amounts shall be payable upon notice from Lender to Borrower requesting payment thereof. Nothing contained in this paragraph 7 shall require Lender to incur any expense or take any action hereunder.

8. Inspection. Lender may make or cause to be made reasonable entries upon and inspections of the Property, provided that Lender shall give Borrower notice prior to any such inspection specifying reasonable cause therefor related to Lender's interest in the Property.

9. Condemnation. The proceeds of any award or claim for damages, direct or consequential, in connection with any condemnation or other taking of the Property, or part thereof, or for conveyance in lieu of condemnation, are hereby assigned and shall be paid to Londer, subject to the terms of any mortgage, deed of trust or other security agreement with a lieu which has priority over this Deed of Trust.

- 10. Borrower Not Released; Forbearance By Lender Not a Waiver. Extension of the time for payment or modification of amortization of the sums secured by this Deed of Trust granted by Lender to any successor in interest of Borrower shall not operate to release, in any manner, the liability of the original Borrower and Borrower's successors in interest. Lender shall not be required to commence proceedings against such successor or refuse to extend time for payment or otherwise modify amortization of the sums secured by this Deed of Trust by reason of any demand made by the original Borrower and Borrower's successors in interest. Any forbearance by Lender in exercising any right or remedy hereunder, or otherwise afforded by applicable law, shall not be a waiver of or preclude the exercise of any such right or remedy.
- 11. Successors and Assigns Bound; Joint and Several Liability; Co-signers. The covenants and agreements herein contained shall bind, and the rights bereunder shall inure to, the respective successors and assigns of Lender and Borrower, subject to the provisions of paragraph 16 hereof. All covenants and agreements of Borrower shall be joint and several. Any Borrower who co-signs this Deed of Trust, but does not execute the Note. (a) is co-signing this Deed of Trust only to grant and convey that Borrower's interest in the Property to Trustee under the terms of this Deed of Trust, (b) is not personally liable on the Note or under this Deed of Trust, and (c) agrees that Lender and any other Borrower hereunder may agree to extend, modify, forbear, or make any other accommodations with regard to the terms of this Deed of Trust or the Note, without that Borrower's consent and without releasing that Borrower or modifying this Deed of Trust as to that Borrower's interest in the Property.

Deed of Trust as to that Borrower's interest in the Property.

12. Notice. Except for any notice required under applicable law to be given in another manner, (a) any notice to Borrower provided for in this Deed of Trust shall be given by delivering it or by mailing such notice by certified mail addressed to Borrower at the Property Address or at such other address as Borrower may designate by notice to Lender as provided herein, and (b) any notice to Lender shall be given by certified mail to Lender's address stated herein or to such other address as Lender may designate by notice to Borrower as provided herein. Any notice provided for in this Deed of Trust shall be deemed to have been given to Borrower or Lender when given in the manner designated herein.

13. Governing Law; Severability. The state and local laws applicable to this Deed of Trust shall be the laws of the jurisdiction in which the Property is located. The foregoing sentence shall not limit the applicability of federal law to this Deed of Trust. In the event that any provision or clause of this Deed of Trust or the Note conflicts with applicable law, such conflict shall not affect other provisions of this Deed of Trust or the Note which can be given effect without the conflicting provision, and to this end the

provisions of this Deed of Trust and the Note are declared to be severable. As used herein, "costs," "expenses" and "attorneys' fees" include all sums to the extent not prohibited by applicable law or limited herein.

14. Borrower's Copy. Borrower shall be furnished a conformed copy of the Note and of this Deed of

Trust at the time of execution or after recordation hereof.

15. Rehabilitation Loan Agreement. Borrower shall fulfill all of Borrower's obligations under any home rehabilitation, improvement, repair, or other loan agreement which Borrower enters into with Londer, Londer, at Londer's option, may require Borrower to execute and deliver to Londer, in a form acceptable to Londer, an assignment of any rights, claims or defenses which Borrower may have against parties who supply labor, materials or services in connection with improvements made to the Property.

16. Transfer of the Property or a Beneficial Interest in Borrower. If all or any part of the Property or any interest in it is sold or transferred (or if a beneficial interest in Borrower is sold or transferred and Borrower is not a natural person) without Lender's prior written consent. Lender may, at its option, require immediate payment in full of all sums secured by this Deed of Trust. However, this option shall not be exercised by Lender if exercise is prohibited by federal law as of the date of this Deed of Trust. If Lender exercises this option, Lender shall give Borrower notice of acceleration. The notice shall

If Lender exercises this option, Lender shall give Borrower notice of acceleration. The notice shall provide a period of not less than 30 days from the date the notice is delivered or mailed within which Borrower must pay all sums secured by this Deed of Trust. If Borrower fails to pay these sums prior to the expiration of this period, Lender may invoke any remedies permitted by this Deed of Trust without further notice or demand on Borrower.

NON-UNIFORM COVENANTS, Borrower and Lender further covenant and agree as follows:

17. Acceleration; Remedies. Except as provided in paragraph 16 hereof, upon Borrower's breach of any covenant or agreement of Borrower in this Deed of Trust, including the covenants to pay when due any sums secured by this Deed of Trust, Lender prior to acceleration shall give notice to Borrower as provided in paragraph 12 hereof specifying: (1) the breach; (2) the action required to cure such breach; (3) a date, not less than 10 days from the date the notice is mailed to Borrower, by which such breach must be cured; and (4) that failure to cure such breach on or before the date specified in the notice may result in acceleration of the sums secured by this Deed of Trust and sale of the Property. The notice shall further inform Borrower of the right to reinstate after acceleration and the right to bring a court action to assert the non-existence of a default or any other defense of Borrower to acceleration and sale. If the breach is not cured on or before the date specified in the notice, Lender, at Lender's option, may declare all of the sums secured by this Deed of Trust to be immediately due and payable without further demand and may invoke the power of sale and any other remedies permitted by applicable law. Lender shall be entitled to collect all reasonable costs and expenses incurred in pursuing the remedies provided in this paragraph 17, including, but not limited to, reasonable attorneys' fees.

If Lender invokes the power of sale, Lender shall execute or cause Trustee to execute a written notice of the occurrence of an event of default and of Lender's election to cause the Property to be sold and shall cause such notice to be recorded in each county in which the Property or some part thereof is located. Lender shall mail copies of such notice in the manner prescribed by applicable law to Borrower and to the other persons prescribed by applicable law. Trustee shall give public notice of sale to the persons and in the manner prescribed by applicable law. After the lapse of such time as may be required by applicable law, Trustee, without demand on Borrower, shall sell the Property at public auction to the highest bidder at the time and place and under the terms designated in the notice of sale in one or more parcels and in such order as Trustee may determine. Trustee may postpone sale of all or any parcel of the Property by public announcement at the time and place of any previously scheduled sale. Lender or Lender's designee may purchase the Property at any sale.

Trustee shall deliver to the purchaser Trustee's deed conveying the Property so sold without any covenant or warranty, expressed or implied. The recitals in the Trustee's deed shall be prima facie evidence of the truth of the statements made therein. Trustee shall apply the proceeds of the sale in the following order: (a) to all reasonable costs and expenses of the sale, including, but not limited to, reasonable Trustee's and attorneys' fees and costs of title evidence; (b) to all sums secured by this Deed of Trust; and (c) the excess, if any, to the person or persons legally entitled thereto.

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- 18. Borrower's Right to Reinstate. Notwithstanding Lender's acceleration of the sums secured by this Deed of Trust due to Borrower's breach, Borrower shall have the right to have any proceedings begun by Lender to enforce this Deed of Trust discontinued at any time prior to the earlier to occur of: (i) the fifth day before sale of the Property pursuant to the power of sale contained in this Deed of Trust or (ii) entry of a judgment enforcing this Deed of Trust if (a) Borrower pays Lender all sums which would be then due under this Deed of Trust and the Note had no acceleration occurred; (b) Borrower cures all breaches of any other covenants or agreements of Borrower contained in this Deed of Trust; (c) Borrower pays all reasonable expenses incurred by Lender and Trustee in enforcing the covenants and agreements of Borrower contained in this Deed of Trust, and in enforcing Lender's and Trustee's remedies as provided in paragraph 17 hereof, including, but not limited to, reasonable attorneys' fees, and (d) Borrower takes such action as Lender may reasonably require to assume that the lien of this Deed of Trust, Lender's interest in the Property and Borrower's obligation to pay the sums secured by this Deed of Trust shall continue unimpaired. Upon such payment and cure by Borrower, this Deed of Trust and the obligations secured hereby shall remain in full force and effect as if no acceleration had occurred.
- 19. Assignment of Rents; Appointment of Receiver; Lender in Possession. As additional security hereunder, Borrower hereby assigns to Lender the rents of the Property, provided that Borrower shall, prior to acceleration under paragraph 17 hereof or abandonment of the Property, have the right to collect and retain such rents as they become due and payable.

Upon acceleration under paragraph 17 hereof or abandonment of the Property, Lender, in person, by agent or by judicially appointed receiver shall be entitled to enter upon, take possession of and manage the Property and to collect the rents of the Property including those past due. All rents collected by Lender or the receiver shall be applied first to payment of the costs of management of the Property and collection of rents, including, but not limited to, receiver's fees, premiums on receiver's bonds and reasonable attorneys' fees, and then to the sums secured by this Deed of Trust. Lender and the receiver shall be liable to account only for those rents actually received.

- 20. Reconveyance. Upon payment of all sums secured by this Deed of Trust, Lender shall request Trustee to reconvey the Property and shall surrender this Deed of Trust and all notes evidencing indebtedness secured by this Deed of Trust to Trustee. Trustee shall reconvey the Property without warranty and without charge to the person or persons legally entitled thereto. Such person or persons shall pay all costs of recordation, if any.
- 21. Substitute Trustee. Lender, at Lender's option, may from time to time remove Trustee and appoint a successor trustee to any Trustee appointed hereunder. Without conveyance of the Property, the successor trustee shall succeed to all the title, power and duties conferred upon the Trustee herein and by applicable law.
- 22. Waiver of Homestead. Except to the extent prohibited by law, borrower waives all right of homestead exemption in the Property.
  - 23. Assumption Fee. Lender may charge an assumption fee of U.S. \$902.50

# REQUEST FOR NOTICE OF DEFAULT AND FORECLOSURE UNDER SUPERIOR MORTGAGES OR DEEDS OF TRUST

Borrower and Lender request the holder of any mortgage, deed of trust or other encumbrance with a lien which has priority over this Deed of Trust to give Notice to Lender, at Lender's address set forth on page one of this Deed of Trust, of any default under the superior encumbrance and of any sale or other foreclosure action,

0609212450 Initials: Form 3829 IN WITNESS WHEREOF, Borrower has executed this Deed of Trust.

-Borrower	-Borrower	LISA A BRYANT
-Borrower	-Borrower	Subsection of the Control of the Con
-Bortower	(Seal) -Borrower	
(Seal	(Seal)	Apr. James and Apr. J

STATE OF NEVADA COUNTY OF CLARK

This instrument was acknowledged before me on OCTOBER 26, 2006 by LISA A BRYANT

NANCY GARNETY
Notary Public, State of Nevada
Appointment: 0, 03-85731-1
My Appt. Expires Jan 2 2009

Nancy Bainets NANCY GARNETT with the p

#### EXHIBIT "A"

THE FOLLOWING DESCRIBED REAL PROPERTY SITUATE IN THE CITY OF HEMDERSON COUNTY OF CLARK STATE OF NEVADA:

THAT PORTION OF THE NORTHWEST QUARTER (NW 1/4) OF THE NORTHEAST QUARTER (NE 1/4) OF SECTION 4, TOWNSHIP 22 SOUTH, RANGE 63 EAST, M.D.B. & M. DESCRIBED AS FOLLOWS:

LOT ONE (1) AS SHOWN BY MAP THEREOF ON FILE IN FILE 45 OF PARCEL MAPS, PAGE 70, IN THE OFFICE OF THE COUNTY RECORDER.

FOR INFORMATIONAL PURPOSES ONLY: THE APN IS SHOWN BY THE COUNTY ASSESSOR AS 179-04-506-001; SOURCE OF TITLE IS DOCUMENT NO. 20010907-02387 (RECORDED 09/07/01)

# EXHIBIT "2"

Nicholas M. Porras, Esq. Nevada Bar No.: 12849 Waldman & Porras, PLLC 201 West Liberty St. Suite 207 Reno, NV 89501

Telephone: (775)525-9246 | Fax: (888)688-4975

nick@dwaldmanlaw.com service@dwaldmanlaw.com

#### UNITED STATES DISTRICT COURT DISTRICT OF NEVADA

LISA A. BRYANT, PLAINTIFF,

VS:

MADISON MANAGEMENT SERVICES, LLC, AND PORRAS, PLLC, DEFENDANTS. Case No.: 2:20-cv-00594-JAD-EJY

RESPONSE TO PLAINTIFF LISA A.
BRYANT'S FIRST SET OF REQUESTS
FOR ADMISSION, WRITTEN
INTERROGATORIES, AND REQUESTS
FOR PRODUCTION OF DOCUMENTS
OF MADISON MANAGEMENT
SERVICES, LLC

COMES NOW, Defendant, Madison Management Services, LLC, by and through its attorney of record, Nicholas M. Porras, Esq, of the law firm of Waldman & Porras, PLLC, hereby files this Response to Plaintiff Lisa A. Bryant's First Set of Requests for Admission, Written Interrogatories, and Requests for Production of Documents, and states as follows:

#### DEFENDANT'S RESPONSE TO PLAINTIFF'S REQUEST FOR ADMISSIONS

1. Admit that Madison is the current servicer of the Loan.

Response: ADMITTED.

2. Admit that Madison services the Loan on behalf of PVK Properties, LLC.

Response: ADMITTED.

3. Admit that Madison filed and issued the Notice on or about October 10, 2019.

Response: DENIED. The Notice was issued on or about September 3, 2019 and recorded on October 10, 2019 as Instrument Number 20191010-0002098.

4. Admit that the Loan was in default at the time Madison began to service the Loan.

Response: ADMITTED.

Admit that Bryant informed Madison prior to October 10, 2019 that she disputed the debt and did not execute the Loan documents.

Response: DENIED.

6 Admit that Madison never received a periodic payment on the Loan from Bryant.

Response: DENIED.

7 Admit that Madison's violations of the Fair Debt Collection Practices Act as alleged in the Complaint did not result from any "bona fide error".

Response: DENIED.

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#### **DEFENDANT'S RESPONSE TO PLAINTIFF'S INTERROGATORIES**

#### **GENERAL OBJECTIONS**

- 1. These interrogatory responses have been prepared from information obtained from expected and reasonably available sources by Defendant through reasonably diligent inquiry. The information provided in these responses is based upon such information as is reasonably available to Defendant, and Defendant expressly reserves the right, without assuming any duty of disclosure not required under Federal Law or Nevada Court Rules or order of this Court, to revise, amend, correct, add or clarify any of these responses if and when additional information or documentation comes to its attention. Defendant further objects to the Plaintiff's interrogatory requests to the extent they purport to impose duties on Defendant beyond those permitted under Federal Law or the Nevada Court Rules.
- 2. Whether responding to each request by answer, production of document or objection, Defendant does not concede the evidentiary relevance, materiality or admissibility of any of these interrogatory questions or answers, or the subject matter to which they relate. Defendant expressly reserves the right to supplement or amend these objections and responses upon, among other things: further investigation; discovery of additional facts; discovery of persons with knowledge of relevant information; and developments in this action or in any other proceedings. The word "Plaintiff" shall be taken to be singular or plural as the case may be.
- 3. Defendant objects to the Interrogatories to the extent they seek material or information protected by the attorney-client privilege, the attorney work product doctrine and/or any other applicable testimonial or other privilege. To the extent the Interrogatories can be construed to include such privileged matters, Defendant will provide only non-privileged materials or information.

- 4 Defendant objects to the Interrogatories to the extent they seek information protected by the work-product doctrine. Specifically, Defendant objects to these Interrogatories to the extent they seek: (i) information developed or documents prepared in anticipation of litigation; (ii) information discovered by Defendant pursuant to an investigation conducted in anticipation of litigation; and/or (iii) mental impressions of Defendant's undersigned counsel.
- 5. Defendant objects to the Interrogatories to the extent they seek discovery or trade secrets, proprietary information, or confidential business information as defined by applicable law.
- 6. Defendant objects to the Interrogatories to the extent they exceed the scope of discovery permitted under the Federal Rules of Evidence, the Nevada Court Rules, and/or other applicable procedural or substantive law.
- 7. The preceding General Objections apply to each question or request set forth in the Interrogatories. No specific objection set forth in the responses to the Interrogatories shall constitute a waiver of any of these general Objections or of any other objection.

#### SPECIFIC ANSWER AND OBJECTIONS

Please identify each and every individual that assisted in answering these discovery requests
and state each individual's full name, social security number, home address, business address,
telephone number(s), occupation, employer, position with employer, duties for said employer,
and birth date.

Response: Please see the individual identified below, who is the representative designated by Defendant to respond to these Interrogatories based upon his or her personal knowledge and access to Defendant's business records. Also, Defendant's counsel requests that no contact be made directly with Defendant or its representatives; all correspondence shall proceed through

Defendant's counsel: Waldman & Porras, PLLC, 201 West Liberty St., Suite 207, Reno, NV 89501.

Name: Sadhna Bhardwaj

Title: Coo

2. Please identify any and all individuals who assisted you in gathering information and/or documentation regarding the facts of this case, and identify the full name of each individual, the date that individual began assisting you, the home address of that individual, the business address of that individual, the telephone number for that individual, the type of information and/or documentation that individual provided to you, and that individual's telephone number.

Response: Defendant objects to this request as Plaintiff fails to limit the scope of the request asking for "any and all individuals." Defendant objects to this interrogatory on the basis it is vague and ambiguous. Defendant further objects to this interrogatory on the basis it is overbroad and seeks discovery of information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence. Without waving this objection, please see the individual identified below, who is the representative designated by Defendant to respond to these Interrogatories based upon his or her personal knowledge and access to Defendant's business records. Also, Defendant's counsel requests that no contact be made directly with Defendant or its representatives; all correspondence shall proceed through Defendant's counsel: Waldman & Porras, PLLC, 201 West Liberty St., Suite 207, Reno, NV 89501.

Name: Sadhna Bhardwaj

Title:	Coo

3. Please identify each and every lay witness whom you reserve the right to call at trial, along with a summary of that individual's anticipated testimony, full name, address, telephone number, and a copy of all documents provided by each witness to you or to such witness by you.

Response: Defendant objects to this interrogatory on the basis it is vague and ambiguous. Defendant further objects to this interrogatory on the basis it is overbroad and seeks discovery of information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence. Further, Defendant objects to this interrogatory as it requests a witness list prior to the required date set by the Court for submitting witness lists. Without waiving said objections, Defendant may rely upon a representative of any and all current or prior servicers of the subject loan. The name(s) of the representatives of prior servicers are currently unknown to Defendant. Such individuals may provide information regarding the prior servicing of the loan, including payments made or missed by borrowers. Defendant reserves the right to amend this list at any time prior to trial.

 Identify the mortgage servicing platform(s) used by Madison for all times relevant to the servicing of the Loan.

Response: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence. Without waving this objection, please see the individual identified below, who is the representative designated by Defendant to respond to these Interrogatories based upon his or her personal knowledge and

access to Defendant's business records. Also, Defendant's counsel requests that no contact be made directly with Defendant or its representatives; all correspondence shall proceed through Defendant's counsel: Waldman & Porras, PLLC, 201 West Liberty St., Suite 207, Reno, NV 89501.

Name: Sadh	na Bhardwaj	
Title:	Č 00	

5. Describe all actions Madison took to validate the debt allegedly evidenced by the Loan.

**Response**: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

6. Identify, with particularity, all lawsuits in a Court across the United States in which Madison has raised the *bona fide error* defense pursuant to FDCPA. For purposes of this Interrogatory, please identify the cases by Case Caption, Court of Jurisdiction, and in reverse chronological order

<u>Response</u>: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

- 7. Identify and describe with particularity all training that Madison provides or receives, in the area of debt collection activities, including but not limited to:
- a. The training content, timing, and duration;
- b. All documents and audio or visual materials used in such training; and,

e. Each person involved in providing such training.

**Response**: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

E. Identify and describe all documents, manuals, instructions, checklists, memorandum, restrictions or other documentation or instructions that Madison is given, reads, reviews, or otherwise utilizes, regarding the collection of debts.

**Response**: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

9. Identify whether Madison electronically records, or tape records, telephone calls by any means with any persons from whom they are collecting debts or alleged debts, and what steps are taken to preserve these recordings.

**Response**: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

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## DEFENDANT'S RESPONSE TO PLAINTIFF'S REQUEST FOR PRODUCTION OF DOCUMENTS

### **GENERAL OBJECTIONS**

- 1. Defendant makes the following general objections to Plaintiff's Request for Production of Documents. The general objections apply to all or so many of the requests that, for convenience, they are set forth immediately below and not repeated after each request objected to herein. The assertion of the same, similar, or additional objections or the provisions of partial answers or of documents in response to the individual requests does not waive any of Defendant's general objections as set forth as follows:
  - a. Defendant objects to responding to any request requiring the production of documents containing information or identification of documents not relevant or material to the instant action or reasonably calculated to lead to the discovery of admissible evidence. Defendant specifically objects to responding to any request that is not related to any claims or defenses asserted in this matter. See Fed.R.Civ.P. 26(b)(2).
  - b. Defendant objects to the production of any items protected by the attorney/client and/or work product privileges.
  - c. Defendant objects to the production of any items not reasonably calculated to lead to the discovery of admissible evidence.
  - d. Defendant objects to responding to any interrogatory that would require the disclosure of confidential and proprietary information and is protected under Fed.R.Civ.P. 26.
  - e. Defendant objects to responding to any interrogatory requiring an answer or documents containing information or identification of documents not reasonably calculated to lead to the discovery of admissible evidence.

- f. Defendant has not completed its review of all documents related to the action, interviewed all witnesses in the action, completed discovery in this action, and has not completed its preparation for trial. Consequently, the responses herein are based upon information known or believed by Defendant at the time of answering this Request for Production and it specifically reserves the right to amend its responses set forth herein as discovery proceeds in this matter.
- g. Any statement by Defendant that will produce documents in response to a particular request shall not be construed as a determination that responsive documents in fact exist. It means only that Defendant has no objection to the particular request order other that these general objections, and that, if responsive documents exist, and are within Defendant's possession, custody, or control, they will be produced.
- h. These responses have been prepared from information obtained from expected and reasonably available sources by Defendant through reasonably diligent inquiry. The information provided in these responses is based upon such information as is reasonably available to Defendant, and Defendant expressly reserves the right, without assuming any duty of disclosure not required under Federal Law or Nevada Court Rules or order of this Court, to revise, amend, correct, add or clarify any of these responses if and when additional information or documentation comes to its attention.
- i. Whether responding to each request by production of document or objection, Defendant does not concede the evidentiary relevance, materiality or admissibility of any of these requests for production requests, or the subject matter to which they relate. Defendant expressly reserves the right to supplement or amend these objections and responses upon, among other things: further investigation; discovery of additional

facts; discovery of persons with knowledge of relevant information; and developments in this action or in any other proceedings. The word "Plaintiff" shall be taken to be singular or plural as the case may be.

### SPECIFIC RESPONSES AND OBJECTIONS

1. Produce every document Madison intends to introduce at trial, in any deposition, or during any hearing in this case.

Response: Defendant objects to this Request for Production as it is premature. All documents in Defendant's possession, custody, or control will be provided with the witness list or as exhibits at or around the time of trial.

2. Produce all documents identified or referred to in Madison's disclosures issued pursuant to Fed. R. Civ. P. 26(a)(1).

Response: Defendant has attached the requested documents currently in its possession, custody, and control.

3. For all times relevant to the servicing of the Loan, produce a complete, specific, and itemized summary of all communications between Madison's customer service representatives or other individuals who spoke with Bryant, including, but not limited to, telephone conversations, emails, faxes, and letters, regarding the Loan.

**Response**: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

For all times relevant to the servicing of the Loan, produce a complete, specific, and itemized summary of all communications between Madison's customer service representatives or other individuals who spoke with third parties regarding the Loan, including, but not limited to, telephone conversations, emails, faxes, and letters..

Response: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence

- Produce the complete servicing file maintained by Madison as such term is defined by 12 C.F.R. § 1024.38(c)(2) as consisting of or otherwise including, but not limited to:
- a. A copy of the security instrument that establishes the lien securing the Loan;
- b. All mortgage statements Madison sent to Plaintiff;
- e. Any notes created by Madison's personnel reflecting communications with Plaintiff about the Loan:
- d. To the extent possible a report of the data fields relating to the Loan created by Madison's electronic systems in connection with servicing practices including all P-309 Data Screens 1 through 6;
- c. To the extent possible a report of the data fields relating to the Loan created by Madison's electronic systems in connection with servicing practices including all P-309 Data Screens 1 through 6;
- A schedule of all transactions credited or debited to the Loan, including any escrow account as defined by 12 C.F.R. § 1024.17(b) and any suspense account; and
- 3. Copies of any information or documents Madison provided to Plaintiff in accordance with the procedures set forth in 12 C.F.R. §§ 1024.35 and 1024.36.

Response: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence. Without waving said objection, Defendant has attached the requested documents currently in its possession, custody, and control.

6. Produce all servicing manuals, memoranda, policies, and training materials utilized by Madison in reviewing and determining all compliance with the FDCPA that were in effect for all times relevant to the servicing of the Loan.

Response: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

- 7. Please provide any and all documents summarizing, describing, instructing, detailing, or otherwise training any and all of Madison's employees in any and all of the following areas:
- a. Collection policies
- b. Collection procedures;
- c. Collection methods;
- d. Collection techniques;
- e. Collection tactics;
- f. Collection rules;
- g. Collection regulations; and,
- h. Compliance with local, state, or federal laws, codes, or regulations.

Response: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

8. Please provide any and all training, personnel, or other instruction manuals used by any and all collection personnel who are employed by or supervised by Madison.

Response: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

Please provide any and all collection software manuals and/or instruction guides for each and every computer system, software package, software system, telephone system, electronic cevice, or non-electronic device used in any manner by Madison in collecting debts.

Response: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

- 10. Please provide any and all documents recording, documenting, or otherwise tracking Madison's attempts to collect a debt from Bryant, including but not limited to:
- Records of all inbound or outbound telephone calls, to or from Bryant;
- b. Records of all inbound or outbound United States mail, to or from Bryant; and,
- Records of all other inbound or outbound communication of whatever kind, to or from Bryant.

**Response**: Defendant has attached the requested documents currently in its possession, custody, and control.

1. Please provide a plain-English description or glossary for any and all lists, legends, codes, abbreviations, collector initials, or other non-obvious terms, words, or data contained in any of the clocuments produced above.

Response: Defendant objects to this request as it is overly broad. However, notwithstanding said objection, Defendant will provide the requested plain-English definition upon written request from Plaintiff.

<u>VERIFICATION</u>
STATE OF NEVADA
COUNTY OF WASHOE ) SS.
Kevin J. Cordell, as corporate representative of Madison Management.
being first duly cautioned and sworn, now deposes and states that he/she has reviewed the
foregoing responses and objections to PLAINTIFF LISA A. BRYANT'S FIRST SET OF
REQUESTS FOR ADMISSION, WRITTEN INTERROGATORIES, AND REQUESTS
FOR PRODUCTION OF DOCUMENTS PROPOUNDED UPON DEFENDANT
MADISON MANAGEMENT SERVICES, LLC, and that they represent true and accurate
answers to those requests as he/she verily believes.
Signature:
Name: Kewy J. Consel
Title: President
Department/Division:
Sworn to and subscribed before me and in my presence this 26th
day of October, 2020.
CARRIE M. JOHNSON Notary Public-State of Nevada Appointment No. 16-3348-2 My Appointment Expires 08-25-2024 Notary Public

REPLY TO PLAINTIFF LISA A.
BRYANT'S FIRST SET OF REQUESTS
FOR ADMISSION, WRITTEN
INTERROGATORIES, AND
REQUESTS FOR PRODUCTION OF
DOCUMENTS OF MADISON
MANAGEMENT SERVICES, LLC
Dated October 26, 2020

That have shall seen to

Nicholas M. Porras, Esq.

dishari ili awan

# EXHIBIT "3"

Lisa A. Bryant v. Madison Management Services, LLC, et al.

13154 7 1. 1	, , , , , ,				
_	Page 1				
1	UNITED STATES DISTRICT COURT				
2	DISTRICT OF NEVADA				
3	LISA A. BRYANT, )				
4	Plaintiff, ) CASE NO.: vs. ) 2:20-cv-00594-JAD-EJY				
5 6	MADISON MANAGEMENT ) SERVICES, LLC, AND )				
7	WALDMAN & PORRAS, PLLC, ) ) Defendants. )				
8	)				
9					
10					
11	DEPOSITION OF LISA A. BRYANT				
12	Taken on Tuesday, February 8, 2022				
13	(Via Videoconference)				
14	At 3:20 p.m.				
15	By a Certified Court Reporter				
16	Remotely in				
17	Las Vegas, Nevada				
18					
19					
20					
21					
22					
23					
24 25	Reported By: Karen L. Jones, CCR NO. 694 Job No. 48033, Firm No. 061F				

Lisa A. Bryant v. Madison Management Services, LLC, et al.

			2		
			2		
1	APPEARANCES:			1	PROCEEDINGS
2	For the Plai			2	* * * *
3		EDOM LAW FIRM		3	Whereupon,
		GEORGE HAINES, ESQ.		4	(Counsel agreed to the remote
4		S. Eastern Avenue, Suite 350 Vegas, Nevada 89123		5	administration of the oath.)
5		880.5554			administration of the datir.)
_		ines@freedomlegalteam.com		6	
6	3			7	LISA A. BRYANT,
7	For the Defe	endants:		8	having been first duly sworn to testify to the
8	WALI	DMAN & PORRAS, PLLC		9	truth, the whole truth, and nothing but the truth,
	BY:	NICHOLAS M. PORRAS, ESQ.		10	was examined and testified as follows:
9	201	West Liberty Street, Suite 207		11	
	Reno	o, Nevada 89501		12	EXAMINATION
.0		.525.9246		1	
_	nic	c@dwaldmanlaw.com		13	BY MR. PORRAS:
.1				14	Q. Okay. Good afternoon. My name is
.2				15	
.4				16	Management Services, LLC, and Waldman & Porra
. <del>.</del> L5				17	
.6				18	defendants. I'm going to take your deposition
.7				19	
8.				20	
.9					Ms. Bryant, have you ever had your
0 9				21	deposition taken before?
21				22	A. No.
22				23	<ul><li>Q. Okay. Well, I'm going to go over a</li></ul>
23				24	couple of my ground rules or, you know, ground rule
24 25				25	• • • • • • • • • • • • • • • • • • • •
				-	
			3		
1		INDEX		1	The court reporter will take down both my questions
2	WITNESS: L	ISA A. BRYANT	PAGE	2	and your answers.
4	BY: Mr.	Porras	4	3	As to my questions, before you respond
5				4	to any question, please let me complete the entire
6 7				5	question before beginning your answer for the ease
′		EXHIBITS		1 _	
8				6	of the court reporter. So when they're transcribing
_	NUMBER	DESCRIPTION	PAGE	7	the deposition to paper, it will make it easier.
9	Exhibit 1	Note	15	8	I will attempt to make sure the question
10	TAILLUIC I		~~	9	is as straightforward as possible. If I ask a
	Exhibit 2	Deed of Trust	17	10	question that is confusing or that you don't
1.1	Evhibit 2	First Amended Complaint	54	11	understand, please let me know; I'll be happy to
12	Exhibit 3	FILEC MMETICEG COMPITATIO	54	12	
	Exhibit 4	State of Nevada Complaint Form	54	1	
13		W. All and D. Branch and D. Charles		13	•
14	Exhibit 5	Madison Response to State Complaint	58	14	•
15	Exhibit 6	Letter to L. Bryant from Madison	. 73	15	clearly answer the questions. If it is a yes or no
		Management Services, LLC		16	answer, please state "yes" or "no," rather than
16	Evhibit 7	Call Log	79	17	· · · · · · · · · · · · · · · · · · ·
17	Exhibit 7	Call Log	13	18	•
	Exhibit 8	June 7, 2021 Letter by N. Garnet	t 102		
			100	19	
1.8	Exhibit 9	Legal Aid Center Documents	102	20	,
	HALLEUIL 3		108	21	to ask a new question before you have completed yo
		Garnett Depo Transcript	100		
L9		Garnett Depo Transcript	100	22	answer to the previous question, please let me know
19 20 21		Garnett Depo Transcript	100	1	, , , , , , , , , , , , , , , , , , , ,
18 19 20 21 22		Garnett Depo Transcript		23	Will you agree to ask me to explain any
19 20 21		Garnett Depo Transcript	100	1	Will you agree to ask me to explain any questions that are confusing or that you don't

Lisa A. Bryant v. Madison Management Services, LLC, et al.

6 8 1 Q. And what is your home address? 1 Α. 2 Q. And if you don't ask me to explain, 2 A. 719 North Racetrack Road, Henderson, 3 Nevada 89015. clarify or otherwise, I will assume that you How long have you been living at this understood the question. Is that okay? 4 Q. 5 (Unintelligible.) 5 address? THE REPORTER: I'm sorry. I didn't 6 A. 6 Since 1984. quite hear that or understand it. Could you repeat 7 Q. Since, excuse me, 1984? 7 8 THE REPORTER: I'm sorry. Was that '84 your answer? 9 THE WITNESS: (Unintelligible.) 9 or '94? THE REPORTER: I'm sorry. I'm having 10 THE WITNESS: That was '85. 10 11 trouble understanding. Mr. Porras, did you hear MR. HAINES: One point of clarification, 11 12 that answer or understand it? if you're estimating, Lisa, it's okay. Just say MR. PORRAS: It's a little muffled. I approximately a certain date. 13 13 14 guess the question that was kind of muffled or the 14 THE WITNESS: Approximately then. 15 BY MR. PORRAS: 15 answer -- so I'll state it again. 16 BY MR. PORRAS: Q. What is your home telephone number and 16 17 If you don't ask me to explain or 17 cellular number? Q. 18 clarify or otherwise one of the questions, I will 18 A. I don't have a home cell phone number 19 assume that you understood the question. Is that 19 right now. 20 Q. You don't have a phone; is that correct? 20 okay? (702) -- I do. (702) 379-3011. 21 A. Can I ask Mr. Haines to verify if that's 21 A. Q. Are you married? 22 okay? 22 23 23 A. Sir, I do have a home phone that I don't MR. HAINES: It's fine. All he's saying use, but it is (702) 565-7330. 24 is that if you don't understand the question that 24 And are you married? 25 25 he's asking, that you ask him for clarification. Q. 7 9 THE WITNESS: Okay. 1 A. Yes. 2 BY MR. PORRAS: How long have you been married? 2 Q. And if you don't ask for clarification, 3 Forty-three years. A. the assumption will be that you understand the 4 Q. Okay. What's your spouse's name? 4 question. Does that make sense? Ronald Bryant. 5 5 Α. Do you have any children? 6 A. 6 Q. 7 Q. Will you tell me if I begin to ask a new 7 A. Yes. How many and how old? question before you've completed your response to 8 Q. 9 the previous question? 9 Four. A. 10 10 A. Yes. Q. Four? And that just means if I ask you a 11 Q. 11 A. Yes. 12 question, you're answering, and then before you're 12 Are they all adult children? Q. 13 done answering, I start asking a new question. So 13 A. One is deceased. 14 just please let me know that you're not through Excuse me? 14 Q. 15 answering. Do you understand that? 15 A. One is deceased. 16 A. 16 One is deceased. Okay. Yes. Q. 17 Q. Okay. Now, if during the course of the 17 All over the age of majority, over 18? proceeding you want to take a break, just let me 18 A. 18 know; we'll do that. However, if there is a pending 19 Are you under the influence of any Q. question, you must fully answer the question before 20 medication or other forms of narcotics that may 20 21 we break. Is that understood? 21 affect your ability to answer the questions in this 22 A. Yes. 22 deposition truthfully and fully? 23 23 Q. Okay. Now, first, can you please state A. 24 your full name and the spelling of your last name? 24 Q. Are you under the influence of alcohol? 25 Lisa Anne Bryant, B-R-Y-A-N-T. 25 A.

10 12 Okay. Did you live on a trailer before 1 Q. Have you had any recent surgeries? 1 Q. 2 A. 2 the house was built on the lot --3 Have you ever been declared legally 3 A. Yes. Q. incompetent by a court? 4 Q. -- or something along those lines? 4 5 5 A. No. A. Yes, sir. 6 Have you ever been convicted of a crime? 6 Q. And what type of funds did you use to Q. build the house? Was there a mortgage taken out? 7 A. 7 8 Eventually, yes. 8 You said you lived at this current A. Q. Q. address since 1985, which is a number of years. 9 I'm sorry? 9 10 Have you lived consecutively at 10 A. Eventually, yes. Racetrack Road since 1985 or thereabouts? But in 1987 -- or when the house was 11 Q. 11 12 A. Pretty much. completed in '87, what were the primary funds used to construct the residence? 13 What's that? 13 Q. 14 A. Yes, that's been my residence. 14 A. I had some funds from Arizona. My 15 daughter's death. 15 Was the residence ever rented out at Q. (Reporter clarification.) Racetrack Road? 16 16 17 So the funds came from Arizona. Any 17 A. No. 18 particular place in Arizona? 18 Q. What's your current mortgage payments at the Racetrack Road address? 19 A. My daughter's death. 19 "Gift"? 20 20 \$804. Q. A. MR. HAINES: No. Her daughter passed 21 Q. Are you currently employed? 21 22 22 A. away. 23 Q. Did you say yes? I'm sorry. 23 MR. PORRAS: Oh, okay. 24 24 BY MR. PORRAS: A. No. 25 25 So was there a lawsuit and then a How long have you not been working? Q. Q. 13 11 Approximately 2009. 1 judgment or a settlement that was given that --1 A. 2 A. Yes. 2 Does your husband work? Q. 3 3 Q. -- helped with that? Okay. Understood. A. Okay. And eventually there was a first 4 4 What's your primary source of income? Q. 5 Social Security. 5 mortgage taken out for the property; is that Α. correct? 6 Approximately how much do you get from 6 Q. 7 A. Yes. 7 Social Security? 8 Q. And do you recall when that was? 8 A. My husband does. I do not. 9 Okay. So you have essentially no 9 A. Q. income; is that what you're stating? 10 Q. Was it in the 1980s? 10 11 I don't. 11 A. Approximate. A. 12 Okay. Was that ever refinanced? 12 Q. Okay. Let's talk about 719 Racetrack Q. I just did a modification in 2016. 13 Road in Henderson. For ease, we're just going to 13 A. call the property "the residence." 14 Q. Okay. But -- and that was of your first 14 mortgage? 15 So you own the residence located at this 15 A. Yes. 16 address; is that correct? 16 17 But you don't recall when that first 17 A. Correct. Did you purchase it? 18 mortgage was first entered into? 18 Q. MR. HAINES: Objection. Asked and 19 We built it. 19 Α. answered. She said in the '80s approximately. 20 20 Q. Excuse me? 21 21 BY MR. PORRAS: A. It was a vacant lot years ago. We built 22 22 Okay. And do you recall which bank that it. 23 mortgage note -- who was the underwriter or who the 23 Q. Okay. You built it. mortgage was named at that time? 24 24 And when was the house built? I don't. 25 A. Approximately 1987. 25

14 16 Who are your mortgage payments made out 1 It's also on that first page. 2 to today? So each month when you make a payment, 2 Accredited Home Lenders. A. 3 who do you make the check to or receive statements Did you borrow money from Accredited Q. 4 4 from? Home Lenders? 5 A. Chase. 5 Α. No. 6 Q. And you said that they recently adjusted 6 Q. In paragraph one of the note, can you your mortgage payment; is that correct? 7 tell me what the loan amount is? \$90,250. 8 8 A. A. Q. 9 Q. And did you -- was that as a result of a 9 Now, if we go to page 4 of the note -modification or just a rate increase? 10 sorry, page 3. MR. HAINES: Repayment Charge Rider to 11 A. Modification. 11 12 So it was modified in 2016 and then 12 Note? Q. BY MR. PORRAS: 13 modified again recently; is that correct? 13 14 No. Only 2016. 14 Q. Yes. Are there signatures on this page? Only -- okay. 15 Q. 15 A. I'm sorry. I misunderstood. I thought Is that your signature? 16 16 Q. I don't know. 17 you said it recently went up. So that's about six 17 A. 18 years ago. 18 Q. You don't know? How am I supposed to explain this? I 19 I'm going to be now looking at a 19 A. didn't sign contracts with anybody. 20 document I have labeled. It's titled "Bryant Note 20 21 with Allonges." 21 Q. Can you turn to page 4 of the note, please. Is there a signature on this page? 22 MR. PORRAS: George, do you have copies 22 23 for her or how are we going to do this? 23 It looks like it. A. 24 Q. Is that your signature? 24 MR. HAINES: I have a copy, except there 25 were two larger documents. I believe one was your 25 No. A. 15 17 1 defendants' notes. I didn't print out those yet. I Q. It says, "Lisa A. Bryant"? 1 2 was hoping we could get precise page numbers. And (Unintelligible.) 2 A. 3 then there was another sizable document, but I do 3 THE REPORTER: Was that "no"? MR. HAINES: She said no. 4 have the note right here. 4 MR. PORRAS: Okay. 5 5 BY MR. PORRAS: MR. HAINES: So I'll just hand you your Okay. Next, I'm going to direct you to 6 7 note with the allonge attached. 7 look at a document that is going to be marked as Defendants' Exhibit 2, and that is the -- let's see 8 BY MR. PORRAS: what it's titled -- "Deed of Trust," "Bryant Deed of 9 9 Ms. Bryant, you're looking at a document 10 that I'm going to be marking as Defendants' Trust." 10 Exhibit 1. It's a copy of the note. Can you tell me what this document is? 11 11 Just for clarification, you have that in It says a deed of trust. 12 12 A. 13 front of you, it looks like. Can you tell me what 13 Q. Okay. We're going to refer to this 14 the title of the document is? document as the deed of trust; is that okay? 14 15 A. Note. 15 A. Now, on the first page of the document, 16 Q. We'll call this just the note. Is that 16 Q. 17 okay with you? 17 there's a date on the deed of trust. Can you tell A. 18 me what this date is? 18 Yes. A. This one? The recording date or the --19 Q. Okay. What is the date of this note? 19 The date of -- so it's -- the recording 20 It's on the first page. 20 Q. date is up at the top right. Below the title, which 21 This one? 21 22 as we agreed to is the deed of trust, below that, MR. HAINES: Here's the note. 22 23 THE WITNESS: Oh, October 2nd, 2006. 23 there's a date? 24 This one? BY MR. PORRAS: 24 A. 25 And who is the lender on this note? 25 MR. HAINES: Yes.

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20 18 "County of --THE WITNESS: October 2nd, 2006. 1 2 2 A. Clark. BY MR. PORRAS: 3 -- Clark," do you see that? Now, you see also on that page there's Q. initials at the bottom of the page. Can you see 4 A. 4 5 5 Q. And is Clark written out or typed out? that? 6 6 A. Written. A. Yes. Okay. Now, you see the next line, it 7 7 Q. Are these your initials? Q. says, "The instrument was acknowledged before me Yes, these are my initials. I think 8 8 A. on." Do you see the date there? they are. I don't know. 9 9 MR. HAINES: It's okay to say "I don't 10 A. Yes. 10 know." 11 Q. And is that written or typed? 11 12 12 THE WITNESS: I don't know. A. Written. 13 BY MR. PORRAS: 13 Q. Now, the next one, do you see the notary 14 stamp? 14 I'd ask you to turn to page 7 of the document. I don't believe it has numbers at the --15 A. 15 actually, it does. It says 7 of 8. 16 Q. Can you tell me the name on the notary 16 stamp and the appointment number? 17 A. Yes. 17 Nancy Garnett. 18 Q. Do you see a signature on this document? 18 A. 19 Q. Okay. And then it says "Appointment 19 A. No." 20 Is that your signature? 20 Q. 21 03-85731. 21 A. A. 22 Q. I'll ask you to go to page 8, please. 22 Q. Is there a signature there? 23 23 Is there a signature on this document? A. Yes. 24 Q. And is there a name written underneath 24 A. Yes. 25 Q. Is there a date on this page of this 25 the signature? 21 19 1 A. document? 1 Q. And those are both written out; is that 2 A. Yes. 2 3 correct? 3 Q. Is there a state named and a county 4 A. Yes. 4 named on this document? 5 5 Now, do you have -- have you ever A. Yes. Q. borrowed money from a lender named First Franklin Q. And what is the state and what is the 6 6 Mortgage or First Franklin Financial Corporation? 7 7 county? 8 State of Nevada. I can't read anything 8 A. I don't know who they are. A. 9 Are you current with the payments on Q. 9 else. 10 Q. Below State of Nevada, what does it say? 10 your first mortgage? Are you talking the notary stamp? 11 A. Yes. 11 A. 12 Q. 12 Q. Yes, the notary stamp. Well, above the Okay. On the document that we just notary stamp, it says "State of Nevada," and then it 13 looked at, the deed of trust, you stated that the --13 you weren't certain if -- or that the initials may says "County of." 14 or may not be yours and that the signature on the 15 A. On the form itself? 15 16 16 Q. It's on the page, on page 8 of the deed of trust is not yours. document on the deed of trust. 17 Why do you believe the signature is not 17 your signature? You can reference the signature 18 18 MR. HAINES: Yeah, I think she's a again if you'd like to. 19 little confused because there's a notary stamp on 19 20 the document, and then there is a -- I guess, some 20 A. Signature on? 21 print above that notary stamp which has that 21 MR. HAINES: The deed of trust. 22 THE WITNESS: That's the deed of trust. 22 information. 23 MR. HAINES: And this is the signature 23 BY MR. PORRAS: 24 24 Okay. So I'm going from the first line. on page 7 of 8, right? 25 It says "State of Nevada." The second line says 25 MR. PORRAS: Correct.

22 24 1 Street another property? THE WITNESS: Okay. Why do I say this 2 Marco Street is a commercial property 2 isn't my signature? Because I put these papers -that I owned at the time and I was completing during -- during -- can I just tell him what construction, and I was wanting to take a commercial 4 happened? Am I supposed to tell you? 4 loan out for the standby line of credit on Marco 5 MR. HAINES: He asked a question. 6 Street. 6 THE WITNESS: Why is this not my 7 MR. HAINES: And it's Marco, M-A-R-C-O. 7 signature? 8 BY MR. PORRAS: BY MR. PORRAS: 8 Now, what happened when you refused to 9 Q. Correct. 10 sign the loan documents? Because I refused to sign, and I took 10 A. I don't know or recall exactly. A woman 11 11 the documents from the notary. 12 came up to me. I couldn't even tell you her face, 12 Q. Okay. but I could say honestly that a woman approached me, 13 13 A. No way is my signature on these and I was in my yard pulling weeds. 14 documents. 15 So I'm in my yard pulling weeds. She 15 Q. Does this look like your signature? asked me my name, and do I have an I.D. available. 16 16 A. No. All three of these are different I said yes. She said, "I'm here from the lenders. signatures on them. Everything you've shown me 17 17 You need to have a document notarized." today has three signatures. 18 18 19 I said, "Right. They called me." 19 Why did you decide to refuse to sign the She opens up a folder with -- opens a 20 20 loan documents? folder with legal-sized documents, and she says, 21 I got a phone call from the broker. 21 A. 22 "Are you -- is this the correct stuff, so you know 22 There's two of them. I got a phone call from the broker. There's two of them. They told me that I'd 23 what I'm doing?" 24 I said, "No, I've never seen this stuff 24 already filled out -- they had already filled out 25 before." 25 six hours worth of documents and that I would need 25 23 1 to do one more, but this one had to be notarized and 1 She said, "Well, if you could initial so

- 2 that they were sending them to Union Bank and
- 3 several other ones, and they already had five
- 4 prepared, but one needed to be notarized. And it
- was supposed to be a commercial line of credit on
- Marco Street.
- Q. On what street? 7
- 8 A. Marco.
- 9 (Reporter clarification.)
- 10 Q. Okay.
- So they told me to have my I.D. 11
- available, that the notary would be coming. And I 12
- said that was fine. 13
- So are you saying that a different 14 Q.
- 15 notary came and you notarized some other documents?
  - I had filled out a document, a lot of
- 17 different paperwork for the same mortgage broker.
- And this one, they had asked that I need a notary,
- and I said I'm going to be home. 19
- This would be a second mortgage or a 20 Q.
- 21 second deed of trust?
- No. It would be a first deed of trust 22
- 23 over on Marco Street: that was not a deed of trust.
- It was to be a standby line of credit. 24
- 25 Now I'm confused. Is Market (sic)

- we can get started." Because it was getting dark.
- She said, "If you can initial them so we can get
- started, you can review them as you go."
- 5 So when she got to the part -- and I
- said -- she said, "Well, you're going to need to sign 6
- this document." 7
- And I said, "Well, but none of this 8
- 9 looks like any of the other papers and it looks like
- it's on my house." And I said, "I can't do this.
- 11 This doesn't look right. What is this?"
- And she says that -- that these are 12
- 13 documents and I should have had a HUD-1, an
- estimate. "I'm asking her, What's an estimate for?"
- I said, "None of this looks right to me." And I 15
- said, "How would I even know what this is?" 16
- And she says, "Well, your lender should 17
- have given you all this. You've already received 18
- 19 this."
- 20 I said, "No, I haven't. I said I filled
- out a lot of documents, but they were all commercial 21
- 22 on Marco Street. I've never seen anything with this
- on it." 23
- 24 And she contacted the broker. And the
- 25 first one didn't answer, the one that's in



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28 26 1 Las Vegas. That woman's name is Hinda Hinden. She that document that would be against statute. 2 was an associate broker. Gene Kirschman who lives And I asked her, I said, "I don't even know what that is." And she explained to me, she 3 in San Diego. And my bank, Nevada State Bank, told said, "Do you know what this class is?" 4 me you cannot do a loan on -- they did a loan on one 5 5 property on Marco Street. They told me they could I said, "What class?" She said, "This will not close because it's not completed, and 6 not do this loan on Marco Street as a standby line they're saying that it's a high interest HOEPA loan, 7 of credit, because I was looking for a standby loan and that's why it needed a certificate." 8 of credit to do a project in Alaska. 9 So I said, "How did a commercial line of 9 So they asked me to use an outside 10 credit ever turn out to be this mess?" broker, and this is the one that got referred to me. 11 And she said -- Gene Kirschman, he said 11 Gene Kirschman. And he was out of San Diego. And 12 the notary contacted them because I took the papers 12 that she needed to return it, that the documents 13 were private, privilege and belonged to them and 13 from her, and I told her, "You can't -- you're not that they belonged to American Home Builders -- or 14 notarizing these papers, they're not leaving my 15 American home whoever, American Home Lenders and it 15 sight." 16 16 would not close. There was no way it could close. And I took the papers. We were writing 17 17 them on the hood. We weren't in a house. We One, it wasn't completed, notarized. 18 weren't sitting down. So I took the papers. And 18 And second, because I never completed any classes. 19 And so a commercial loan that I didn't 19 she put them aside to have the notary available. I 20 do and I didn't know about for many, many years, it 20 took the papers and they're all legal-sized, and I 21 stuffed them underneath my arm. And I said, "You're 21 can't close. I don't know where the money went. I 22 not taking anything away from here." want to see the closing documents. I want to see 23 23 everything that this other person gave me that I She contacted Gene Kirschman in 24 received is clearly for them. 24 San Diego. We somehow got Hinda on the phone. So 25 Are you done answering the question? 25 the notary could speak to both of them. She was 27 29 1 telling them that I'm refusing to sign the A. 2 Q. Now, did the notary leave with the 2 documents, that I won't give them back and that I 3 said that I had not received any HUD-1, which is documents or did you retain the documents and the 4 estimate and that I was refusing to sign and she 4 notary left? 5 didn't know what to do. 5 A. The notary said that she had an envelope, she could not get paid without returning 6 And she said she'd been arguing with me, 6 them, that she was attaching a note that the 7 persuading me to give them back and I refused. 8 She spoke to both of them. She had them consumer refused. And she said that she'd put in 9 the FedEx and send it to them. 9 talk to me. Gene and Hinda, they told me that this She said she put it in a FedEx? 10 particular lender was offering bonuses for loans 10 Q. 11 that they could submit. And I said, "I don't really A. 12 Q. And send -- so you gave her back the 12 care. This isn't going to happen. First of all, 13 it's not even a standby line of credit as I 13 documents? 14 A. I did. expected. That's what I was looking for." 14 15 And they told her that she needed to get 15 Q. And was there a notary stamp and signature on the documents when you handed them to 16 the papers back, that they gave her an envelope, and 16 that she needed to return the papers back to them 17 her? 17 with a note attached that this was not completed and 18 A. 18 19 that I refused. 19 Q. So you handed her unsigned documents? I started to sign the one page, and I 20 And I told her over the phone that this 20 stopped. I never finished them. She couldn't 21 was never going to close because it was supposed to 21 22 notarize something she didn't have done. 22 be something called a HOEPA loan that required a 23 consumer certificate of completion for high interest 23 MR. HAINES: Sign or initial? 24 THE WITNESS: Did I sign or initial? 24 loans, and they were laughing. And they said that MR. HAINES: Yeah. 25 this was never going to close anyhow because without 25

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30 32 Yes. THE WITNESS: I was starting to initial 1 A. 2 some pages. I don't even -- I don't know what these 2 Q. Yes? 3 MR. HAINES: Yes. 3 are. I never got a copy, so how would I --4 BY MR. PORRAS: 4 THE WITNESS: Yes. 5 5 Now, what did you need the money for? BY MR. PORRAS: 6 What was the purpose of taking out the loan? 6 Q. Did you make any payments to reinstate? 7 7 I was looking for a standby letter of A. 8 credit because I wanted to do a development that was 8 Q. Okay. Next, I'm going to go to what I in Alaska, and it was over 800-and-something have labeled as the "Complaint." 9 10 thousand. 10 George, I don't know if you printed out 11 Q. Okay. Now, did you receive a loan, a 11 the complaint. 12 commercial loan on the Marco property? 12 MR. HAINES: I have. 13 I flew to Anchorage -- no. 13 MR. PORRAS: If anyone needs to take a 14 (Reporter clarification.) 14 break to use the restroom or anything else, let me THE WITNESS: We could not come to 15 15 know. THE WITNESS: Can I get some water? 16 terms, so I did not pull the loan. 16 MR. HAINES: I'm just going to grab a 17 BY MR. PORRAS: 17 18 Q. So you never received a loan on the 18 water. Marco property, commercial loan? 19 THE WITNESS: Are you going to ask me 19 20 20 A. questions, too? 21 Q. Did you ever state to the mortgage 21 MR. HAINES: He's going to ask you broker or anyone else that you needed the funds to 22 questions. 23 do repairs to the Racetrack property? 23 THE WITNESS: Okay. 24 A. No. 24 MR. HAINES: The First Amended 25 25 Q. Now, after -- you said that was Complaint? 33 1 MR. PORRAS: Yes. 1 October 2nd, 2006. Did you ever receive any notices 2 from Accredited Home Lenders after that? 2 MR. HAINES: Got it. 3 BY MR. PORRAS: 3 A. I'm looking specifically at paragraph 39 4 4 Q. Did you ever receive any mortgage 5 statements? of the complaint. It's number 39. I believe it's page 8 of 11. Can you read that paragraph for me, 6 A. No. 7 7 please. Q. Privacy notices? 8 "Through communications with Bryant, 8 A. 9 Where and how to make payments? Defendants each knew or had reason to know that the Q. sums claimed by Defendants and PVK were not, in 10 Α. fact, due and owing from Bryant as the second 11 Default notice? Q. mortgage loan was obtained through fraudulent means, 12 A. and that the foreclosure had been improperly 13 Q. When's the first time you've heard of 14 maintained for years." 14 Accredited Home Lenders? 15 Now, how would the defendants know that August, September of 20- -- approximate 15 A. March 2018. the documents were fraudulent? Hypothetically, how 16 16 17 do you think the defendants would know that the 17 Did you send a payment for the August 1st, 2014, payment or any subsequent 18 documents are fraudulent? 18 payments? 19 Well, they wouldn't have the HUD-1 or 19 all those closing documents that go with it. And 20 Α. Who would I send them to? No. 20 21 21 I've spoken to them on a phone call sometime in 2009 Q. Did you make any payments to the deed of 22 trust? at which time on a fax machine -- they didn't have 23 23 my home phone, they didn't have my business phone Α. No. 24 number, they didn't have my cell phone number. They Do you have any reinstatement letters 25 regarding the deed of trust? called my home fax number. And this information was

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used by an individual who assumed my name and 2 identity.

3 When they could not reach the 4 individual, they started calling my fax number, and they told me that there's a commercial loan on my property. It was not a mortgage on my house, because it was commercial. It was listed as commercial. 8

And I was getting several phone calls 10 from several different bank cards also stating. And 11 they advised me to go get a police report, file a 12 police report and fax them over of the police 13 report.

So they knew that this was fraudulent. They stated that this was a commercial loan.

Now, you said this was in 2009; is that 17 correct?

18 A. Yes.

19 Now, in 2009, did the name Accredited Q. 20 Home Lenders, was that a lender you recognized at

21 that time?

22 A. The only lender I ever knew about was 23 not even a lender. It was Bayview.

24 Were you familiar with Bayview Loan 25 Servicing in 2009?

1 that's why I'm asking these questions.

2 Now, at that time, did you provide any other documentation to what you're calling Bayview 4 collections regarding this matter?

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A. They never spoke to me again, and no.

6 Now, going back the complaint, you're 7 accusing the defendants of obtaining through 8 fraudulent means loan funds, and it's the title of

this Count One, Violations of the FDCPA.

10 Now, did you at any other time before filing this lawsuit, a police report that named 11 12 either of the defendants as any evidence that they 13 were committing either intentional or unintentional

14 fraud?

15

A. Could you please repeat that?

16 Q. At any time before the filing of this

lawsuit, did you provide the defendants -- and 17

that's specifically Madison and Waldman & Porras --18

19 did you provide proof or evidence of a fraudulent 20 activity?

21 Α. I asked them to give it to me. I asked 22 them to locate the payment history because the

payment history would have said who they were 23

24 talking to, and that was the person with an address.

25 But Madison or whoever, they should have the

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1 A. No.

So you said you filed a police report in 2 Q.

3 2009. Who did you name as a fraudulent organization 4 in 2009?

5 A. I named the individual that I thought 6 was doing this, and stated that I was getting

7 several credit card phone calls, that somebody

8 wasn't making their payments on my -- my fax machine

9 was nonstop. It was -- it was a fax machine at my

10 home. It was nonstop, continuously.

11 And I filed a police report as Bayview

12 said. Bayview just told me they were a collection

13 company. Bayview collections. They didn't mention

14 any mortgage. They didn't mention anything else.

15 It was Bayview collection.

16 Q. And so that was in 2009 you heard of

17 Bayview collections?

Yes. And they didn't send me notices. 18

19 They didn't send me any mail. All they asked is

20 that I fax them over a police report that, I filed a

21 police report, and I put on there that I was getting

22 numerous phone calls of credit cards I never opened.

23 Okay. I'm familiar. I saw the police

24 report. I didn't see any mention of Bayview Loan

25 Services or Accredited Home Investors on there, so

1 information to give to me, because I have given 2 Bayview that police report.

3 MR. HAINES: Was the question whether or 4 not she ever told your client that she thought it 5 was a fraudulent note, was that the question? 6

MR. PORRAS: If she provided any evidence regarding the fraud.

MR. HAINES: Here to your client?

MR. PORRAS: Correct.

10 THE WITNESS: I put them on notice when 11 I asked for -- something I never heard of, which is a document that you type out to ask for information 12 13 on the loan or on the debt, and I sent that to Reno.

(Reporter clarification.)

15 THE WITNESS: Carson City. I sent it to 16 Waldman & Porras, and I sent it to Madison

17 Management.

18 BY MR. PORRAS:

19 When you learned that this mortgage was 20 in existence and the deed of trust and the note --21 excuse me. I'll say that again.

22 When you learned that, the existence of 23 the deed of trust and this note with your purported name on it and that it was for \$90,000, did you

alert authorities and renew a police report or



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40 38 1 provide Waldman & Porras or defendant with a copy of 1 MR. HAINES: -- as fraud, did you ever 2 your driver's license to say, hey, this isn't me or 2 do that? 3 THE WITNESS: I went to the attorney to say this is a fraudulent signature? You're asking me what took place prior 4 4 general. 5 MR. HAINES: Did you file a police 5 to the lawsuit, correct? Correct. 6 report? 6 Q. 7 7 A. Did I hear that right? Prior to the THE WITNESS: I didn't file a police 8 report. I took the police report I have and I made 8 lawsuit, I had sent a notice that this was part -a statement, and I did it through the attorney 9 that this was a part of a fraudulent activity, and I general. Because I'd already been to the police 10 asked them for information, documents. And I never 10 department. 11 received that. 11 BY MR. PORRAS: 12 Q. Did Waldman & Porras and/or Madison 12 13 Management Services, LLC, provide you with a copy of Did you provide a copy of your driver's 13 license at any point to either my client or Waldman 14 the note and the deed of trust? 14 15 & Porras? 15 A. They did. 16 Q. Okay. Did you respond to the documents? 16 A. 17 Did you respond to either Waldman & Porras or Q. Now, when did you suspect that the loan 17 documents that we looked at earlier, specifically 18 Madison when the request for verification of the 18 19 debt was sent to you? the deed of trust, when did you first learn that that deed of trust had been recorded? 20 I did. I asked them -- go ahead. 20 Α. 21 21 Q. Go ahead. You can go ahead. Α. 2018. I asked them to provide the history of 22 Q. And what made you suspicious that this 22 A. had been recorded illegally or fraudulently? 23 the debt. I asked them to forward me more history 23 Excuse me. Are you saying the recording 24 on the debt. 24 A. 25 itself? 25 Okay. So you didn't provide them with, Q. 39 41 Q. Correct. 1 either Waldman & Porras or Madison Management 1 The one that was recorded in 2017? 2 Services, evidence of the fraud such as a renewed 2 A. 3 Q. 2006. 3 police report after 2009 when you learned of the 4 existence of this or a copy of your driver's license 4 A. I never signed a loan document. I never 5 to compare to the loan documents? signed, and the person who stole my identity, they did a lot of things, a lot of things against me. MR. HAINES: I'm going to object to that 6 7 Now, the first mortgage on this question. That's misstating what she said. property, when you -- what was the date you modified 8 8 BY MR. PORRAS: that, the first mortgage? 9 So just to clarify, the answer is no? 9 The process started in July 2016, 10 10 If you -completed, approved in the final first three months 11 (Reporter interruption.) 11 was February 2017. MR. HAINES: Nick, can you restate the 12 12 Now, was that a HAMP modification? 13 Q. 13 question? 14 A. I don't know what that is. BY MR. PORRAS: 14 Home Affordable Modification --Okay. Was there ever a police report 15 15 16 that directly names my client, Madison Management MR. HAINES: Program. 16 MR. PORRAS: Program, that's right. 17 Services, PVK or any other organizations in the THE WITNESS: I don't know. chain of title, was that ever provided to Waldman & 18 19 BY MR. PORRAS: Porras or Madison? 19 Now, at the time when you were doing the MR. HAINES: Do you understand the 20 20 21 first -- the modification for the first loan, did 21 question? Did you file --22 THE WITNESS: The attorney general. 22 anyone make you aware of a second loan? MR. HAINES: Did you file a police 23 I was told there was a lien on me. A. 23 Q. Okay. And did you inquire about the 24 24 report naming your clients -- right? 25 lien? 25 MR. PORRAS: Correct.

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Well, the person helped with Chase was

2 filling out the documents. She said that she did a 3 credit report on me, and she did a search, a title

search. What she said was there was a lien in my

name. She said, "Are you aware of anybody else you

6 owe money?" And I said, "No."

She said, "Are you sure?" I said,

"Yes." I said there had been some identity theft 8

many, many years ago, but all those people are gone.

10 She said, "Okay." She said, "Has

11 anybody contacted you?" I said, "Yes, I just got a

12 text a couple months earlier, a month earlier out of

13 California."

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She said, "What did that text say?" I 15 said, "It says 'You owe me money.' I said how much?

16 84,000." And I was working in California fixing

17 houses about that same time.

18 So she said, "If they hadn't been

19 recorded any assignments, that I was fine." She

20 said, "Do not answer or talk to anybody, because if

21 you apply for these programs, it goes on your credit

22 report, what we're doing, searching your credit."

23 She said, "Don't talk to anybody or do anything."

24 She said, "Let us handle this." And she

25 said, "Unless somebody records something," which at

1 with him about this lien?

2 Α. Just that one day. I asked him how much

I owe because he text me "You owe me money." How

much? And I said, "Who are you?" He said, "Call

this number." And he gave me Madison's phone

number. He texted it to me.

Did you deny owing him money?

8 A. I didn't know what I owed him money for.

Q. And did you ask Howard for any more

10 information or just left it at that?

11 He told me if I wanted information to

12 call Madison. Madison told me -- I called Madison's

number. It was -- it said it was a collection

company. And Madison said they didn't know my name,

they didn't have my account, and I need to call the

person back who text me.

17 That's when I called Mr. Katz. I did

18 not know who any of these people were.

19 Now, when you received that message,

20 were you thinking that this was fraud?

That's what my bank told me. That's

22 what Chase told me.

> Q. Chase told you that it was fraud?

A. They told me be careful because when you

25 do these types of modifications, there's going to be

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1 that time nothing was recorded. This was in August of 2016 when this conversation took place.

3 I never spoke to anybody or talked to 4 anybody since until I got notified.

Now, this person, did you ask who the

6 lien -- who had the lien? Because that's quite a bit of money. So I would think that it would raise

concerns if they're claiming \$84,000. 9

Did you ever find out any more details 10 about this in 2017 or 2016 when this process was 11 going on?

12 The woman -- well, the woman assisted me A.

13 with the documents for the modification, she didn't tell me the amount. The person who texted me the

15 amount was I believe Howard.

16 Q. Does the name Howard Katz ring a bell?

17 A. Yes.

18 Q. So he texted you; is that correct?

19 A.

20 Do you have any idea how he got your Q.

21 cell phone number?

22 A. No.

23 Q. Did you --

24 Α. Excuse me.

25 Q. Did you have any further discussions 1 a lot of people coming out to assist you and they're

2 schemers and don't return their calls.

Okay. Now -- I'm sorry. Go ahead.

4 She said a legal person would file an

assignment on you, and there's nothing there. So I

told her I worked in California so I didn't know

these people. I stopped working in California end 7 of 2015. 8

9 Q. Now, when you were filling out the

documents for the modification of the first deed of

11 trust or mortgage, did it -- was there questions

that asked if you have a second lien on the property 12

13 or second deed of trust or mortgage on the property?

A. I don't know.

15 Okay. Do you have copies of the

16 paperwork that was submitted for the first deed of trust? 17

The woman who helped me fill those out, 18 A.

19 she might. I don't know. I'm guessing. 20

You already said you didn't file a 21 police report. Did you reach out to anybody else

22 regarding your concerns of fraud or --

23 MR. HAINES: Object to that question 24 because she did say she filed a police report.

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1 BY MR. PORRAS:

- 2 Q. Okay. When learning that Mr. Katz was
- 3 seeking to collect almost \$90,000 from you, did you
- 4 speak to anybody else regarding your fears of a
- 5 fraudulent loan being taken out in your name?
- 6 A. The State of Nevada.
- 7 Q. And that was -- was that in 2017?
- 8 A. Yes. One of the -- one of the financial
- 9 institutions.
- 10 Q. I have that dated 2019. I didn't see
- 11 one from 2017. So you're saying you filed it in
- 12 2017, a complaint with the state?
- 13 A. Yes.
- 14 MR. PORRAS: I didn't receive copies of
- 15 those, George.
- 16 MR. HAINES: You filed a complaint with
- 17 the Mortgage Lending Division in 2017.
- 18 THE WITNESS: Yes.
- 19 BY MR. PORRAS:
- 20 Q. Now, in that 2017 filing, what was the
- 21 result of that complaint?
- 22 A. Excuse me. It's 2018.
- 23 Q. It's 2018.
- 24 A. 2018.
- 25 Q. So you found out about the alleged fraud

1 of the complaint were that Madison was unfairly or

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- 2 illegally attempting to collect a debt; is that
- 3 correct?

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- A. Correct.
- Q. Okay. So --
- 6 A. Excuse me. A fraudulent debt.
  - Q. Okay.
- 8 A. Our complaint states a fraudulent debt.
  - Q. Okay. And at that time, did you consult
- 10 with an attorney and consider filing either a
- 11 lawsuit against Madison or Waldman & Porras?
  - MR. HAINES: What time are we talking
- 13 about?

MR. PORRAS: At or around the time she

15 filed the complaint with the State of Nevada.

THE WITNESS: When I initially got -- I don't know how to say this, but I had -- I had --

- 18 within 30 days after I got a notice in the mail from
- 19 Madison, I consulted an attorney.
- 20 Q. I'm sorry, from who?
  - A. A notice in the mail from Madison.
- 22 Q. Oh, from Madison. Okay.
- Now, did any of these attorneys pull out
- 24 from the public records of the Clark County
- Recorder's office either a list or details of the

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- 1 in 2017, and then in 2018 you filed a report with
- 2 the State of Nevada; is that correct?
- 3 A. Yes.
- 4 Q. So quite a period of time. So in
- 5 between 2017 and 2018, there was no one else before
- 6 the State of Nevada that you --
- 7 MR. HAINES: Object. That's misstating
- 8 her answer, as well. She never specifically
- 9 testified. I believe, to the fact that she knew that
- 10 this particular mortgage was a fraud at that point
- 11 in time or -
- 12 MR. PORRAS: Okay. Okay.
- 13 MR. HAINES: You knew there was fraud,
- 14 but not what the specific fraud was.
- 15 BY MR. PORRAS:
- 16 Q. So before the State of Nevada, there was
- 17 no other organization or person that you expressed
- 18 that Howard or Madison might be engaging in fraud
- 19 against you?
- 20 A. I had gone to the financial institution,
- 21 the attorney general, and Consumer Fraud Protection
- 22 Bureau and consumer -- consumer -- an entity that
- 23 was through -- program that was through the State of
- 24 Nevada; they helped me fill out forms.
- 25 Q. So essentially the allegations of the --

1 liens on the property at Racetrack Road?

- 2 A. No. I told them what happened, and they
- 3 told me it would be very expensive to defend.
  - Q. Okay.
- 5 A. And I only had three choices: pay them
- 6 the money that they want, try to make a settlement
- 7 first, or file bankruptcy.
- 8 MR. PORRAS: Okay. I'm going to refer
- 9 you to the Bryant Nevada State Complaint, George.
- 10 MR. HAINES: This is the one that's
- 11 Bates stamped Lisa Bryant 000403.
- 12 BY MR. PORRAS:
- 13 Q. Do you recognize this form, Ms. Bryant?
- 14 A. Yes.
- 15 Q. And what's the date on this form?
- 16 A. It's stamped on the upper left of the
- 17 form June 28.
- 18 Q. What year?
- 19 A. 2018.
- 20 Q. Now, there's some handwriting on the
- 21 next page, which the bottom of that page it has the
- 22 numbers 000404. Do you see handwriting on that
- 23 page?
- 24 A. Yes
- 25 Q. Can you read the handwriting to me,



52 50 1 A. I would think so. Yes. 1 please? 2 You stated that was your handwriting Q. 2 My handwriting? A. above. So I'm -- is it "yes" or "no," is that your 3 Q. Yes. Where it starts with "Identify 4 signature? your attempts" -- this is in print. It says, "Identify your attempts to resolve the issue with 5 A. Yes. 6 Okay. Now I'd ask you to look again at the company, corporation or organization." Q. 6 the deed of trust, the signature page of the deed of There's handwriting that begins with 7 7 "I." Can you read that for me, please. trust. I'd like you to compare it to -- the signature there on this complaint. MR. HAINES: We're looking at Bates 9 9 stamp 000404. MR. HAINES: Okay. So I'm referring her 10 10 to page 7 of 8 of the deed of trust? MR. PORRAS: 405. 11 11 MR. PORRAS: Yes, please. 12 MR. HAINES: Oh, 5, okay. 12 13 BY MS. PORRAS: BY MR. PORRAS: 13 I'll first ask you is that your 14 Do those signatures look similar? 14 Q. Q. handwriting that says "I requested proof of"? 15 A. No. 15 Why do you not think they're similar? 16 A. 16 Q. Okay. If you could read that 17 Does the L look different that looks 17 Q. 18 handwriting for me, please. It starts with "I 18 fraudulent? The B is different. The L is more requested proof of." 19 A. 19 narrow. And on this the L and the B is wide. 20 A. "I requested proof of debt and type of 20 21 loan. They wanted fees and payment to do a 21 Q. Is your signature more or less always 22 forbearance. I asked for the HOEPA verification and 22 the same? 23 credit for the other payments made and an educated 23 A. I think so. I hope so. 24 Can you please look at the note and 24 person to review the offer. They said that they Q. 25 wouldn't stop reporting to allow for a refinance 25 specifically page 2 of the note. Does that 53 51 1 signature resemble the signature on the complaint to 1 unless I dared to do so without third party 2 the State of Nevada? participation or any proof of payments." And it says, "Have you contacted another 3 A. No. No. Do you have any idea or speculation as 4 agency? Yes. Nevada Hardest Hit, Legal Aid of 4 to how the documents that were taken by the notary 5 Nevada, HUD, U.S. Treasury." ended up with the notary's stamp and signature and It says, "Have you contacted an 6 your signature on them? attorney? Yes. Do you have one? No. I have no 7 7 8 MR. HAINES: We're objecting. She money to pay." 8 9 testified that's not her signature. 9 Q. Do you make any allegations of fraud on MR. PORRAS: What now? 10 10 this page? MR. HAINES: Her purported signature. 11 11 A. 12 MR. PORRAS: No, no. The documents that Is there a reason you didn't allege any 12 Q. were taken by the notary on that day that she 13 fraud on this page? 13 refused to give the document -- or refused to give 14 A. Yes. 15 the documents and then gave them back to the notary. 15 Q. Why was that? 16 We're looking at the deed of trust here with two 16 Because -- because, okay, every single A. signatures on it, the notary and an alleged one of these requests were listed on a receipt. 17 17 fraudulent person that did this signature. Now, the next page, it's Bates stamped, 18 18 BY MR. PORRAS: 19 and by Bates, I mean the numbers at the bottom of 19 the page, start 0000406. Do you see that? 20 Q. Do you have any ideas or thoughts of how 20 21 that happened? 21 A. Yes. 22 Other than the person who had all my Q. Okay. Is there a signature on that 22 23 information, the credit file, signature, 23 page? identification. They even had me put my closest 24 Yes. A. 25 relative on there in their computer at their office 25 Q. Is that your signature?



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56 54 to fill out these documents that they had me do. 1 complaint for one year. Either way, I notified them 2 that there was a -- I really don't know what to call 2 Q. Okay. it, the lien was released. And as such, the State 3 This is something they do on a -- on A. of Nevada decided that since the lien was released, a -- the broker and signing agent. 4 my home was no longer in a position of foreclosure, 5 Okay. Now, I just have to pause for a second. I haven't been labeling these, and I don't and after one year they closed the complaint. 6 6 Did they conclude that there was fraud? know if I'm going start losing -- it's --7 7 8 A. They said they closed the complaint 8 George, do you mind if I just label 9 because it was now reconveyed back, the debt, it was 9 these just so I -no longer an issue and Waldman & Porras was no 10 MR. HAINES: Go ahead. longer seeking to foreclose my home. 11 MR. PORRAS: So I guess Exhibit 1 would 11 12 I'm asking for an answer to the 12 be the note. Exhibit 2 would be the deed of trust. 13 question. Did they conclude that there was fraud? 13 Did the State of Nevada conclude that there was 14 Exhibit 3 would be the amended 15 fraud? 15 complaint. MR. HAINES: Objection. Asked and 16 16 Exhibit 4 would be the state complaint. And that's where we're at. 17 answered. 17 THE WITNESS: They never --BY MR. PORRAS: 18 18 19 MR. PORRAS: She didn't answer. She Okay. Next, do you recall what the 19 Q. didn't give me a "yes" or "no." I'm looking for a result was of this state complaint? 20 20 "yes" or "no" answer, not a roundabout answer. I'm 21 The result was whether it was ongoing 21 litigation -- actually, which complaint? looking for a "yes" or "no" answer. The question 22 23 was did the State of Nevada conclude that there was 23 BY MR. PORRAS: 24 fraud. 24 Q. The first complaint. 25 25 A. With which agency? MR. HAINES: They never had to get to 57 55 that conclusion because the case was closed. Q. With the state, with the State of 1 MR. PORRAS: Well, that's still -- it's 2 2 Nevada. still either a "yes" or "no" answer. 3 3 Α. Financial institutions. MR. HAINES: Go ahead. MR. HAINES: Is that one beginning with 4 4 5 5 Bates stamp 000403? BY MR. PORRAS: 6 Can I insinuate if they didn't get to 6 MR. PORRAS: Yes. Q. it, that they didn't conclude that there was fraud? 7 MR. HAINES: Do you remember the 7 8 They did not complete there was or was 8 question? not either way because they said because of 9 MR. PORRAS: I can ask again if you'd 10 10 reconveyance and without any action for one year, like? they're forced to close the complaint. 11 MR. HAINES: Yeah, please. 11 12 I didn't see a document that says that. 12 BY MR. PORRAS: So if you could provide that, I'd be curious to see 13 13 Do you recall what the result of this that document. 14 complaint was? Did the state close the 14 Now, you allege that Madison did not 15 15 investigation or continue with it? 16 I believe the state forwarded it to the 16 have a servicing license in that complaint. Was there a resolution to that allegation? agency of Mortgage and Lending Division. Can I 17 17 Madison does not have enough customers clarify that is the complaint we're talking about? 18 A. 18 in Nevada to require them. 19 Q. Yeah, this is the complaint I'm talking 19 20 about. 20 Q. To your recollection, did the State of 21 Nevada address that allegation in your complaint? 21 A. Okay. So the complaint, you're asking 22 A. 22 the outcome? And how did they address that 23 23 Q. Q. Yes. allegation? What was the result? 24 A. Okay. The outcome was that that was for 24

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That Madison Management does not have

25 one year, because -- there was nothing done on the

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60 58 THE WITNESS: I thought you asked for enough accounts in the State of Nevada for them to be under their jurisdiction. 2 the subject. BY MR. PORRAS: 3 3 Okay. Now, do you recall, did -- was 4 Q. Yeah, we just heard "complaint" --4 there another complaint with the state that was 5 A. Complaint from Lisa Bryant. 5 filed? Yeah. Ms. Bryant, have you seen this 6 6 A. Yes. 7 document before? 7 Q. Okay. And do you recall what the Yes. Yes. 8 allegations in your complaint at that time were? A. I don't recall. 9 Q. This was provided by your counsel as 9 discovery, and it's in reference to the complaint 10 10 Q. You don't recall? that we discussed earlier filed by the state. 11 11 A. 12 Now, when you received this response, Okay. Give me one second. I'm going to 12 Q. go next to the document, which we'll mark as Exhibit 13 did you file another response? 13 14 A. Later. Yes, I did later. Number 5, the response to the State complaint. 14 15 Now, if you can just read for the record MR. HAINES: Nick, I don't have that. Q. 15 that second paragraph begins with "Madison began Do you want to give me a minute and I'll go --16 16 17 servicing this loan in August of 2014." 17 MR. PORRAS: I'm going to run to the 18 You want me to read that? 18 restroom, too. This would be a good time for a 19 Q. If you don't mind, please? restroom break. 19 20 "Madison began servicing this loan in (A recess is taken.) A. 20 August 2014." 21 21 MR. PORRAS: This will be Exhibit Number 5. This is a letter that's PDF entitled 22 Q. Keep going. 22 23 A. "This loan was transferred to Madison 23 "Madison Response to State Complaint." from Laguna Capital, LLC. When the loan was brought 24 MR. HAINES: And it begins with Bate over, the borrower was delinquent. Madison first 25 stamp Lisa Bryant 000469? 59 1 spoke to borrower on September 8, 2014. Mrs. Bryant MR. PORRAS: Yes. 1 2 stated that she was working on a loan modification 2 BY MR. PORRAS: 3 with her first mortgage and was interested in Ms. Bryant, do you have that document in 3 4 working something out on the second lien. Madison front of you right now? 4 5 had mailed out a financial application to the 5 A. Yes. 6 borrower on 9/15/2014. After that, Madison could 6 Q. And there's a date on the upper 7 not get in contact with the borrower from 9/29/2014 right-hand corner. Can you tell me the date of this 8 through January 18th, 2016, at which time, this loan 8 document, please? 9 was transferred to PVK Properties, LLC, effective 9 Wednesday, November 28th, 2018. A. 10 And to the left, there's an address and 10 January 18th, 2016. The borrower then contacted our office 11 11 a person's name listed. Can you tell me the 12 8/23/2016 inquiring about her loan. Since the loan 12 person's name? had been transferred to PVK Properties, LLC, we 13 13 Monica Hedrick. A. provided the contact information for them. From 14 Q. And the agency that it's addressed to? 14 Financial Institutions Division. 15 August 14th through January 2016, there were no 15 A. payments made by this borrower." 16 Q. And the address, please? 16 17 Okay. Thank you for reading that. 17 Pardon? Α. Now, is there any truth, in your 18 18 The address, please. Q. opinion, to the statements made in that paragraph? 19 A. 3300 West Sahara Avenue, Suite 250, 19 20 Las Vegas, Nevada 89102. 20 A. Absolutely not. What's the subject of this document? 21 Q. Okay. So you never contacted Madison 21 Q. during those days? 22 22 A. Complaint from --23 I contacted Madison on probably 23 (Technical difficulties.) 8/23/2016 asking them about what Mr. Katz -- at the 24 MR. PORRAS: We only heard "complaint 24

time I didn't know who he was -- had told me if I

25 from. "

62 64 1 wanted information on a debt, I needed to call them. A. Yes. 2 Q. Okay. And was your application denied? 2 They said they did not have my contract. 3 They didn't know my name. They didn't know why I Yes. A. was calling and I should contact the person back who 4 Q. Okay. And did you inform Madison of sent me a text, because it was not their account. 5 your application being denied? 6 So there is some truth to it. So you 6 A. Yes. 7 Q. Okay. At that time, did you inform 7 did contact them around 8/23/2016? 8 Madison that this is perhaps a fraudulent loan? 8 A. I asked Madison to find the service 9 Q. Now, the next paragraph, it states 9 history so they would know it was fraudulent. 10 that -- if you'd just like to read that. Maybe that 10 Okay. So at this time, you made 11 would be easier than having to read everything. If 11 12 you could please just read that second paragraph. 12 allegations of fraudulent loan? 13 I was talking to her, yes, about that. 13 A. "Madison began servicing" --Α. Q. You can just read it to yourself if 14 Q. Yet --14 15 you'd like. 15 A. Anasia. Now, did you allege it was fraudulent MR. HAINES: Just review and read it, 16 Q. 16 because they couldn't produce the payment history? 17 and let us know when you're ready. 17 18 No. I said they needed the payment 18 THE WITNESS: Okay. history so that we could discuss the history of this 19 19 BY MR. PORRAS: Now, do you recall Madison reaching out 20 debt. 20 21 to you around that time in 2017? 21 Q. Now, did you apply for the HARP program, 22 A. Madison sent me a letter. 22 H-A-R-P? 23 I don't know what it was called. I did A. 23 Q. Okay. Would that be the homeowner 24 apply for a program that they had. 24 options letter, perhaps, referred to in that Okay. Now, if you could just to 25 paragraph? Q. 65 63 1 yourself read the next paragraph, "On 2/20/2018." 1 A. It was an initial introduction letter. 2 A. Okay. I am done reading it. 2 Q. Okay. It says "Along with copies of the Do you ever recall a discussion of a 3 collateral file." forbearance agreement? Are you familiar with that term 4 4 5 "collateral file"? A. Yes. 5 6 Q. Okay. And did you negotiate with either 6 A. No, not really. Mr. Katz at PVK or Madison details of a forbearance Okay. Collateral file typically refers 7 Q. to the loan documents such as a note in mortgage or agreement at any point? 9 A. No. deed of trust in the State of Nevada. Do you recall receiving any documents Q. I'd like to you read the next paragraph, 10 10 like that on or about 9/25/2017? 11 please. 11 12 A. 12 Okay. A. No. 13 Q. Do you recall any time on or about 13 Q. And the next paragraph, if you could 3/13/2018 saying that you could afford \$300 a month read that, please. payment towards this debt? 15 A. Are you talking about the one "On 15 16 A. I do recall. It's out of context. The 16 10/2/2017"? 17 statement, all four of them, are out of context. Q. Yeah. Just read it to yourself, you 17 Okay. If you could provide context, 18 Q. don't need to read it out loud. If you could review 18 19 please. that to refresh any recollection you may have, Anasia contacted me and asked me, she 20 please. 20 Α. 21 21 said that Mr. Katz was getting restless and that she A. Okay. 22 needed to make some agreement and could I afford 300 Q. Now, are you familiar with Hardest Hit 22 23 a month, what kind of terms could I meet. 23 Fund, HHF? 24 I said, "I could afford 300 a month, but 24 A. Yes.

25 you'd have to give me the payment history. You'd

Did you ever apply for that?

25

Q.

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1 have to give me all the documents I'm requesting

because that will show the history of the debt which

- would go into the police record, the police report."
- Which police report are we referring to? 4 The one in 2009? 5
- 6 Two. I have one from 2009 and one from 7 the individual handwritten 2010 when I found them.
- 8 2010 police report. This is the first
- mention I've heard of that police report. Does that 9
- 10 mention Madison or PVK or any other person
- 11 associated with this loan?
- 12 A. I did not know Madison or PVK until
- 13 2017, late 2017. Anasia was asking me, she was
- 14 asking me and informing me that she would make an
- 15 offer, if I could afford that, and in return she
- 16 would remove all negative credit history, and I
- 17 would then need to refinance this debt and pay
- 18 Mr. Katz out. And I said, "No."
- Okay. Did you have any hesitation 19
- 20 entering into an agreement of a debt that you allege
- is completely fraudulent? 21
- 22 I told her I can't agree to the terms Α.
- 23 because it's not mine.
- 24 Q. Okay. Was there any time that -- and
- 25 I'm referring to that paragraph -- that Mr. Katz or

A HOEPA loan does not require a fee for

any type of debt to be refinanced. So I asked her

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- to find these documents so we could review the
- history of the loan.
- 5 Okay. The next paragraph, please. It's
- the next page, which is Bates number -- and by Bates 6
- number. I mean the number at the bottom of the
- page 000470. 8 9 A. Okay.
- 10 Q. Now, is there any truth to that
- paragraph? Were you advised by someone to file 11
- bankruptcy or contact the attorney general?
- Immediately -- there was two times I was 13
- 14 told that. No, one time I was told to do that. And
- 15 that was the initial letter I received from Madison,
- 16 I took and had initial meetings with two law
- 17 firms -- one law firm.
- 18 One law firm. Did they advise you to
- file bankruptcy or contact the attorney general? 19
- They said to do one of three things: 20
- 21 pay them, attempt a settlement that would have paid
- 22 the attorney, or file bankruptcy.
- 23 Did the attorney or anyone you met with
- 24 at that time advise you that if you're alleging it's
- a fraudulent debt, to go to the police department or

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1 to the attorney general?

- I said I'd already done that and this
- 3 was a commercial debt.
  - Okay. But you'd done that. Can you Q.
- clarify what "that" is? I said two things, the 5
- attorney general or police department.
  - I had -- I had previously filed these A.
- police reports. And the police reports in 2009,
- 2010, and at the time that Madison approached me,
  - the individual that had done this was still alive
  - and being interviewed or investigated with the FBI. 11
  - So do you know who this individual is? 12 Q.
  - 13
  - It was -- it was the broker. Α.
  - So you're alleging the that broker is 14 Q.
  - the one that forged your signature? 15

MR. HAINES: More of a specific person, 16

17 right? It was the employee of the broker?

THE WITNESS: It was -- okay, the broker 18

- Gene Kirschman in San Diego, and his assistant, 19
- Hinda Hinden was in Las Vegas. 20
- 21 BY MR. PORRAS:
- Okay. I'm just curious as to why, if 22
- 23 you know who these individuals are and you know
- they're alive and still possibly perpetuating fraud,
- were they never named in a police report?

2

4

7

1 Madison offered \$550 a month and you came back with 2 a counteroffer of \$300 a month?

- No. She asked me if I could afford 3
- 4 certain sums and if I would -- and if they would
- 5 agree to remove it, and I said, "Whatever you're
- 6 offering, you need to put it in writing, because 7 everything you're saying is verbal." I said, "I
- 8 have nothing in writing at all from you. This is
- 9 nothing but verbal. You don't have my payment
- 10 history I asked for. You don't seem to have the
- documents I request." I said, "This isn't mine." 11
- 12 And I never got all of the documents 13 until much later on. I did not get to see all these
- documents immediately. 14
- 15 Okay. I'm just asking in a verbal
- 16 manner. If they made an offer of 550 a month, did
- you give a verbal counteroffer of \$300 a month or 17
- any other offer at any point --18
- 19 A.
- 20 Q. -- when she offered monthly payments?
- 21 No, no, no. I can say it again. She Α.
- 22 made an offer to me, and in return, she would remove
- all the negative credit reporting. She said, "Can
- you afford 300? You need to pay \$300 as a fee and
- 25 you need to pay that fee."



7

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1 MR. HAINES: Objection. She did name 2 them in a police report.

THE WITNESS: I took the police report to Metro when I found the individual, and they prepared a notarized affidavit. And I filed that with Metro. And several years later, they were apprehended. And I received a phone call that the district attorney was working on it.

9 Then later, when I got a letter from 10 Madison, I contacted the individual, and they were 11 being interviewed with the FBI under various 12 allegations of similar activities. They then 13 quickly died.

14 BY MR. PORRAS:

15 Q. Was this the 2009 police report or 2010 16 police report?

17 The police report that was in 2010 sat 18 dormant for several years, and then I received a 19 phone call from a district attorney telling me that 20 they had apprehended the individual, that there's 21 several identifications, checks, credit cards and 22 that individual was in custody, and they were 23 working on it.

24 Q. Okay. And I saw the police report --25 sorry. Go ahead.

1 continue to ring and ring days in and days out, and

2 I answered them, and upon that, I received a phone

72

73

call from Bayview. They call themselves Bayview

collections. It was called Bayview collections.

And they said that they were looking for me for

nonpayment. 6 7

That was a commercial debt. The individual that did this always told me that this

was a commercial debt, and since I never saw any

reference that would say anything else. So in 2010, they wrote the memo, and it says specifically in

12 there that while reviewing all of Lisa Bryant's

13 credit histories, I saw which ones I could use and I

14 even opened up new ones. This was believed to be a

commercial debt. Bayview's documentation refers to it as a commercial debt. Commercial debt is not

17 recorded against my personal residence.

18 I asked the Bayview -- I asked Bayview

19 if this was a home loan, and they said no. I

continued to ask Bayview, continued, and they always 20 21 said no.

22 Okay. So as I said, this is a "yes" or Q. 23 "no" question. Was there any -- I didn't see the

2010 police report. Was there any specific mention,

25 not to credit cards, but to mortgage fraud or a

71

9

mortgage company illegally trying to collect? That's a "yes" or "no" question or "I don't know."

3 I don't know. Α.

4 Okay. The response is Exhibit Number 5. Q. 5

Going to the next one. This is entitled

"Bryant Options Madison 2017." I'll be marking this

7 as Exhibit Number 6. Okay?

MR. HAINES: Okay. So --8

MR. PORRAS: It's one page.

MR. HAINES: From Madison Management? 10

MR. PORRAS: Yes. George, it has some 11

12 handwriting on the upper right.

MR. HAINES: We've got it. 13

14 BY MR. PORRAS:

Do you recognize the handwriting on this 15 Q.

16 page?

17 A. Yes.

Q. Is it yours? 18

19 A. Yes.

20 It says, "Met with lawyer." Do you Q.

21 recall the lawyer who you met with was?

22 A.

Did you pay this lawyer or was it a free 23 Q.

24 consultation?

25 Free consultation. A.

That affidavit was provided to the Metro police department, and in 2017 when I had received a letter from Madison, I went back to the individual

4 that stole my identity. I tried calling Metro and 5 the district attorney, and they had some --

6 something going on. I couldn't find out how they

7 took care of them, but she told me not to talk to

8 her anymore at that point because she was dealing

9 with the FBI on various other allegations, and she

10 had cancer, Stage 4. She said there would be more

11 to come, but I needed to leave her alone.

12 Q. And I saw the police report and there's 13 mention of credit cards. I've seen the 2009 police 14 report, there's a mention of credit cards.

15 What I'm trying to determine if there's 16 any police report that names either mortgage fraud

or fraud against the property here at -- on 17

18 Racetrack Road or a complaint or report with the

19 Nevada attorney general naming, not credit card

20 fraud, mortgage fraud?

21

In 2009, I was getting the phone calls

22 on a fax machine, which at the time, anybody who really wanted to contact me would have known how to

24 contact me through my business licenses and

25 addresses associated. And to have my fax machine

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Q. Now, there's four options there. Can

2 you tell me what those options are? It says number

1, number 2, Number 3, number 4?

Pay the lawyer \$30,000. He said that 4 5 was to start.

6 Q. Okay.

9

11

14

7

7 A. He said it would be smarter to

8 negotiate. File bankruptcy or Chapter 7. Or move.

Okay. Now, did you tell this attorney

that this is a completely fraudulent loan? 10

A.

12 Q. Did he advise you as to any steps to

take if this is a completely fraudulent loan? 13

He asked me if I ever filed a police

15 report. I said yes. And I told him that the person

who stole my identity told me numerous things that

17 she did and she wasn't alone. She was with Gene

18 Kirschman. And she told me "fraud deciates (sic) a

19 contract." And this is a commercial loan. It was

20 HOEPA, and without that certificate, that -- she

21 said that's why we wrote it up commercial to avoid

22 requirements.

23 So she said that's fraud. She already

put in her letter with me that she was working on --24

25 on -- that she had access to all my credit, was

report, or I didn't see these names in the complaint

to the state or mentioned here. Is there a reason

you didn't mention those to the state, those names

76

77

to the state?

5 A. They are in there. And Hinden told me

6 she was talking to all these agencies. She also had

cancer. And if she was talking to all the agencies

and talking to any debtors and Madison or anybody

else would have sent a certified letter to her,

anybody, and it says in both these documents any 10

notification or letters must be sent by certified 11

mail. Though --12

13 Q. | --

14

16

So they would have on record her address A.

15 her phone number.

> Q. So -- go ahead.

So she told me she was talking to 17 A.

everybody that -- that was looking to any debt that 18

she had and owed, and she was calling every one of 19

them every month and making agreements or paying 20

21 what she could afford until she ran out of money.

22 Then when I re-located her, 2017 in

23 early 2018, she stated that she had cancer. She was

24 still communicating with everybody and the FBI. And

if she was talking to anybody, they would know.

75

6

16

21

1 So I heard you say you're alleging that

2 my client was talking to this Hinda Hinden, my client Madison Management Services was talking with

4 her and sending her documents; is that correct?

5

MR. HAINES: Objection. You're

testifying to Ms. Bryant.

THE WITNESS: No.

7 8 MR. HAINES: She didn't say your client.

Do you want to clarify your response? I believe you

said that she was contacting these creditors, but do 10

you know who she was contacting specifically?

11

THE WITNESS: Hinda said that she was 12

contacting the creditors that she had record of, and 13

she was not talking to Madison nor PVK.

15 BY MR. PORRAS:

I'm sorry. I'm just a little confused.

17 So you continued to have conversations

with her as she was fraudulently using your 18

19 identity?

20 A. I contacted --

MR. HAINES: Objection. Is that a

22 question?

23 MR. PORRAS: Yes, that's a question.

24 It's -- it seems to me that she's saying she's

25 having a conversation -- conversations with Hinden

1 working on these loan documents, and because the credit file was done in her office, she saw stuff

and she got -- she did what she did.

Now, did you -- when you met with this 4 Q. attorney, you seemed very confident that this person that stole your identity is Gene -- is it Kirschman? 6

A. Kirschman.

Okay. Did you -- when you met with this 8 Q.

attorney, did you say, I know who stole my identity

and is that an option, going after that person? I

don't see that as one of the options here? 11

They're dead. Deceased. 12 A.

Q. Okay. When did she die? 13

14 A. Hinda Hinden died sometime in, I

believe, in 2018. 15

16 Q. Who's Hinda Hinden?

She's the one who -- she -- she told me 17

that she had copies of my passport, I.D.s, driver's 18

license and that she practiced my signature 2000 20 times a day and I would never know the difference.

And she's the one that I referred to to the lawyer, 21

and he said that if I'd already filed the police

report, it wouldn't matter. 23

24 Q. Okay. I didn't see these names in a

25 police report. Again, I didn't see the 2010 police

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78 80 1 as Hinden is stealing her identity? Is that the 1 MR. HAINES: Okay. It's in front of connection I'm making here? I'm not quite sure I 2 her. understand. BY MR. PORRAS: 3 THE WITNESS: No. And I'm going to go with the last page, 4 4 which is page 44. It's our --5 MR. HAINES: You started speaking to Hinden after she was already admitting the fraud, 6 MR. HAINES: The last page. 6 apprehended? 7 THE WITNESS: The last page? MR. HAINES: Yeah, I think he said the 8 THE WITNESS: Many years later. Ten 8 9 years, 15 years later, I re-located her to ask her 9 last page. 10 to do another letter for me or who she was 10 MR. PORRAS: The number has 68 at the 11 communicating to. bottom, Lisa Bryant 000068. 11 12 BY MR. PORRAS: 12 MR. HAINES: She's there. BY MR. PORRAS: 13 Q. What kind of letter is that? 13 14 A. I wanted her -- she said she had cancer 14 Q. And then up one more, so we're going to be going backwards because the last page is the 15 and was dying and was being interviewed with the oldest and the first page is the newest. 16 FBI. And as such, any information I wanted, I 16 17 needed to get from them, and she would be providing So number 67, this is an e-mail from 17 18 further information on how she used my identity. Ms. Rivera to Mr. Katz saying they've done a skip 18 19 Okay. And then -- and I'm still missing 19 trace, and it looks like Ms. Bryant does not live in 20 the connection. Is Hinden an employee or was she an 20 the property. 21 employee of Kirschman? 21 Did you live at the Racetrack property 22 22 on or about September 5th, 2017? A. Yes. 23 Q. And Kirschman was already dead? 23 A. No. I lived on Racetrack? 24 At this point, I was still looking for 24 Q. This is the property we're talking A. 25 about, Racetrack. 25 him. 79 81 A. 1 Okay. It's a man. 1 Right. 2 Now, going back to this letter that has 2 MR. HAINES: Were you living there? 3 Number 1, Number 2, Number 3, Number 4, there's a THE WITNESS: I am living at Racetrack. 3 4 star and it says "Fraud deciates" -- or I'm not sure BY MR. PORRAS: 4 5 what that second word is? 5 At this date in 2017? Q. 6 This is her statement to me, Hinden. 6 A. Absolutely. "Fraud deciates a contract." And it was started 7 Q. At the bottom, it says 000066 is the 8 from fraud, it's still fraud, it's a commercial loan 8 Bates number. 9 on a house, it's a HOEPA loan, and all this --9 Α. Okay. MR. HAINES: Try to just answer the 10 Now, on this page partway up, there's an 10 11 address where it says that there was a contact question. 11 letter sent to an address, 738 Nectarine Court, MR. HAINES: What was the question, 12 13 Nick? Henderson, Nevada via regular mail. MR. PORRAS: She said fraud deciates a 14 Are you familiar with that address? 14 15 I received two letters the same day. 15 contract, so. BY MR. PORRAS: One had a white sticker over it addressed to my 16 16 daughter's address at Nectarine Court. 17 The next one, it says "Note:" And, 17 again, it talks bankruptcy number 7 and refi. That's your daughter's address, 18 18 Q. Why is this repeated twice, number 3 and **Nectarine Court?** 19 19 20 A. Yeah. And I had some utilities going 20 after note? 21 there. 21 I was insulted. I was very insulted and 22 angry and I went down to Legal Aid. 22 Q. Is there a reason you had utilities sent 23 Okay. Next I'm going to -- and I'm 23 to Nectarine Court? going to be marking this as Exhibit Number 7, the 24 Yeah, my daughter and my grandson. 24 Α.

25

MR. HAINES: Were you paying utilities

25 Bryant Call Log.

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1 there?

2 THE WITNESS: I forwarded my mail and

3 stuff to her so she could get it for me, but I did

4 pay a -- a fax phone number there briefly. So I

5 received two letters on the same day, one to

6 Racetrack and one to Nectarine Court. But I had to

7 wait for Nectarine Court until my daughter gave it

8 to me.

BY MR. PORRAS: 9

Moving up to Bates number 000065. Now, 10

11 there's a phone number given on this page (702)

12 379-3011. Is that your cell phone number?

13 A.

14 Q. Do you recall a Howard contacting you

15 and offering you a discount on satisfying the loan?

A.

17 Q. Did you tell Mr. Katz or anyone else at

18 Madison or PVK that your roof needs repair, shingles

19 are missing on one side and there's a foundation

20 issue?

16

21 A. When I spoke to Chase and I spoke to --

22 Mr. Katz didn't tell me what the debt was due on.

23 He just said he was going to file a lien on me.

24 When you received these letters at both Q.

25 Nectarine Court and Racetrack, didn't that -- did

1 I'm sorry. Assignment? I'm sorry.

2 Assignment? I'm not sure what you mean by

3 assignment.

4 When Mr. Katz text me -- he did not call 84

85

me, he texted me, and he was texting me that I owe

him money and he did not state why. 6

7 Q. Okav.

8 A. And then he said, "If you have any

9 questions, call this number."

10 Madison didn't know who he was, didn't have an account, they put me on hold, and they just

11 simply told me to contact the person who text me.

13 I finally did call Mr. Katz that day,

14 and he did not tell me where the debt was coming

15 from. What he says is he's going to file a lien and

enjoy that low hanging fruit. 16

I said, "Well, good luck with that.

Because it needs a lot of work." 18

And there's nothing recorded on that

20 date.

17

19

21 Q. Now, you mentioned earlier, you received

a letter at Nectarine Court and at Racetrack. Who 22

23 is this letter from?

Madison Management. 24 A.

25 Q. Okay. So after you received those

83

1 letters, did you begin having conversations with

2 Madison?

4

3 A.

> And what kind of conversations did you Q.

5 have with Madison after receiving those letters?

That I just -- that I just was doing a 6

modification on my home, that this did not show up. 7

Did you inquire as to what Madison was 8 Q.

9 attempting to collect on.

10 I told Chase Morgan -- Chase Bank, I

11 told Chase Bank that I had this show up, and it was

probably the phone call, and I asked them how to

13 address it.

14 Okay. I'm asking did you ask Madison Q.

15 what this was about, the letter, not Chase. I'm

16 asking did you ask Madison.

> A. Yes.

Q. 18 Okay. And did they tell you what it was

about? 19

17

20 Yes. That they were the servicer for a Α.

21 debt, and that I needed to start some documentation

22 and fill out some financials.

Okay. Did you give any other response 23

when they said it was a debt to Madison such as this 24

25 is fraud?

1 you draw the connection that Mr. Katz and Madison 2 are perhaps the same entity?

No. I did at that point, but the

4 initial contact with Mr. Katz -- I actually had a

5 developer that wasn't paying his workers in

6 California, a builder and they were contacting me.

7 So I didn't know -- I did not know what 8 Mr. Katz was after. And when I contacted Madison,

9 they didn't have my account and they didn't talk to

10 me, and they did not give me Mr. Katz name. They

11 told me to contact the person who had sent the text

12 to me and ask them questions.

13 And as we read in the letter earlier, as

14 you read in that paragraph earlier that stated there 15 was a period of time where Madison was not servicing

16 the loan and they directed you to call Mr. Katz.

17 You read that into the record earlier. Okay.

18 Next. Now, was there a period of time 19 where you started placing phone calls to Madison,

21 A. Excuse me. When you ask me to look at

22 this document, it's referencing a conversation that 23 was months prior, and those months prior, there was

24 nothing assigned or recorded of any assignment, 25 period. So why would I think anything different.

REPORTING SERVICES

20 not to Mr. Katz?

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5

9

leases.

No. I would not give them any type of 2 documentation, and I wouldn't fill anything out for

anybody with Madison. I went to -- back to Chase

and to some program that was out there for Nevada.

Just to be clear, this is a "yes" or

6 "no" question. I asked did you allege fraud at or

near the time you received these letters both at 7

Nectarine Court and Racetrack, did you allege fraud

9 to Madison? It's a "yes" or "no" answer.

10 A.

5

Up to Bates number 64, that's 00064 at 11 Q.

12 the bottom of the page.

13 A.

14 Now, towards the top of that page, it Q.

15 says a phone call coming in from (702) 379-3011,

16 which you said was your cell phone. It says, "She

17 had a conference meeting with the HHF," which is --

18 I forget who that stands for, but they sent her to a

19 department that handles second liens, they're in the

20 process of filling out paperwork.

21 Do you recall ever talking to a

22 department to handle second liens and having a

23 meeting with them?

24 Chase and this company, this HHF, said A.

25 that they would verify a debt and handle it, but I

and forth with an underwriter regarding old and new

88

89

3 You said earlier Racetrack was never

4 leased out; is that correct?

Correct.

Do you know what that statement is? Do 6

7 you recall ever having a discussion with Madison

about leases or an underwriter about leases? 8

Α.

10 Q. What was the nature of that discussion?

11 A. My husband has a property and it was

leased out, and they wanted to know the income on

it. Oh, it was on my income tax return and they 13

14 wanted information.

15 Q. Now, you're having a discussion with the 16 underwriters. The underwriter, who's that exactly?

Is that someone -- were you looking to refinance or 17

who's the underwriting that was asking about these

leases and about the income on these leases? 19

20 That was somebody with Hardest Hit Fund. A.

21 Q. And Hardest Hit was telling you you need

22 to try to refinance in order to get --

23 A. Help. They did not tell me to try to

24 refinance. I said that is what Anasia told me.

Okay. The page that has 00058 at the

87

had to fill out an application, and that seemed the

easiest way to get to the fraud.

3 Q. To fill out an application to modify a second mortgage?

4 5

Well, they had a second -- I just --A. MR. HAINES: HHF is the Hardest Hit

7 Fund?

6

8

16

THE WITNESS: Yes. So they had a 9 program and they said they would investigate the

10 debt for me as part of their application process.

BY MR. PORRAS: 11

12 Q. Okay. And up above, the next page on

13 00063, it says you had a second appointment with

HHF. What was the results of that second

15 appointment?

> A. Which one? The second?

It's on 00063. It says there's a second 17

18 appointment with an HHF agent.

19 A. Riaht.

20 Q. Do you recall how things ended up with

21 HHF?

22 A. They made me -- I don't recall.

Okay. Let's see. Now, on the page that 23 Q.

has 61 at the bottom, there is a number that was

alleged as you calling in saying you're going back

1 bottom.

25

2

A. Okay.

3 It says -- and this was an incoming

phone call. It says that HHF was denied. 4

So this HHF application was denied? 5

6 A.

7 Q. And did you alert Madison that you were

applying for other programs?

9 I did. But they all -- they told me

that because Madison reported me to the credit 10

11 bureau --

12 Q. Okay. And it says, it's alleging on

13 this page that you would like to be put on an

agreement. Did you ever tell Madison that? 14

15 I asked Madison could they create an

agreement while they look for the documents, the 16

17 payment history and the history of the debt.

I'm just curious because it seems that

these conversations were happening, but we're going 19

through many months here and there's no mention of 20

21 fraud to Madison. Is there a reason why?

22 Well, I told her that I needed the

payment history because I didn't make the payments 23 24 so I needed the payment history.

Okay. Now, I'm just asking this

25

18

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1 because, as you see on the timeline, there comes a

- 2 point where all you mention is fraud. I'm just
- 3 trying to get an idea here why the allegations
- 4 started so late. We're at 2017, 2018 and there has
- 5 been no mention of fraud yet.
- I'm going to -- now, was there ever any
- mention of -- during this time period, of the
- payment being too expensive or that you needed a
- lower payment?
- 10 She was asking me how much money -- she
- 11 said -- she wanted me to make a payment to him, and
- 12 in return, she would remove the credit. And
- 13 according to Hardest Hit Fund and, I guess, it would
- 14 be a legal aid or something, they told me that a
- 15 forbearance -- a forbearance is not acceptable
- 16 unless it's in writing. And that's where the
- 17 conversation was going back and forth. I finally
- 18 got her to send one.

1 BY MR. PORRAS:

- 19 Do you ever recall being offered a \$450 Q.
- 20 monthly forbearance agreement?
- 21 Something that she offered me. A.
- 22 Q. Did you decline that?
- 23 MR. HAINES: Was that on a specific
- 24 page?
- 25 ///.

- 1 of time, were you getting paid on the 5th of each
  - month?
  - 3 A. No.
  - 4 Q. No. Where were you working on or about

92

93

- March 22, 2018?
- 6 A. I wasn't.
- 7 Q. Okay. Were you receiving disability at
- 8 that time?
- 9 A. My husband gets Social Security on the
- 10 2nd.
- So you were unemployed in March of 2018? 11 Q.
- 12 A.
- Now on page 50, 00050, partway up, on 13
- 14 March 30th, 2018, at 1:27 p.m., it says Lisa "called
- in, the agreement fee will be paid by the 3rd over
- the phone. Her husband is on Social Security and
- 17 she has seasonal income."
- 18 Are those correct or incorrect
- statements? 19
- 20 They're correct. Α.
  - Q. Okay. So what was your seasonal income?
- I informed her -- and you'll see in the 22 A.
- 23 documents -- these are not accurate. But you'll see
- in the documents that I informed her that I could
- pay if she would get the payment history and all the

91

21

- 2 Q. Sorry about that. Page number 52,
- 3 00052.
- 4 A. Sorry. What are you asking me?
- 5 Q. I'm showing here in the notes there was
- 6 a \$450 forbearance agreement offered and that it was
- accepted by Ms. Bryant. She stated, "She doesn't
- get paid until the 5th so she's requesting her due
- 9 date be switched to the 10th."
- 10 Do you recall having any conversations
- 11 like this or agreeing to a forbearance agreement?
- She was asking me what I could afford to 12
- 13 pay if I expected Mr. Katz -- she said she had to 14 talk to Mr. Katz; I had to offer something. And I
- 15 said, "Well, I still need the payment history, and
- 16 I'm not paying anything until I get the payment
- 17 history." I said, "I want the payment history and a
- 18 history of the debt." And I did tell her it will
- 19 show the payments came from somebody else because
- 20 somebody stole my identity.
- 21 Okay. Now, do you think maybe the
- person taking these calls was intentionally leaving
- that information off of the call log?
- 24 A.
- 25 Q. Do you -- did you -- during this period

- documents I need. But I would not pay until I received those. 2
  - 3 You just stated --Q.
    - And I told her --Α.
  - 4 5 Q. Go on. Sorry.
  - MR. HAINES: Your question is seasonal 6
  - 7 income, right?
  - 8 THE WITNESS: Okav.
  - 9 BY MR. PORRAS:
  - Correct. You said you had seasonal 10
  - income. I'm inquiring as to what was the seasonal 11
  - income? 12
  - 13 A. My sister said that she would help me
  - with some money. 14
  - So that's seasonal income? 15 Q.
  - She works at a store, and they're only 16 A.
  - 17 open in the summertime, late spring, summer.
    - Q. Okay. Were you helping her or she was just going to give you money?
  - She was going to give me money. 20 Α.
  - 21 Q. Going up to page 00046, there's a -- an
  - e-mail partway up on the page. It says, Lisa 22
- 23 L-I-S-A, Bryant, B-R-Y-A-N-T, IV at yahoo.com.
- 24 Was that your e-mail address and/or is
- 25 it still your e-mail address?



18

19

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Lisa A. Bryant

A.

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2 MR. HAINES: Yes to both questions?

3 THE WITNESS: Yes.

Yeah.

4 BY MR. PORRAS:

Do you recall getting e-mails from 5

Madison at or about this time. The date --6

Excuse me. It's incorrect. It's -- it

looks like my address, but it's -- it's -- the end 8

of it's wrong. So it was sent back. 9

10 MR. HAINES: The e-mail address is

11 wrong?

THE WITNESS: Uh-huh. 12

13 BY MR. PORRAS:

> What was the correct e-mail address? Q.

15 I want to say B-R-Y-A-N-T-I-Z. A.

MR. HAINES: So what is your correct

e-mail address? 17

THE WITNESS: That is the correct e-mail 18

19 is I-Z.

20 MR. HAINES: I-Z. This has I-V, V as in

21 Victor, instead of Z, zebra.

22 THE WITNESS: Uh-huh, yes.

23 BY MR. PORRAS:

Wait. So B-R-Y-A-N-T-I-Z, as in zebra? 24 Q.

25 A. Yes. need to set aside these funds each month!! Thank

you. I'm on the phone driving through a remote area

96

to get to work!! Thank you very much.

"I am also going to put up my contact so 4

you can handle this for me to that program I applied

for, as you're more experienced and will have the information they need. And Howard to be informed.

7

Is Madison registered with any HUD or government

service programs? I want to get him fixed anyhow I

can by assistance programs and a job." 10

What does that statement -- did you 11

write this e-mail? Does this look like your e-mail? 12

13 A.

14

Q. What do you mean by "I want to get him

fixed anyway"? What does that statement mean? 15

If they can get me the payment history 16

and a history of the debt and I can get one of these 17

programs that said that they would help with 18

verifying the debt, he'd be done. 19

Okay. Didn't he send a verification of 20 Q.

21 debt when we first started this, 2018?

22 A. His verification of debt -- his

verification of debt when I look at it, is not a 23

24 verification of a debt.

25 Q. What is it?

Oh, there it is right above it. This Q.

user does not have a Yahoo account. Sorry about

3 that.

1

4 A. Okav.

5 Q. Up to page 44. Now, I think this is

your correct e-mail address L-I-S-A-B-R-Y-A-N-T-I-Z 6

7 at yahoo.com; is that correct?

8 A. Yes.

9 Q. And in this e-mail, the sender Anasia

Riviera says, "Please see the attached ACH form for 10

11 your completion."

Do you recall receiving this e-mail? 12

13 I didn't see it at the time it happened. Α.

14 Q. Okay. A couple e-mails up. This

e-mail's from Lisa Bryant, again, it's

L-I-S-A-B-R-Y-A-N-T-I-Z at yahoo.com dated May 3rd,

2018. Do you see that e-mail? 17

A. 18

19 Q. Can you read that e-mail to me below the

20 subject? It starts with "Thank you."

"I want to use a card for a one payment 21

as a new one is coming! I also am desperate to

locate my payment history!! Any other input to

24 assist would greatly help so we can get this

25 business forward positively!! I am also assuming I

A. It's not a verification of the debt.

Q. Okay. How so?

2 Well, because it's missing a lot of 3 A.

4 things.

95

1

5 Q. Okay. Such as?

Well, for one thing, he should have 6

recorded it before he ever contacted me. Laguna

debt, or whoever they claimed did. Madison didn't.

Any one of these documents could have been created

after the fact. The notary doesn't have a notary

log for Bayview. And it's not required in Florida. 11

Q. 12 In Florida?

A. Any of these documents --13

I'm just curious what does Florida have Q. 14

to do with the notary in Nevada? 15

Because the notary that you used on the 16

debt that was transferred to Newport or whoever you 17

claim, there's no record of it. 18

> Q. Okay. Now --

20 A. So you have a debt --

MR. HAINES: Go ahead, Nick.

BY MR. PORRAS: 22

By sending this e-mail, did you question 23

to yourself that it may be strange to enter into a 24

repayment agreement on a debt you felt that is



19

21

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98 100 1 back immediately because my mother-in-law went into fraudulent? 2 MR. HAINES: Objection. Asked and 2 hospice. BY MR. PORRAS: answered. She already answered that she wanted the documentation validating the debt. 4 Q. Okay. Does it look like an e-mail you 5 wrote? 5 Do you want her to answer it again? 6 MR. PORRAS: Well, I just -- I didn't 6 A. It is and it isn't because my name's 7 get kind of the -- at this time the present sense spelt wrong. 7 Q. Where is your name spelt wrong? impression of how she wanted to fix Howard if he was 8 9 attempting to collect a fraudulent debt. Just -- I 9 A. Original message "Lisa Byrant." 10 don't know what she means by "fix." Did you apply for -- did you have a tax 10 Q. 11 THE WITNESS: If Howard didn't 11 preparer that was helping you out? 12 I did. 12 understand that this was a fraudulent debt, then he A. 13 was a victim just as I was. So he needed to see the 13 Q. Did you have an iPhone? 14 same documentation that I knew existed and I was 14 And they needed -- pardon? A. 15 Q. Did you have an iPhone? 15 looking for it. 16 BY MR. PORRAS: 16 A. Excuse me. I do. 17 Q. It may be different because it says sent 17 Q. But you said earlier Howard directed you 18 from my iPhone. 18 to talk to Madison from now on? 19 Now, in these documents that we just 19 Madison got the debt from Howard. 20 Madison told me many times they have no payment 20 reviewed, we saw some e-mails and some phone calls, 21 and you got to read a big portion of it. 21 history. 22 Q. Well, I do have the payment history. If 22 Does it seem like you're conveying that 23 Madison is intentionally engaging in fraudulent 23 we want to go back to the documents here, we can go activity against you or are you alleging that 24 back to them and I can direct you to the payment 25 history that was provided by Madison, but we'll they're collecting on a fraudulent debt? 101 99 1 A. continue with this for now. 2 Q. 2 MR. HAINES: Nick, do you have any idea Are there any e-mails -- we requested discovery. Are there any e-mails that show or 3 how much longer this is going to go? MR. PORRAS: Not much longer. I just allege that Madison or -- during this time period that Madison or Waldman & Porras are attempting to have a couple more documents. BY MR. PORRAS: Now, the last question on this page 6 collect a fraudulent debt? 7 Yes. A. is on this document at 000039. 8 MR. HAINES: 39. 8 Q. I'm talking this time period before 9 9 THE WITNESS: Oh, 39. 2018. 10 BY MR. PORRAS: 10 MR. HAINES: Are we talking about a time Now, there's an e-mail dated May 11th, 11 period prior to 2018? 11 12 2018 at 12:47 p.m. do you see it? 12 MR. PORRAS: Prior to May -- prior to May 20th, 2018, May 21, 2018. I've combed through 13 It says, "Please accept a payment for 13 all the documents, and I don't see any allegations 14 fee for forbearance agreement for 24 months and we 14 15 can discuss the need for your assistance to answer 15 of fraud that Waldman & Porras or Madison is questions on the programs available to get my intentionally engaging or recklessly engaging in fraudulent collection activities as alleged in the 17 lender/investor some money." 17 complaint that we read earlier in paragraph 39. 18 Do you see that? 18 19 MR. HAINES: 00038? MR. HAINES: And these notes as they 19 20 BY MR. PORRAS: 20 have been recorded by your clients? 21 39. Do you think you wrote that e-mail? 21 MR. PORRAS: Recorded by our clients and 22 It's kind of weird because somebody 22 gone through and noted on the question-and-answer 23 format by Ms. Bryant. 23 spelt my name wrong. 24 MR. HAINES: Lisa testified that these 24 MR. HAINES: Where? 25 THE WITNESS: I needed her to call me 25 notes are not complete.

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104 102 right below the second 4/9/2009; is that correct? MR. PORRAS: Okay. And I'm just --1 Did I write that? Oh, okay. 2 because I didn't see in the discovery any e-mails --3 I see e-mail chains here that she's said is her 3 So are you stating there the last payment you made was 4/9/2009 on your second e-mail, and during these e-mails, I didn't see any 4 mortgage? 5 notations of fraud. 6 A. That's when the -- Hinden, that's when 6 So if you have e-mails around this time, stating she was alleging fraud, I would be grateful 7 she last made it. 7 So you're saying Hinden made a payment if you can provide those to us, please. 8 Q. 9 on 4/9/2009? MR. HAINES: Okay. 9 10 A. Hinden was making payments for nearly 10 BY MR. PORRAS: 11 three years. 11 Okay. That was number 7. Next document -- and we're almost done, 12 Q. And she told you the last time she made 12 guys. "Garnett Notary Letter," we'll call this 8. 13 a payment? 13 14 A. I actually got a copy of that. Nevada's MR. HAINES: June 7, 2021? 14 15 Hardest Hit had a woman there go through my credit 15 MR. PORRAS: Yes. files and saw Bayview, and I told them the last I MR. HAINES: Got it. 16 16 MR. PORRAS: I don't have anything from remember is Bayview collections. So she was able to 17 17 use that to send them a letter, and that's also what 18 this one, actually. Madam Court Reporter, we can they showed, that Hinda Hinden last made a payment just note it as 8 just to have it there, that we 19 19 20 on --20 looked at it. 21 21 Okay. Number 9 is the "Bryant MR. HAINES: That date. 22 22 THE WITNESS: -- that date. Application for Assistance." 23 BY MR. PORRAS: 23 MR. HAINES: To the Legal Aid Center? 24 Now, is there any mention of fraud in 24 MR. PORRAS: Yes. this document here or Hinden? 25 MR. HAINES: She's got it. 103 105 1 BY MR. PORRAS: Well, this is just basically a 1 questionnaire, so. The application. 2 Okay. Now, if you could just take a I noticed that on documents after this 3 guick look at this document. Does this look like it 3 4 was completed by you, Ms. Bryant? date that you put fraud. I'm just asking for this 4 A. particular document, is there any allegation of 5 Yes. fraud in this document? 6 Q. And on the first page, you checked off 7 A. No. 7 items listed. State photo I.D. is checked. Bank 8 statements is checked. Most recent mortgage 8 Q. You say -- please indicate -- it says "Second mortgage went through bankruptcy two times, 9 statement is checked. Loan document agreement for 10 all loans checked. 10 an investor has now come to want my house. It was 11 Did you make those checkmarks? 11 modified with second on the application, but Chase 12 A. 12 took off forbearance, offered to write without payment history." 13 Q. So presumably you attached those 13 documents to this questionnaire or this statement? 14 I'm not sure what that means. Do you 15 A. 15 recall or can you just clarify that a little bit? It says "Second mortgage went through 16 Q. And you have the first mortgage, number 16 17 bankruptcy two times and investor." 17 7, it says, I receive monthly mortgage statements 18 from JP Chase as your first mortgage. You receive I started doing research trying to 18 19 monthly mortgage payments from -- second mortgage is locate the entity and I could not locate them. Then 19 20 handwritten in there, Madison Management Services, 20 come to find out they filed bankruptcy. And then it 21 LLC, with an address of 400 Morris Avenue, Denville 21 forwarded something else and bankruptcy.

22

23

So it's very difficult to defend

25 me -- they didn't say there was a mortgage, they

something that wasn't there to defend. There was no

contact. No way to contact anybody. And Chase told

22 New Jersey; is that correct?

And you have written in here last

25 mortgage payment you made for the first 4/16/2018,

Yes.

23

24

A.

106 108 do anything anyhow. said they saw a lien. But if nothing was recorded on it, it was probably part of the identity theft BY MR. PORRAS: and at such time, they didn't take it serious. I'll just read the second one. It says, "Wants my house and/or full original loan plus fees. In number 11 here, 11 (b), it says, "My 4 4 Investor bought loan, house is not underwater. Only 5 mortgage loan is delinquent." Can you tell me what me." Okay. That's it for this document. 6 is circled there? 7 And final document -- that was number 9. 7 A. If you're not delinquent, they won't Number 10 -- and I just have one question regarding help you. 8 8 this. This is the Garnett depo transcript. 9 Q. So what is your answer to "(b) My mortgage loan is delinquent," what does it say? I had to text my husband. 10 A. 10 11 MR. HAINES: That's fine. 11 A. Where does it say that? On 11 (b). 12 MR. PORRAS: Okay. I'm not going to ask 12 Q. any questions regarding that. I don't think Oh. I put yes, the second. 13 A. 13 It's Bates number 347, next page. It 14 Ms. Bryant has any knowledge, but I'd like to go 14 Q. says, "Briefly describe your legal problem." back to what I labeled as number 8, just the notary 15 letter. I just have a question regarding this one. 16 A. Okay. 16 Q. Can you just read what that says? 17 BY MR. PORRAS: 17 It says, "My first had modified HAMP, 18 In paragraph 2, it says "After I located 18 but took second off stating it would not need to do at the journal, I copied the page where she signed 19 19 and provided a copy of that journal entry." a second as long as I stayed current on my first." 20 20 21 They said two things, as long as I'm 21 I didn't get a copy of that journal 22 current on my first and there's a lien on my 22 entry. 23 property, but they didn't tell me anything more. 23 MR. HAINES: This is -- do you recall 24 receiving this from the notary? 24 And I told them about the identity theft, and they THE WITNESS: I know she sent me an 25 25 said don't talk to anybody because right now I --107 109 1 because of credit issue. e-mail, but I don't remember. They said that's like a red flag, I'm 2 MR. HAINES: Do you want us to look for 2 3 going to get all these phone calls and nobody's 3 that one, Nick? 4 filed or recorded anything. After that modification 4 MR. PORRAS: Yeah, I think this is 5 took place, exactly right after, along comes pretty important, if she signed in a notary book 5 Madison. then something was signed. 6 7 So the federal agency HAMP advised you 7 THE WITNESS: Pardon? Q. MR. PORRAS: Typically the notary book, 8 not to say anything about fraud? 8 They told me not to deal with it until that's the driver's license number and signature and name of the document and she says she sent it to 10 it was recorded because of the credit issues. 10 And number 2, what does number 2 say Ms. Bryant. 11 11 there? 1 says, "My 1st had modified HAMP, took 12 MR. HAINES: Okay. So, Lisa, you can 12 second off stating it would not need to do 2nd as 13 try to look for that, see if you can find it. 13 THE WITNESS: Uh-huh. long as I stayed current on 1st." 14 14 And then number 2. She was just reading 15 MR. PORRAS: And, guys, I appreciate it. 15 it and then she went off talking about --Also if you don't mind if I can get a copy of her 16 16 17 MR. HAINES: Number 2. 17 driver's license. 18 THE WITNESS: The person who did this 18 THE WITNESS: I don't have it on me. 19 for Chase, she said two things, the reason she told 19 MR. HAINES: Yeah, we can get you a 20 me I shouldn't deal with it -- well, a couple 20 copy. things. She said don't deal with it, don't talk to 21 MR. PORRAS: Okay. And that's it. 1 any of these people because they haven't recorded an 22 appreciate everyone's time. Madam Court Reporter, I appreciate it -assignment, and your credit is an issue. And she 23 THE WITNESS: My passport? also said also don't worry about it because as long 24 25 as you're current on the first, the second one can't 25 MR. PORRAS: Driver's license is fine or



	110		112
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	whatever you want to make a copy of. We can go off the record now. George, do you have anything? MR. HAINES: No, I'm good. THE REPORTER: Mr. Haines, do you need a copy of today's transcript? MR. HAINES: Yes, please. (Exhibits 1 through 10 marked.)  (The deposition concluded at 7:03 p.m.) -oOo-	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	CERTIFICATE OF REPORTER  STATE OF NEVADA )  SS:  COUNTY OF CLARK )  I, Karen L. Jones, a duly commissioned and licensed Court Reporter, Clark County, State of Nevada, do hereby certify: That I reported the taking of the deposition of the witness, LISA A. BRYANT, commencing on Tuesday, February 8, 2022 at 3:20 p.m.  That prior to being examined, the witness was, by me, duly sworn to testify to the truth. That I thereafter transcribed my said shorthand notes into typewriting and that the typewritten transcript of said deposition is a complete, true and accurate transcription of said shorthand notes.  I further certify that (1) I am not a relative or employee of an attorney or counsel of any of the parties, nor a relative or employee of an attorney or counsel involved in said action, nor a person financially interested in the action; nor do I have any other relationship with any of the parties or with counsel of any of the parties involved in the action that may reasonably cause my impartiality to be questioned; and (2) that transcript review pursuant to FRCP 30(e) was not requested.  IN WITNESS HEREOF, I have hereunto set my hand, in my office, in the County of Clark, State of Nevada, this 22nd day of February 2022.  KAREN L. JONES, CCR NO. 694
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	TITE CERTIFICATE OF DEPONENT  PAGE LINE CHANGE REASON  * * * * *  I, LISA A. BRYANT, deponent herein, do hereby certify and declare the within and foregoing transcription to be my deposition in said action; that I have read, corrected and do hereby affix my signature to said deposition under penalty of perjury.  LISA A. BRYANT, Deponent	25	
20 21 22 23 24 25			



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# EXHIBIT "4"

1	TINTTED STATES DISTE	Page 1	
2	UNITED STATES DISTRICT COURT		
	DISTRICT OF NEVADA		
3		ORIGINAL	
4	LISA A. BRYANT,	UNIGINAL	
5	Plaintiff, )	) )	
6	vs.	Case No.: 2:20-cv-00594-JAD-EJY	
7 8	MADISON MANAGEMENT SERVICES, LLC, ) and WALDMAN & PORRAS, PLLC,	) )	
9	Defendants.	)	
10			
11			
12			
13	VIDEOTAPED, VIDEOCONFERENCED DEPOS	STTION OF NANCY CARNETT	
14	VIDEOTALED, VIDEOCOMPENSIONED DELON	OTITOW OF WHACL CHIMABIT	
15			
16		20 0001	
17	On Friday, July 1 At 1:36 p.:		
18			
19			
20			
21			
22			
23			
24	Reported by: Sarah M. Winn-Boddie,	RPR, CCR No. 868	
25	Job No. 45705		

•		
1	APPEARANCES:	Page 2
2	For the Plaintiff:	GEORGE HAINES, ESQ.
3		Freedom Law Firm 8985 South Eastern Avenue
4		Suite 350 Las Vegas, Nevada 89123
5		(702) 880-5554
6		AND
7		MARC E. DANN, ESQ. Dann Law Firm
8		2828 Euclid Avenue Suite 300
9		Cleveland, Ohio 44115 (216) 373-0539
10	For the Defendant:	No appearance.
11	For the Detendant:	NO appearance.
12	Also Present:	Scott Beck, Videographer Lisa Bryant
13		Dipa Dijamo
14		****
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1	FRIDAY, JULY 30, 2021; LAS VEGAS, NEVADA
2	1:36 p.m.
3	-000-
4	THE VIDEOGRAPHER: Good afternoon. Today is
5	July 30th, 2021. The time is approximately 1:36 Pacific
6	Standard Time. This is the remote deposition of Nancy Garnett
7	in the case Lisa A. Bryant versus Madison Management Services,
8	LLC, et al. I'm Scott Beck with Oasis Reporting Services.
9	I'll be monitoring the proceedings and recording both video
10	and audio today.
11	At this time I'll ask counsel to identify
12	themselves, state whom they represent, and agree on the record
13	that there is no objection to the court reporter administering
14	a binding oath to the witness through remote
15	videoconferencing. If no objection is stated, we will proceed
16	forward with the agreement of all counsel. We'll begin
17	appearances with the noticing attorneys, please.
18	MR. HAINES: George Haines from Freedom Law Firm on
19	behalf of the plaintiff, Lisa Bryant.
20	MR. DANN: And Marc Dann from Dann Law, also for the
21	plaintiff, Lisa Bryant.
22	THE VIDEOGRAPHER: Thank you.
23	Our court reporter today is Sarah Winn-Boddie with
24	Oasis Reporting Services, and the reporter may now swear in
25	the witness, please.

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Whereupon,
NANCY GARNETT,
having been first duly sworn to testify to the truth, the
whole truth, and nothing but the truth, was examined and
testified as follows:
MR. DANN: George, if you wouldn't mind putting on
the record your your conversation with opposing counsel.
MR. HAINES: Sure. I just had a conversation just
prior to this recording with Nick Porras. He's counsel for
the defendant in this case for the defendants in this case.
He had indicated that he will not be attending this
deposition. He is, I believe, about to jump on a train to go
somewhere, but we had filed a notice of deposition with the
court. I had so he received the notice through electronic
service. We had also mailed him the notice. I believe I had
emailed him the notice of the subpoena as well.
In addition, I emailed him the instructions on how
to appear at today's deposition yesterday or I believe it
was yesterday morning, as soon as I received the instructions.
He is not appearing at this deposition.
MR. DANN: Thank you.
EXAMINATION
BY MR. DANN:
Q. May I call you Nancy or Ms. Garrett [sic]?
Mrs. Garrett? What do you prefer?

	Page 6
1	A. Nancy's fine.
2	Q. Nancy's fine, because I just butchered your last
3	name, so I'm sorry
4	A. That's okay. Everybody does the same thing, so it's
5	okay.
6	Q. Nancy, my name is Marc Dann, and I'm a lawyer. I
7	represent Lisa Bryant, who is the plaintiff in this lawsuit.
8	Have you ever had your deposition taken before?
9	A. Long time ago.
10	Q. Okay. How how like 10 years? 20
11	A. Oh, years. Probably 20.
12	Q. What kind of case were you was your deposition
13	taken in?
14	A. It had to do with tires, faulty tires on a car that
15	was sold to us through a car dealership.
16	Q. Yes.
17	A. Yeah.
18	Q. All right. So I'm going to remind you, since it's
19	been a while, kind of what the rules are in a deposition.
20	A. Mm-hmm.
21	Q. I'm going to ask you questions, and you will you
22	have whatever time you need to respond to those questions. If
23	for some reason you don't understand a question that I'm
24	asking, then I'm happy to rephrase it, and so that until
25	I get to a question that you can understand and confidently
1	

	Page 7
1	answer.
2	And is it and and if you don't if you
3	answer without asking me to correct the question, is it fair
4	for me to understand to to conclude that you understood
5	the question and you're answering the question I'm asking?
6	A. Yes.
7	Q. Are you under on any medication or anything else
8	that would impair your memory or or ability to testify or
9	reason today?
10	A. No.
11	Q. Okay. Do you suffer from any any physical
12	conditions that might impact your ability to testify
13	truthfully today?
14	A. No.
15	Q. Okay. You are you you're here as a result of
16	a subpoena; is that correct?
17	A. That's correct.
18	Q. Did you get a chance to review the subpoena that was
19	sent to you?
20	A. I did.
21	Q. Okay. And I appreciate you appearing.
22	What did you do, if anything, to prepare for today's
23	deposition.
24	A. I just had some emails that Lisa and I had exchanged
25	and a letter that I had written her prior to her court date

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- 1 with the -- it was, I don't know, several pages long, just
- 2 explaining my notary required -- what I'm required to do as a
- 3 notary, and my signing a -- an agreement with the agency that
- 4 dispatches me on the jobs to follow their direction on what to
- 5 do if the client decides not to sign the paperwork.
- Q. Okay. Anything else besides those things?
- 7 A. No.
- Q. Okay. Nancy, what is your -- where are you employed
- 9 now?
- 10 A. I am self-employed. I'm a mobile notary, and I do
- work with people who are signing mortgages, all kinds, reverse
- 12 mortgages, business mortgages, conventional mortgages, jumbo
- 13 loans, all of that. My primary task is the notarization
- 14 process and to show the documents that are being signed so
- that people understand what they're signing.
- Q. Could you venture or could you tell me how many
- 17 documents you've notarized in your career?
- 18 A. Thousands. I started in 2003, and I've been doing
- 19 it -- it's the only job I have. That's what I've been doing
- 20 since 2003.
- Q. And did you have any training to become a notary?
- 22 A. Yes.
- Q. (Indiscernible.)
- 24 (Reporter interjection.)
- 25 ///



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- 1 BY MR. DANN:
- Q. Did you have any training to become a notary? Now
- 3 you may answer.
- A. Oh. Yes. I started my career and got my training
- 5 through the National Notary Association, and every two years
- 6 I'm required to have that same training. Again it doesn't
- 7 change very much, because the process is pretty much the same,
- 8 but I -- let's see. This is my -- one, two -- I think this is
- 9 my third or fourth time renewing as a notary. That's every
- 10 four years, so however that calculates out.
- 11 The -- when I first started the notary, the State of
- 12 Nevada, they still do, actually, had a in- -- in one of the
- 13 big ballrooms at the hotels, they would have all of the
- 14 notaries come and do a training, and then that's supposed
- 15 to -- each time you get your commission renewed, that is
- 16 continuing, so I just renewed my commission like a year and a
- 17 half ago and went through there. It's now online, so I did
- 18 that training plus the Notary Association as well.
- 19 Q. I just want to go back to your preparation. Did you
- 20 email with anybody else in preparation for this? Did you
- 21 share Lisa's emails or your emails to Lisa?
- 22 A. No. No.
- Q. Did you reach out at all to the agency that had
- 24 hired you to notarize Lisa's documents?
- A. I don't even know what that is. That's

Page 10

- 1 been 16 years ago or 15, however long. It's been a long time.
- 2 2006 is when all this happened, and I just -- the information
- 3 I provided to her through that letter, conversations on the
- 4 phone has not changed. It's always been the same, and that
- 5 is -- I don't know if you want me to go that far now or you
- 6 want to wait and ask me the question --
- 7 Q. Oh, sure --
- 8 A. -- the process.
- 9 Q. That was my next question, so go right ahead.
- 10 A. Okay. So the process is I'm a contracted employee
- 11 with multiple loan signing agencies, and I don't remember and
- 12 I don't have any record of the agency that actually sent me
- out. However, the process is the same across the agencies
- 14 that I do work with when a borrower refuses to sign the
- paperwork, and I even called the agency when she was there
- 16 because she refused to sign. She said the terms were not what
- she wanted, and that's perfectly fine. It's not up to me to
- 18 make that decision. So while I was there, I called the agency
- 19 that dispatched me on that job and asked what they wanted me
- 20 to do with the paperwork that she refused to sign. I already
- 21 knew the answer, but I wanted her to hear it from them, and
- that is to return the paperwork to them unsigned.
- I sent with that a note back saying, Borrower
- 24 refused to sign. They also knew because when I called them, I
- 25 told them that she was refusing to sign, what should I do, and

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- 1 that's what they told me to do.
- Q. What -- what is the process that you use -- and I --
- 3 first of all, is the process of notarizing a document the same
- 4 now as it was 16 years ago?
- 5 A. Yes.
- Q. Can you describe for me and walk us through the
- 7 process of notarizing a document, what happens and when?
- 8 A. Okay. What I do, and it is slightly different,
- 9 because of my past experience with people who don't sign in
- 10 the middle -- we've gone all the way through it halfway and
- 11 found out the terms are not what they expected, so what I do
- is I take their ID and I copy it into my journal and I have
- them sign on the space that says "sign." So then I start to
- 14 explain the documents to them one by one, and at that point
- 15 they either go forward based on the information that's in the
- documents so that they know that the terms are what they
- 17 agreed to or they don't. So if they change -- if they don't
- 18 change their mind and decide not to sign and we go forward, I
- 19 notarize them as we go. We didn't get that far in Lisa's case
- 20 because she declined to sign.
- 21 Q. So she never signed anything and you never notarized
- 22 anything; is that correct?
- 23 A. That's correct. The only thing she signed was my
- 24 journal.
- Q. And tell me about the journal. What -- what

- 1 is the journal? How -- why did she sign it? What's -- what's
- 2 the process there?
- A. Well, we're supposed to take -- through the
- 4 National -- or with the notary commission, the instructions
- 5 are to copy down the information from their license, name,
- 6 address, license number, date of birth, issue date, and
- 7 expiration date, and it's a one-entry line for the journal
- 8 that I have.
- 9 My journal is set up for mortgage documents, because
- 10 they have little checkboxes that show deed of trust,
- 11 compliance agreement, all those things that need to be
- 12 notarized, there's just a checkbox there, and without her
- 13 signing anything, I wouldn't have recorded anything in the
- 14 journal, other than the fact that she gave me her ID.
- Q. And did you check your journal when -- when Lisa
- 16 reached out to you?
- 17 A. Did I check it? Yes. I gave her a copy of the
- 18 page.
- 19 Q. Okay. And what did you find?
- 20 A. There were -- no checkboxes were checked and no
- 21 document names were written down on the entry where her
- 22 signature was.
- Q. Is there any chance that she could have signed
- 24 documents and you notarized them --
- 25 A. No.



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- 1 Q. -- that -- that weren't -- and there wouldn't -- and
- 2 you might have forgotten to put a check on the checkbox?
- 3 A. No.
- 4 Q. Why -- why --
- 5 A. I wouldn't --
- 6 Q. Why --
- 7 A. Go ahead.
- Q. No, I just want to know why you're so sure about
- 9 that.
- 10 A. Because that's not my process. I only write down
- 11 the documents that I notarize with her in front of me, so we
- 12 didn't even get to the point where we came to a document that
- 13 needed to be notarized. The document -- notarized documents
- 14 are dispersed within the package that we have, and the package
- 15 could exceed 250 pages. Again, I don't know in her case, but
- 16 unless I actually put my stamp and notarized a document with
- 17 her signature on it, it would not go into my journal, and
- 18 that -- that's what I'm required to do by the State and that's
- 19 my process for all these years.
- 20 O. All right. I'm going to -- oh. The other thing I
- 21 didn't tell you is if you need to take a break at any time,
- 22 you can tell me, as long as --
- 23 A. Okay.
- Q. -- there's not a question pending, and I'm happy to
- 25 accommodate you.



- 1 A. No problem.
- Q. Okay. Let me just -- I'm going to share my screen,
- 3 so if this works, and I'm going to share with you a document.
- 4 Can you see it?
- 5 A. Yes.
- 6 MR. DANN: Okay. And Madam Reporter, this would be
- 7 our Exhibit A to the deposition. We have not marked it as
- 8 such, but I -- we've provided you with a copy, and I would ask
- 9 that you marked it as Exhibit A, if that's acceptable to you.
- 10 BY MR. DANN:
- 11 Q. Okay. So I'm going to ask you some questions about
- 12 this document.
- 13 A. Yes.
- Q. First of all, it's dated June 7th, 2021. Can you
- tell me whether you've seen this document before?
- 16 A. Yes. That's the document that I put together for
- 17 Lisa prior to her court date, the last court date. I don't
- 18 know how many court dates she's had, but this was the most
- 19 recent one.
- 20 Q. So this is an authentic copy of the letter that you
- 21 sent to Lisa?
- 22 A. Yes, it is.
- Q. Okay. And did you indeed send it on June 7th,
- 24 2021?
- 25 A. Yes, I did.

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- 1 Q. Okay. And in this letter it indicates that
- 2 somewhere during the process, she decided she did not want the
- 3 loan. Let me try to find that.
- 4 Do you recall writing that to her?
- 5 A. Yes.
- 6 Q. Okay. And is that what actually happened?
- 7 A. Yes.
- 8 Q. Okay. Was there any condition that she had on that
- 9 or any -- any conversation with anybody else other than you --
- 10 and then you put her on the phone with -- with whoever sent
- 11 you there?
- 12 A. No. It was just she and I together. There was
- 13 no -- I don't recall any family members there, any children.
- 14 As far as I remember, it was just she and I.
- Q. And you don't recall which signing agency it was
- 16 that you --
- 17 A. No. I worked for a whole bunch of them, yeah.
- 18 Q. Okay. And did you -- you said that you returned the
- 19 package, then, to the signing agency?
- 20 A. Correct.
- 21 Q. And when you --
- 22 A. They provide me with a FedEx label going back
- 23 directly to the -- actually, to the title company, but the
- 24 signing agency works directly with the title company, and so
- 25 my instruction was to return it back to the title company,



- 1 which was on a FedEx or UPS label that was provided to me when
- 2 I printed out the documents.
- Q. Do you remember who the title company is?
- 4 A. I do not.
- O. Okay. And it was only 16 years ago. I can't
- 6 imagine you can't remember.
- 7 A. Yeah, I know. I'm lucky to remember what I did last
- 8 week.
- 9 Q. Understood.
- 10 Did you have any communication with the originator
- of the loan, and -- first of all, did you have any direct
- 12 communication with the title company other than mailing them
- 13 back the documents?
- 14 A. No. Once the borrower decides not to sign, I know
- 15 from what I've always supposed to do is return them.
- 16 O. Mm-hmm.
- 17 A. I don't even know what made me call the people in
- 18 front of them, but I think because she was so adamant about
- 19 taking the documents back, that I said -- because I told her,
- 20 I have to return them. That generates an invoice for me as my
- 21 payment to show up, and then it also keeps them in the loop
- 22 that I'm returning them. And so once I left there, the very
- 23 next day, I put the whole package with the note on there
- 24 stating that she had refused to sign and put it into the --
- 25 the return label, either FedEx or UPS, and again, I don't



- 1 remember, and dropped it into the box or UPS or FedEx
- 2 directly.
- Q. Nancy, are you paid based -- the same if somebody
- 4 signs or if somebody doesn't sign?
- 5 A. No. I get half of what the agreed fee is. Back
- 6 then, the fee was around \$75 for a full signed and executed
- 7 package, so -- every now and then at that time I would get a
- 8 hundred dollars, but I would only get 50 percent of that if
- 9 they chose not to sign, so basically it's a print fee and a
- 10 show-up fee.
- 11 Q. Mm-hmm. And did -- I'm sorry. What's -- and what's
- 12 the fee currently for -- for that -- for that work?
- 13 A. Now they're -- it depends on the type of loan.
- 14 Reverse mortgages are anywhere from a hundred to 150, and then
- 15 the regular loans are 75 to a hundred. Reverse mortgages
- 16 have -- they're like almost 300 pages, and that's why we get
- 17 paid a little bit more, but typically on a -- let's say an
- 18 average of a 150-page document, I would get paid a hundred,
- 19 and that includes the printing fee.
- Q. Do you worry that that would give you or somebody
- 21 else an incentive to try to get documents signed, even if
- 22 somebody like -- like Lisa Bryant said they didn't want to
- 23 sign them, because you had a financial incentive?
- A. No. I would not do that. I'm not -- that's not me.
- 25 That's not who I am. I'm very honest. I built a good



- 1 reputation. I have no reason for anything like that to
- 2 happen.
- 3 Q. All right. You've never been disciplined as a
- 4 notary or had any -- any action by the State regarding your
- 5 work as a notary?
- A. I did once when somebody questioned the number of
- 7 appointments that I had, and I proved what I had and I was
- 8 disciplined and that's never happened again.
- 9 Q. What -- what year was that? Do you recall?
- 10 A. Oh, gosh. I would say it's at least ten years ago.
- 11 Q. And what was the nature of the discipline that --
- 12 that -- that was decided for you?
- 13 A. That particular one, I had a loan officer that I was
- 14 working with and she asked me to notarize these and I was late
- 15 getting there, I didn't get there, so she watched them sign
- 16 and then I verified their signature against their driver's
- 17 licenses she gave me a copy of, and so that's something I know
- 18 that is not -- it's not legal. I apologized for it. It's
- 19 something I would never do again, and I paid the price for it.
- Q. And since that time, have you ever done anything
- 21 like that again?
- 22 A. No.
- Q. Okay. And -- all right. Let me show you another
- 24 document.
- 25 Can you see this one?



Trane.		Page 19
1	Α.	Yes.
2	Q.	Okay. And at the top it says here "Deed of trust."
3		Do you see that?
4	A.	Yes.
5	Q.	Okay. And can you see here
6		MR. DANN: And Madam Reporter, I'd like to have this
7	marked as	Exhibit B, and this is the deed of trust.
8	BY MR. DA	NN:
9	Q.	The name Lisa Bryant, do you see that?
10	Α.	I see it.
11	Q.	Okay. Have you ever seen this document before?
12	Α.	I can't I mean, I I see deeds every day, so I
13	couldn't	say specifically unless I see my signature at the
14	bottom, a	nd whether that is my signature or not.
15	Q.	Well, let's take a look at the bottom.
16	Α.	That is my signature.
17	Q.	Okay.
18	A.	Go down to the very bottom of that page.
19	Q.	Mm-hmm.
20	A.	Back up.
21	Q.	Back up?
22	A.	Okay. No, you're good.
23		No. I don't know. That's that's my writing,
24	that's my	y signature, I always print my name under it
25	Q.	Mm-hmm.

- 1 A. -- but I don't know how she got that since she
- 2 declined to sign it.
- Q. When you say "how she got that," who do you mean by
- 4 "she"?
- 5 A. Lisa. I don't know -- I don't know who provided you
- 6 that information. I don't know how that happened.
- 7 Q. Okay. But you -- to your recollection, Lisa never
- 8 signed anything in front of you?
- 9 A. Not to my knowledge.
- 10 Q. Right. And your journal reflects that as well?
- 11 A. Yes.
- Q. Okay. Was the date of the journal that you checked
- 13 October 26th of 2006?
- A. I sent her a copy of it. Yes, it was. Oh, and
- 15 the -- on the journal, it shows \$95.
- 16 Q. Okay. Does the journal indicate that this deed of
- 17 trust was signed --
- 18 A. It does.
- 19 Q. It does?
- 20 A. It does. Yes, it does. I'm sorry. My memory is
- 21 not so good. I should have looked at this.
- Q. Okay. Okay. So the -- if the deed of trust -- so
- 23 when you recalled that she didn't sign documents, was it --
- 24 was it the deed of trust or something else that she didn't
- 25 agree to sign?

- 1 A. You know, I really don't remember. I honestly
- 2 don't. According to this, and I have to go by what the
- 3 journal says, we must have gotten at least partway through,
- 4 because the compliance agreement is checked off, the deed of
- 5 trust is checked off, and the signature affidavit is checked
- 6 off.
- 7 Q. All right. Did you -- did you know Lisa Bryant
- 8 personally?
- 9 A. I did not.
- 10 Q. Okay. How did you identify her?
- 11 A. With her driver's license.
- 12 Q. Had you ever notarized documents that she signed
- 13 before or after?
- 14 A. Not that I recall.
- 15 Q. Has anybody else other than Lisa and now today me
- 16 talked to you about this particular signing and this
- 17 particular deed?
- 18 A. No.
- 19 Q. When you did the signings in 2006, if you can -- can
- you tell me what the order was of documents that you had
- 21 signed? Did you go in a certain order?
- 22 A. Typically I go right from the first page to the
- 23 last, based on the way it was sent to me.
- 24 Q. Okay.
- A. It's usually a PDF format. It could be multiple

- 1 attachments, and so I just put them all together, but usually
- 2 it's one document that I print out.
- Q. Like one big, long document, and then you go in
- 4 order?
- 5 A. Yeah.
- 6 Q. Do you know where the deed of trust --
- 7 A. Correct.
- Q. -- usually falls in that order or is it different
- 9 with each -- with each signing?
- 10 A. It's different with each signing.
- 11 Q. Do you --
- 12 A. A lot of times the title company has a big stack of
- documents that I do first, because that's who it goes back to,
- and then the loan documents start after all of the escrow
- documents, so it could have been in -- from the first page of
- 16 the loan documents to where the deed was, it could have been
- anywhere from, let's say, the 10th page to the 50th page.
- 18 They're just all in different order, basically.
- 19 Q. But the -- as you said, the escrow documents, the
- 20 land title documents get signed first and then -- and then the
- 21 non-escrow documents afterward?
- 22 A. Right. And there's no hard-and-fast rule. I could
- 23 have done the loan documents first and then the escrow
- 24 documents after, but typically I just always do the escrow
- 25 documents first and then the loan documents afterwards.



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- 1 Q. And so it's -- is it reasonable to infer
- 2 that -- that -- that Lisa Bryant could have signed the deed of
- 3 trust without having ultimately signed the note?
- A. Yes, because the note is not notarized, so it
- 5 wouldn't go into the journal.
- 6 Q. Right. And you don't have any recollection of
- 7 whether she signed the note or not, correct?
- 8 A. I do not.
- 9 Q. But you do know that the process was interrupted at
- 10 a certain point?
- 11 A. Yes.
- 12 Q. And you know that for certain, correct?
- 13 A. Yes, I do. Right.
- Q. All right. Have you ever heard from
- 15 Waldman & Porras or anybody else about this particular matter?
- 16 A. No.
- 17 Q. Anything from a company called PVK?
- 18 A. No.
- MR. DANN: I -- let me just take a moment. I'm
- 20 going to go off -- off screen for a second and see if --
- 21 THE WITNESS: Okay.
- 22 MR. DANN: -- and think about whether I have another
- 23 question to ask.
- 24 THE WITNESS: Okay.
- MR. DANN: And I'd ask George to call me on my cell

	Page 24
1	phone, if he could, so we'll go off the record now.
2	THE VIDEOGRAPHER: We're off record at 2:04 p.m.
3	(Recess taken from 2:04 p.m. to 2:07 p.m.)
4	THE VIDEOGRAPHER: We are back on the record, and
5	the time is 2:07 p.m.
6	BY MR. DANN:
7	Q. Nancy, I just have, I believe, one more question.
8	A. Sure.
9	Q. Was anybody else present at the time you and and
10	Lisa Bryant were together for this signing?
11	A. Not that I recall.
12	MR. DANN: No further questions. I really
13	appreciate your conscientious participation in this, and you
14	are obviously a good a good, honorable citizen, so thank
15	you for participating in this.
16	THE WITNESS: Thank you. I hope it comes through,
17	because I'm very I'm a Christian woman, so I don't want to
18	do anything that would make my God angry with me.
19	MR. DANN: Thank you.
20	THE WITNESS: Thank you.
21	MR. DANN: You have the right to read this to make
22	sure the court reporter got it down correctly
23	THE WITNESS: Okay.
24	MR. DANN: or you can waive that right and she
25	can just go ahead and produce the the transcript to me.
2.5	our jube go arroud arra produce one orden erepe et me.

Page 25 E WITNESS: She can yeah. I don't I mean,
ou all that I had. I apologize for not reviewing
rior to, and she can go ahead.
. DANN: Okay. All right. That's it. With that,
- I think we're done. Thank you very much.
E WITNESS: Thank you.
E VIDEOGRAPHER: This will conclude the video
f Nancy Garnett, and we are off record at
ibits A and B marked for identification.)
The deposition concluded at 2:09 p.m.)
-000-

	•
1	Page 26 REPORTER'S CERTIFICATE
1	REPORTER 5 CERTIFICATE
2	STATE OF NEVADA )
3	) ss: COUNTY OF CLARK )
4	I, Sarah M. Winn-Boddie, a Certified Court Reporter
5	licensed by the State of Nevada, do hereby certify: That I reported the videotaped, videoconferenced deposition of NANCY
6	GARNETT, commencing on Friday, July 30, 2021 at 1:36 p.m.
.7	That prior to being deposed, the witness was duly sworn by me to testify to the truth. That I thereafter
8	transcribed my said shorthand notes into typewriting and that the typewritten transcript is a complete, true and accurate
9	transcription of my said shorthand notes, and that review of the transcript has been waived.
10	I further certify that I am not a relative, employee
11	or independent contractor of counsel, of any of the parties, nor a relative, employee or independent contractor of the
12	parties involved in said action, nor a person financially interested in the action, nor do I have any other relationship
13	with any of the parties or with counsel of any of the parties involved in the action that may reasonably cause my
14	impartiality to be questioned.
15 16	IN WITNESS WHEREOF, I have set my hand in my office in the County of Clark, State of Nevada, this 7th day of August, 2021.
17	Such Win Broddie
	Sarah M. Winn-Boddie, RPR, CCR No. 868
19	
20	
21	
22	
23	
24	
25	
I	

# EXHIBIT "5"

### Case 2:20-cy-00594-CDS-EJY Document 62 Filed 03/17/22 Page 125 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

### Redacted A/C Privilege

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A	0002003191-Lisa B							eated by CJOHNSON on
Account:		IVAIII					· · · · · · · · · · · · · · · · · · ·	eated by CJOTHSON OH :
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Date:	Tuesday, March 31	2020 n 4n PM						Last changed by on
Date.	i accady, ividicin on							
								No follow up requested
I Wha:	Incoming							- No iollow iio requested :
Type:	in rooming							i io ionon up roquotiou ;
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Contact:	Borrower							
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Subject:	New QWR							18
OUDICUL.	INCM CONT							

Received letter dated 3/17/20 by Certified Mail from borrower. Similar to previous letters.

Mailed confirmation of receipt and response letter to borrower's new QWR (duplicative requests) via regular mail on 3/20/20.

Redacted A/C Privilege

Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 126 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

### Redacted A/C Privilege

Account: 0002003191-Lisa Bryant	Created by CJOHNSON on
Date: Friday, January 10, 2020 7:34 PM	Last changed by on
Type: Incoming	No follow up requested
Contact: Borrower	
Subject: QWR response	

Mailed response letter to 1-4-20 QWR from borrower (duplicative) via regular mail.

Account: 0002003191-Lisa Bryant Created by CJOH	NSON on
Date: Thursday, January 9, 2020 6:27 PM Last change	jed by on
Type: Incoming No follow up	requested
Contact; Borrower	
Subject Letter received 1/9/20 - new QWR	

Received letter dated 1/4/20 by Certified Mail from borrower. Letter indicates sent by fax on 1/4/20

**New Fax** 

A fax of 2 pages has been received on 2020/01/06 13:55:53 at your fax number (+18775634161) and has been attached to this email.

Tracking Number:

ct18775634161-20200106105553103-234-25

Received from (CSID): +15102565594

Received from (Caller ID):

15102565594

Number of Pages:

2 pages Time Received: 2020/01/06 13:55:53

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 127 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Cre	eated by DHERNANDEZ on
Date: Tuesday, December 17, 2019 2:30 PM	Last changed by on
Type: Incoming	No follow up requested
Contact: Email from Support Team	
Subject: Email from Support Team	

From: Support@HLP.org [mailto:Support@HLP.org]

Sent: Tuesday, December 10, 2019 10:17 AM

To: Damian Hernandez

Subject: Re: MMS | Unable to Register {329473}

## Reply ABOVE THIS LINE to add a note to this request ## Request Update View the complete request history

Damian,

We are looking into this and any updates, you will be notified ASAP!

Appreciate your patience.

Regards,

The Support Team

	Croated by CIOUNSON on
Account: 0002003191-Lisa Bryant	Created by CJOHNSON on
Date: Wednesday, December 11, 2019 7:37 PM	Last changed by on [
Type: Incoming	No follow up requested
l Type: Incoming	
LOSSIES Borrows	
Contact: Borrower	
Subject: OWR	6.000 0.000

Mailed MMS 12/10/19 letter (QWR) to borrower via regular mail.

Account: 0002003191-Lisa Bryant	Created by SBHARDWAJ on
Date: Wednesday, December 11, 2019 7:30 PM	Last changed by on
Type: Incoming	No follow up requested
Contact; Email to borrower	
Subject: Response to QWR received 12/6/19	

Emailed a copy of the response to QWR to borrower as requested by her.

Account: 0002003191-Lisa Bryant	Created by DHERNANDEZ on
Date: Tuesday, December 10, 2	
Type: Incoming	No follow up requested
Contact: Email from Support Team	

From: Support@HLP.org [mailto:Support@HLP.org]

Sent: Monday, December 09, 2019 5:57 PM

To: Damian Hernandez

Subject: Re: MMS | Unable to Register {329473}

## Reply ABOVE THIS LINE to add a note to this request ## Request Update View the complete request history

Hello Damian,

We have received your request for support. An agent will be assigned to your request and will respond to you shortly.

Your request has been assigned ticket #: 329473.

Thank you,

The Support Team

### Case 2:20-cy-00594-CDS-EJY Document 62 Filed 03/17/22 Page 128 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant	Created by CJOHNSON on
Date: Friday, December 6, 2019 6:43 PM	Last changed by on
	No follow up requested
Type: Incoming	no loiow up requeses
Contact: Borrower	
Subject: Letter dated 12/02/2019 for QWR	

Received letter dated 12/02/2019 by Certified Mail from borrower on 12/6/19. Letter indicates sent by fax on 12/02/2019 - did not notice any faxes received by borrower on that date or thereafter. Scanned to network.

Account: 0002003191-Lisa Bryant	Created by CJOHNSON on
Date: Monday, December 2, 2019 6:14 PM	Last changed by on
Type: Incoming	No follow up requested
Contact: Home Means Nevada Inc	
Subject: Foreclosure Mediation	

Received 11-21-19 letter from Home Means Nevada Inc with copy of Petition for Foreclosure Mediation Assistance filed by borrower om 11/19/19.

Saved to network.

Redacted A/C Privilege

#### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 129 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

### Redacted A/C Privilege

Created by DHERNANDEZ on

Last changed by on

No follow up requested

Account: 0002003191-Lisa Bryant

Date: Type:

Monday, July 22, 2019 2:08 PM Incoming

**Email to FC Attorney** Contact:

Subject:

From: Damian Hernandez

Sent: Monday, July 22, 2019 2:08 PM

To: 'damian@dwaldmanlaw.com'; nick@dwaldmanlaw.com

Cc: marty@dwaldmanlaw.com; caleb@dwaldmanlaw.com; Foreclosure

Subject: RE: Re[2]: RE: PVK RE: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015 - RE: Lisa

Bryant Current Reinstatement and Payment History

Hi,

The Servicing License for Nevada is now active.

Account can proceed.

Thank you,

Damian Hernandez Madison Management Services, LLC 4600 Kietzke Lane, Suite B119, Reno, NV 89502

Tel: 877-563-4164 Ext. 108

Fax: 877-563-4161

Email:dhernandez@madisonmanagement.net

Created by DHERNANDEZ on Account: 0002003191-Lisa Bryant Last changed by on Date: Tuesday, July 9, 2019 10:43 AM No follow up requested Incoming Type: Note Contact: Subject:

### Case 2:20-cy-00594-CDS-FJY Document 62 Filed 03/17/22 Page 130 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on
(Accounts: 0002000191 Liga Di yain
Date: Tuesday, July 9, 2019 10:41 AM Last changed by on
A CONTROL OF THE PROPERTY OF T
Type: Incoming No follow up requested
The state of the s
Contact: Changing Follow Up Date
Subject
CO 100 Control of the

Changing Follow Up Date

Redacted A/C Privilege

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 131 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

The investor for the above account has been notified of the payment history being needed.

It is not readily available.

Thank you,

Damian Hernandez
Madison Management Services, LLC
400 Morris Ave Suite 222
Denville, NJ 07834

Tel: 877-563-4164 Ext. 108

Fax: 877-563-4161

Email:dhernandez@madisonmanagement.net

Please allow 24-48 hrs for email response.

Account:	0002003191-Lisa Brya	nt	Crea	ted by DHERNA	NDEZ on Tuesday,	December 4, 2018 5:23 PM
Date:	Tuesday, December 4	, 2018 5:23 P <b>M</b>	La	st changed by k	cordell on Tuesday	December 4, 2018 7:00 PM
Type:	Incoming					No follow up requested
Contact:	Email to Investor					
Subject:						

----Original Message-----From: Damian Hernandez

Sent: Tuesday, December 04, 2018 9:05 AM

To: 'Howard Katz'

Cc: pwrply@pacbell.net; Foreclosure

Subject: RE: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015

Howard,

That is not how it works unfortunately.

Damian Hernandez Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Tel: 877-563-4164 Ext. 108

Fax: 877-563-4161

Email:dhernandez@madisonmanagement.net

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant Creat	ed by DHERNANDEZ on Tuesday, December 4, 2018 5:23 PM
Date: Tuesday, December 4, 2018 5:23 PM Las	t changed by kcordell on Tuesday, December 4, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Email from Investor	
Subject:	

----Original Message-----

From: Howard Katz [mailto:howard.ggdoor@gmail.com]

Sent: Monday, December 03, 2018 10:36 AM

To: Damian Hernandez

Cc: pwrply@pacbell.net; Foreclosure

Subject: Re: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015

She should prove she made payments

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 132 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

#### Sent from my iPhone

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on Tuesday, December 4, 2018 5:23 PM

Date: Tuesday, December 4, 2018 5:23 PM Last changed by kcordell on Tuesday, December 4, 2018 7:00 PM

Type: Incoming No follow up requested

Contact: Email to Investor

Subject:

----Original Message-----

From: Damian Hernandez

Sent: Monday, December 03, 2018 10:37 AM

To: 'Howard Katz'

Cc: pwrply@pacbell.net; Foreclosure

Subject: RE: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015

Howard,

The seller of the loan will need to be contacted or previous servicer(s).

Madison does not back track loan histories.

Damian Hernandez Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Tel: 877-563-4164 Ext. 108

Fax: 877-563-4161

Email:dhernandez@madisonmanagement.net

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant	Created by DHERNANDEZ on Tuesday, December 4, 2018 5:22 PM
Date: Tuesday, December 4, 2018 5:22 PM	Last changed by kcordell on Tuesday, December 4, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Email from Investor	
Subject:	

----Original Message----

From: Howard Katz [mailto:howard.ggdoor@gmail.com]

Sent: Monday, December 03, 2018 10:36 AM

To: Damian Hernandez

Cc: pwrply@pacbell.net; Foreclosure

Subject: Re: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015

How do we do it?

Sent from my iPhone

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on Tue	sday, December 4, 2018 5:22 PM
Date: Tuesday, December 4, 2018 5:22 PM Last changed by kcordell on Tue	sday, December 4, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Email to Investor	
Subject:	

----Original Message-----From: Damian Hernandez

Sent: Monday, December 03, 2018 9:31 AM

To: 'Howard Katz'

### Case 2:20-cy-00594-CDS-EJY Document 62 Filed 03/17/22 Page 133 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Cc: pwrply@pacbell.net; Foreclosure

Subject: RE: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015

Hi,

It is needed from origination, not just from PVK's ownership.

Thank you,

Damian Hernandez Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Tel: 877-563-4164 Ext. 108

Fax: 877-563-4161

Email:dhernandez@madisonmanagement.net

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on Tuesday, December 4, 2018 5:22 PM

Date: Tuesday, December 4, 2018 5:22 PM Last changed by kcordell on Tuesday, December 4, 2018 7:00 PM

Type: Incoming No follow up requested

Contact: Email from Investor

Subject:

----Original Message----

From: Howard Katz [mailto:howard.ggdoor@gmail.com]

Sent: Friday, November 30, 2018 6:16 PM

To: Damian Hernandez

Cc: pwrply@pacbell.net; Foreclosure

Subject: Re: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015

It's easy she's never made one payment to me ever. Thank you

Sent from my iPhone

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on Friday, November 30, 2018 1:52 PM
Date: Friday, November 30, 2018 1:52 PM Last changed by kcordell on Friday, November 30, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Email to Investor
Subject:

----Original Message-----

From: Damian Hernandez

Sent: Friday, November 30, 2018 1:52 PM To: 'Howard Katz'; pwrply@pacbell.net

Cc: Foreclosure

Subject: MMS - Lisa Bryant - 0002003191 - 719 N. Racetrack Road, Henderson, NV 89015

Hi,

Counsel is requesting a full payment history from loan origination.

Borrower is raising litigation on verifying payment status it seems.

Thank you,

Damian Hernandez Madison Management Services, LLC

### Case 2:20-cy-00594-CDS-EJY Document 62 Filed 03/17/22 Page 134 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on Friday, November 30, 2018 1:50 PM
Date: Friday, November 30, 2018 1:50 PM Last changed by kcordell on Friday, November 30, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Email from Investor
Subject:

----Original Message-----

From: Howard Katz [mailto:howard.ggdoor@gmail.com]

Sent: Thursday, November 29, 2018 2:32 PM To: Damian Hernandez; pwrply@pacbell.net

Subject: Bryant

Please update me on this file. Thank you

Sent from my iPhone

Account: 0002003191-Lisa Bryant Created by DSUTULA on Thursday, November 29, 2018 2:02 PM

Date: Thursday, November 29, 2018 2:02 PM Last changed by kcordell on Thursday, November 29, 2018 7:00 PM

Type: Incoming No follow up requested

Contact: Subject:

#### Response to Complaint Letter sent via regular mail to:

Financial Institutions Division Department of Business & Industry

Account: 0002003191-Lisa Bryant	Created by DHERNANDEZ on Wednesday, November 21, 2018 2:39 PM
Date: Wednesday, November 21, 2018 2:39 PM	Last changed by kcordell on Wednesday, November 21, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Follow-up Date Change	
Subject:	

#### Follow-up Date Change

Account: 0002003191-Lisa Bryant	Created by DHERNANDEZ on Monday, November 19, 2018 10:39 AM
Date: Monday, November 19, 2018 10:39 AM	Last changed by kcordell on Monday, November 19, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Follow-up Date Change	
Subject:	

#### Follow-up Date Change

Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 135 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

### Redacted A/C Privilege

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, August 28, 2018 6:29 PM
Date: Tuesday, August 28, 2018 6:29 PM Last changed by kcordell on Tuesday, August 28, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Email to Lender
Subject:

From: Anasia Rivera

Sent: Tuesday, August 28, 2018 1:45 PM

To: 'Howard Katz'

Cc: 'john vach'; Howard Katz

Subject: RE: Bryant

Hi Howard,

Lisa is requesting the payment history for the loan. Please see attached. We do not have one on file for this property.

Respectfully,

Anasia Rivera
Asset Manager
Madison Management Services, LLC
400 Morris Ave Suite 222
Denville, NJ 07834
Fax: 877-563-4161

Tel: 877-563-4164 Ext. 117

\*Please note my extension has changed to 117\* Please allow 24-48 hrs for email response.

#### Filed 03/17/22 Document 62 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

### Redacted A/C Privilege

0002003191-Lisa Bryant

Wednesday, June 27, 2018 10:11 AM Date:

Incoming

Type: Contact: Lisa

Subject:

Account:

Created by DHERNANDEZ on Wednesday, June 27, 2018 10:11 AM Last changed by kcordell on Wednesday, June 27, 2018 7:00 PM

No follow up requested

She received a letter from the attorney stating the servicer is willing to work with her. I asked her if it said that exactly or said if it said that the servicer may be willing to work her. I detailed that she does not qualify for any programs and only a fully reinstatement. She began to say what she is doing. I informed her that we do not need to know what step she is in. Providing us with steps is immatieral and we only need to know when she has received the assistance and provides us with documentation on the assistance. Lisa furthered on that she thinks this is fraud and wants her loan documents with her signature. I told her she can contact the county recorder directly and obtain copies. I would not go into detail on what fraud and victimization was being

made. I advised her to contact an attorney to investigate her allegations since fraud is not something to be taken lightly.

Created by DHERNANDEZ on Wednesday, June 20, 2018 4:44 PM Account: 0002003191-Lisa Bryant Last changed by kcordell on Wednesday, June 20, 2018 7:00 PM Wednesday, June 20, 2018 4:44 PM Date: No follow up requested Incoming Type: Lisa Contact: Subject:

Said she received a statement, I explained every loan receives a statement for most cases. Asked that the notes be noted that she is apply for a program on principal reduction.

Created by KCORDELL on Friday, June 22, 2018 12:07 PM Account: 0002003191-Lisa Bryant Last changed by kcordell on Friday, June 22, 2018 12:07 PM Date: Tuesday, June 12, 2018 3:31 PM No follow up requested Type: Incoming Contact: sbhardwaj Subject: Privacy Policy

#### Mailed Privacy Policy with monthly statement

Created by ARIVERA on Thursday, June 7, 2018 2:53 PM Account: 0002003191-Lisa Bryant Last changed by kcordell on Thursday, June 7, 2018 7:00 PM Thursday, June 7, 2018 2:53 PM Date: No follow up requested Type: Incoming Contact: Subject:

Default Notice expires 6/25/18

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 137 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

From: Anasia Rivera

Sent: Tuesday, May 22, 2018 11:22 AM

To: 'Howard Katz'; john vach

Subject: RE: Bryant

Thank you. I have contact the attorney to begin the foreclosure. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161

Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:howard.ggdoor@gmail.com]

Sent: Monday, May 21, 2018 3:20 PM

To: Anasia Rivera; john vach

Subject: Re: Bryant

Approved

Account:	0002003191-Lis	sa Bryant		Created by AR	IVERA on Friday, N	lay 18, 2018 11:48 AM
Date:	Friday, May 18,	2018 11:48 AM		Last changed by	kcordell on Friday,	May 18, 2018 7:00 PM
Type:	Incoming					No follow up requested
Contact:	Email to Lender	r III i i i i i i i i i i i i i i i i i				
Subject:				4		

From: Anasia Rivera

Sent: Friday, May 18, 2018 11:48 AM

To: Howard Katz Cc: pwrply@pacbell.net Subject: RE: Bryant

Hi,

Please review the attached Fee Schedule for approval. Thank you.

Respectfully,

Anasia Rivera
Madison Management Services, LLC
400 Morris Ave Suite 222
Denville, NJ 07834
Fax: 877-563-4161
Tel: 877-563-4164 Ext. 17
Please allow 24-48 hrs for email response.

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 138 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant

Date: Thursday, May 17, 2018 9:22 AM

Incoming

Contact: Email Log w/ Lender

Subject:

Type:

Created by ARIVERA on Thursday, May 17, 2018 9:22 AM Last changed by kcordell on Thursday, May 17, 2018 7:00 PM No follow up requested

From: Anasia Rivera

Sent: Thursday, May 17, 2018 9:22 AM

To: Howard Katz

Cc: pwrply@pacbell.net; Juan Vazquez

Subject: RE: Bryant

Good Morning,

Will do. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:topkat95@aol.com]

Sent: Monday, May 14, 2018 4:12 PM

To: Anasia Rivera

Cc: pwrply@pacbell.net; Juan Vazquez

Monday, May 14, 2018 1:48 PM

Subject: Re: Bryant

yes withdraw \$200.00 for FC

Account: 0002003191-Lisa Bryant

Date:\_ Type:

Incoming

Contact: Lisa Subject:

Created by ARIVERA on Monday, May 14, 2018 1:48 PM Last changed by kcordell on Monday, May 14, 2018 7:00 PM

No follow up requested

called in, we discussed the account. Het her know the full RI is due at this time and the lender is going to take legal action at this time. She will try to come up with money to reinstate

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, May 14, 2018 11:07 AM Date: Monday, May 14, 2018 11:07 AM Last changed by kcordell on Monday, May 14, 2018 7:00 PM No follow up requested Type: Incoming

Email Log w/ Borrower Contact:

Subject:

Original Message----From: Anasia Rivera

Sent: Monday, May 14, 2018 11:06 AM

### O-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Pa CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL

Madison Management Services, LLC Tuesday, April 14, 2020

To: 'lisa byrant'

Subject: RE: Forebearance fee

Hi,

I apologize but we are no longer accepting payments less than the full reinstatement. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

----Original Message----

From: lisa byrant [mailto:verdelw@gmail.com]

Sent: Friday, May 11, 2018 12:47 PM

To: Anasia Rivera

Subject: Forebearance fee

Please accept a payment for fee for forebearance agreement for 24 months and we can discuss the need for your assistance to answer questions on programs available to get my lender/investor some money!!

We (us) are presently applied to an available program as they use private and federally funded programs!!

Please assist to allow this to happen by contacting me this morning!!

Pacific time !!

My phone is what (all) I have to work as a computer!!

My tax preparer is also a realtor and was on vacation for docs this agency required!! He had them and I did not have any copies and it created a hardship!!

I did not expect him to disappear and created appointments that were very far to get to and then be told to come back!! I would ask that you take the payment information for a one time fee and simply hold the funds so we may speak or complete th e agreement!!

No follow up requested

In the meantime I anxiously await your call and a conference call additionally to the worker!

Thankyou, Lisa Bryant 7023793011

Sent from my iPhone

Created by ARIVERA on Monday, May 14, 2018 11:01 AM Account: 0002003191-Lisa Bryant Last changed by kcordell on Monday, May 14, 2018 7:00 PM Monday, May 14, 2018 11:01 AM Date: Type: Incoming Contact: Email Log w/ Lender

----Original Message-----From: Anasia Rivera

Sent: Monday, May 14, 2018 11:01 AM

To: Howard Katz

Subject:

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 140 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Cc: pwrply@pacbell.net; Juan Vazquez

Subject: RE: Bryant

Good Morning,

Please confirm our accounting department can withdraw \$200 via ach for our FC Referral Fee. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161

Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

----Original Message----

From: Howard [mailto:topkat95@aol.com] Sent: Thursday, May 10, 2018 4:55 PM

To: Anasia Rivera Cc: pwrply@pacbell.net Subject: Re: Bryant

Subject:

I've never done that before maybe you can either walk me through it or do it for me thank you Howard

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on Friday, May 11, 2018 2:14 PM
Date: Friday, May 11, 2018 2:14 PM Last changed by kcordell on Friday, May 11, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Lisa

She called to process a \$400.00 Forbearance Payment, I explained the hold on account to only accept full reinstatement and proceeding with Legal. No more extensions or allotments would be granted. She became trivial. I ended the conversation explaining only a full reinstatement will be allowed, no more extension or allotments, the account will be proceeding to our legal department and during that time she can find assistance else where and she can communicate with whomever she'd like and to communicate with us. We will express the same options to them.

Account: 0002003191-Lisa Bryant Created by SDUFFY on Friday, May 11, 2018 2:01 PM
Date: Friday, May 11, 2018 2:01 PM Last changed by kcordell on Friday, May 11, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Lisa - 702-379-3011
Subject:

Lisa Bryant called in and wanted to discuss her loan. I let her know that her lender has initiated the legal process for this loan and has rescinded any and all agreements discussed with the borrower. Lisa was not happy with this and stated that she wanted to pay the \$400.00 but that she has been trying to work with the Community Services of Nevada to get mortgage assistance. I let her know that her only option is to make a full reinstatment payment. She stated that she may have to contact the attorney general and that she wanted to speak with ehr lender directly. I let her know that this message will be relayed to the borrower.

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 141 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by SDUFFY on Friday, May 11, 2018 1:58 PM
Date: Friday, May 11, 2018 1:58 PM Last changed by kcordell on Friday, May 11, 2018 7:00 PM
Type: Incoming
Contact: ONLY ACCEPT FULL REINSTATEMENT PAYMENT

#### ONLY ACCEPT FULL REINSTATEMENT PAYMENT

Account: 0002003191-Lisa Bryant Created by SDUFFY on Friday, May 11, 2018 1:44 PM
Date: Friday, May 11, 2018 1:44 PM Last changed by kcordell on Friday, May 11, 2018 7:00 PM
Type: Incoming
Contact: Lender
Subject:

Lender called in and stated that we are not to accept any payments from this borrower outside of the full reinstatement

Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday, May 10, 2018 4:17 PM
Date: Thursday, May 10, 2018 4:17 PM
Last changed by kcordell on Thursday, May 10, 2018 7:00 PM
Type: Incoming
Contact: Email Log w/ Lender
Subject:

From: Anasia Rivera

Subject:

Sent: Thursday, May 10, 2018 4:17 PM

To: Howard Katz Cc: pwrply@pacbell.net Subject: RE: Bryant

Good Afternoon,

Will do. Please submit your FC Referral Request on our website. Thank you.

Respectfully,

Anasia Rivera
Madison Management Services, LLC
400 Morris Ave Suite 222
Denville, NJ 07834
Fax: 877-563-4161
Tel: 877-563-4164 Ext. 17
Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:topkat95@aol.com] Sent: Wednesday, May 09, 2018 12:35 PM

To: Anasia Rivera Cc: pwrply@pacbell.net Subject: Re: Bryant

Please foreclose rescind any and all agreements with her.

Thanks, Howard

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 142 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday, May 10, 2018 2:43 PM
Date: Thursday, May 10, 2018 2:43 PM Last changed by kcordell on Thursday, May 10, 2018 7:00 PM
Type: Incoming
Contact: Email Log w/ Borrower
Subject:

----Original Message-----From: Anasia Rivera

Sent: Thursday, May 10, 2018 2:43 PM

To: 'LISA BRYANT'

Subject: RE: Getting back from Az

Good Afternoon,

Unfortunately due to the delay in executing an agreement, the lender has decided to rescind the forbearance agreement and turn this file over to legal. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161

Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, May	/ 8 2018 12:17 PM
	la fra Francia de maio a farancia de la 600 de 600 de 600 de
Date: Tuesday, May 8, 2018 12:17 PM Last changed by kcordell on Thursday, May	Alanda ay a bar i baraya aran aran aran ar aran gala 1 (1996) 🕻
Type: Incoming No 1	follow up requested
Contact: Lisa	
Subject	

called in, she will give me a call back to process her payment.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Tuesday, May 8, 2018 12:16 PM
Date: Tuesday, May 8, 2018 12:16 PM	Last changed by kcordell on Thursday, May 10, 2018 10:54 AM
Type: Incoming	No follow up requested
Contact: Email to Lender	
Subject:	

----Original Message-----From: Anasia Rivera

Sent: Tuesday, May 08, 2018 12:16 PM

To: Howard Katz Cc: pwrply@pacbell.net Subject: RE: Bryant

Hi,

Just so you are aware, Lisa would like a copy of her payment history before entering an agreement. She has called the past two servicers and they don't have her loan activity on file.

Respectfully,

## ERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant

Tuesday, May 8, 2018 12:14 PM

Incoming Type: Contact: Call Log

Subject:

Date:

Date:

(702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant

Monday, May 7, 2018 1:51 PM

Incoming Type:

Contact: Lisa

Subject:

Created by ARIVERA on Monday, May 7, 2018 1:51 PM Last changed by kcordell on Monday, May 7, 2018 7:00 PM

Created by ARIVERA on Tuesday, May 8, 2018 12:14 PM

Last changed by kcordell on Thursday, May 10, 2018 10:54 AM

No follow up requested

No follow up requested

(702) 379-3011 - we discussed the account. She wants to verify the amount owed is correct before entering an agreement. She wants the history of the loan first.

Account: 0002003191-Lisa Bryant

Date:

Monday, May 7, 2018 9:13 AM

Type: Incoming

Email from Lender Contact:

Subject:

Created by ARIVERA on Monday, May 7, 2018 9:13 AM

Last changed by kcordell on Monday, May 7, 2018 7:00 PM

No follow up requested

From: LISA BRYANT [mailto:lisabryantiz@yahoo.com]

Sent: Friday, May 04, 2018 11:00 AM

To: Anasia Rivera

Subject: Re: Lisa Bryant - 3191

I am serious I have set aside the money to pay !! tell Howard we both need your help!!

Sent from my iPhone

Account: 0002003191-Lisa Bryant

Date:

Thursday, May 3, 2018 4:05 PM

Type:

Incoming

Subject:

Contact: Call Log

(702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant

Thursday, May 3, 2018 4:05 PM Date:

Type:

Incoming

**Email from Borrower** Contact:

Subject:

Created by ARIVERA on Thursday, May 3, 2018 4:05 PM Last changed by kcordell on Thursday, May 3, 2018 7:00 PM

Created by ARIVERA on Thursday, May 3, 2018 4:05 PM Last changed by kcordell on Thursday, May 3, 2018 7:00 PM

No follow up requested

No follow up requested

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 144 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

From: LISA BRYANT [mailto:lisabryantiz@yahoo.com]

Sent: Thursday, May 03, 2018 1:55 PM

To: Anasia Rivera

Subject: Re: Lisa Bryant - 3191

Thankyou!

I want to use a card for one payment as a new one is coming!

I also am desperate to locate my payment history!!

Any other input to assist would greatly help so we may get this business forward positively !!

I am also assuming I need to set aside these funds to be prepared each month!!

Thankyou

I'm on phone driving through the remote area to get to the work!!

I thank you very much

I am going to also put u on to be my contact so you can handle this for me to that program I applied for, as you're more experienced and will have the information they need. And Howard to be informed. Is Madison registered with any hud or gov servicing programs?

I want to get him fixed anyway I can by assistance programs and a job!!

Thanks Lisa B

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, April 30, 2018 1:39 PM
Date: Monday, April 30, 2018 1:39 PM
Last changed by kcordell on Monday, April 30, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Lender
Subject:

called in, we discussed the forbearance agreement. He approves of an agreement for 2 years.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, April 30, 2018 1:37 PM

Date: Monday, April 30, 2018 1:37 PM

Last changed by kcordell on Monday, April 30, 2018 7:00 PM

Type: Incoming

Contact: Email to Borrower

Subject:

From: Anasia Rivera

Sent: Monday, April 30, 2018 1:37 PM

To: 'lisabryantiz@yahoo.com' Subject: RE: Lisa Bryant - 3191

Importance: High

Hi,

Please see the attached ACH form for your completion. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC

### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 145 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday, April 30, 2018 1:36 PM.
Date: Monday, April 30, 2018 1:36 PM	Last changed by kcordell on Monday, April 30, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Lisa	
Subject:	

called in, she would like for the agreement extended for 2 years. In order for her to be approved for refinance, they told her she needs to have a clean payment history and credit report for 1 year. She requested an ACH form to complete.

Account:	002003191-Lisa Bryant Created by ARIVERA on Monday, April 30, 2018 11:39 AM
Date:	Ionday, April 30, 2018 11:39 AM Last changed by kcordell on Monday, April 30, 2018 7:00 PM
Type:	ncoming No follow up requested
Contact:	oicemail Note
Subject:	

Borrower left me a voicemail to pay the \$400 forbearance agreement fee.

She cannot find her payment history from any servicing company since they are no longer handling the account.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tues	sday, April 24, 2018 12:33 PM
Date: Tuesday, April 24, 2018 12:33 PM Last changed by kcordell on Tue	esday, April 24, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Lisa	
Subject:	

(702) 379-3011 - I asked on her new email address, lisabryantiz@yahoo.com.

She is inquiring about her payment history with the previous servicer. I suggested she contact them for information.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, Ap	oril 24, 2018 9:00 AM
Date: Tuesday, April 24, 2018 9:00 AM Last changed by kcordell on Tuesday, Ap	oril 24, 2018 7:00 PM
Type: Incoming No	follow up requested
Contact: Bounced Email to Borrower	
Subject	

#### Invalid Email Address

From: Microsoft Exchange

Sent: Tuesday, April 24, 2018 9:00 AM

To: Anasia Rivera

Subject: Undeliverable: Lisa Bryant - 3191

mta4077.mail.bf1.yahoo.com rejected your message to the following email addresses:

'lisabryantiv@yahoo.com' (lisabryantiv@yahoo.com)

A problem occurred while delivering this message to this email address. Try sending this message again. If the problem continues, please contact your helpdesk.

mta4077.mail.bf1.yahoo.com gave this error:

delivery error: dd This user doesn't have a yahoo.com account (lisabryantiv@yahoo.com) [0] - mta4077.mail.bf1.yahoo.com

#### Filed 03/17/22 Document 62 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALI

Madison Management Services, LLC Tuesday, April 14, 2020

Diagnostic information for administrators: Generating server: MMSMB.mmsserver.local

lisabryantiv@yahoo.com mta4077.mail.bf1.yahoo.com

Remote Server returned '554 delivery error: dd This user doesn't have a yahoo.com account (lisabryantiv@yahoo.com) [0] -

mta4077.mail.bf1.yahoo.com

From: Anasia Rivera

Sent: Tuesday, April 24, 2018 9:00 AM

To: 'lisabryantiv@yahoo.com' Subject: Lisa Bryant - 3191

Good Morning,

Per your request, I am outlining the forbearance agreement terms below.

First payment due will be the \$400 for the agreement fee. Payments of \$500 will start on the 10th of the following month for 12ms – your interest rate of 10.5% does not change in this agreement. After the 12th month you would need to refinance. In this agreement there will be no grace period or late payments accepted. After 3 months of consecutive payments we will delete your credit report to help with the refinance.

Please confirm you agree to the above terms. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant

Date: Wednesday, April 18, 2018 2:35 PM Type: Incoming

Contact: Call Log

Subject:

(702) 379-3011 - Lisa on vm. Left message to return my call

Created by ARIVERA on Wednesday, April 18, 2018 2:34 PM Account: 0002003191-Lisa Bryant Last changed by kcordell on Wednesday, April 18, 2018 7:00 PM Wednesday, April 18, 2018 2:34 PM Date: No follow up requested Type: Incoming

Created by ARIVERA on Wednesday, April 18, 2018 2:35 PM

No follow up requested

Last changed by kcordell on Wednesday, April 18, 2018 7:00 PM

Contact: Lender Subject:

called in, we discussed the account. He is going to accept her payments and is fine with putting her on an agreement.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 147 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, April 17, 2018 4:05 PM
Date: Tuesday, April 17, 2018 4:05 PM Last changed by kcordell on Tuesday, April 17, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Lender
Subject:

818-521-9939 - we discussed my conversation with the borrower. He is going to speak with his partner and get back to me.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, April 17, 2018 3:52 PM
Date: Tuesday, April 17, 2018 3:52 PM Last changed by kcordell on Tuesday, April 17, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Lisa
Subject:

called in, she still wants to work out an agreement with the lender. I let her know he decided to proceed with legal due to all the delays. She is saying she is going to contact the attorney general.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, April 17, 2018 1:29 PM
Date: Tuesday, April 17, 2018 1:29 PM Last changed by kcordell on Tuesday, April 17, 2018 7:00 PM
Type: Incoming
Contact: Email Log w/ Lender
Subject:

From: Anasia Rivera

Sent: Tuesday, April 17, 2018 1:29 PM

To: 'Howard Katz'; john vach

Cc: Foreclosure Subject: RE: Bryant

Thank you. I am going to send you the payoff and reinstatement figures for approval within the next 24 business hours. Thanks.

#### Respectfully,

Anasia Rivera
Madison Management Services, LLC
400 Morris Ave Suite 222
Denville, NJ 07834
Fax: 877-563-4161
Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:howard.ggdoor@gmail.com]

Sent: Tuesday, April 17, 2018 10:33 AM

To: Anasia Rivera; john vach

Subject: Re: Bryant

Per our conversation this morning I approve of the fee and the ACH of \$200 to Madison.

Howard

Account: 0002003191-Lisa Bryant

Date: Tuesday, April 17, 2018 8:51 AM

Type: Incoming

Contact: Email to Lender

Subject: Created by ARIVERA on Tuesday, April 17, 2018 8:51 AM

Last changed by kcordell on Tuesday, April 17, 2018 7:00 PM

Last changed by kcordell on Tuesday, April 17, 2018 7:00 PM

Last changed by kcordell on Tuesday, April 17, 2018 7:00 PM

No follow up requested

# -cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 148 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

From: Anasia Rivera

Sent: Tuesday, April 17, 2018 8:51 AM

To: Howard Katz; pwrply@pacbell.net; Howard:)

Cc: Foreclosure Subject: RE: Bryant

Good Morning,

Please review the attached fee schedule for approval. Also, please confirm our accounting department can withdraw \$200 via a ch for the FC Referral. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161

Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant Date: Monday, April 16, 2018 1:48 PM Type: Incoming

Created by ARIVERA on Monday, April 16, 2018 1:48 PM Last changed by kcordell on Monday, April 16, 2018 7:00 PM

No follow up requested

Subject:

Contact: Email Log w/ Lender

From: Anasia Rivera

Sent: Monday, April 16, 2018 1:48 PM To: Howard Katz; pwrply@pacbell.net

Cc: Foreclosure Subject: RE: Bryant

Good Afternoon,

No not as of yet. Please review the attached fee schedule for approval. Also, please confirm our accounting department can wit hdraw \$200 via ach for the FC Referral. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161

Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:topkat95@aol.com]

Sent: Monday, April 16, 2018 9:52 AM To: Anasia Rivera; pwrply@pacbell.net

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 149 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Subject: Bryant

Have we started foreclosure on Lisa Bryant?

Thanks, Howard

Subject:

Subject:

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, April 16, 2018 1:45 PM

Date: Monday, April 16, 2018 1:45 PM Last changed by kcordell on Monday, April 16, 2018 7:00 PM

Type: Incoming

Contact: Lender

Subject:

818-521-9939 - we discussed my conversation with Lisa. We are going to proceed with foreclosure

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, April 16, 2018 1:40 PM
Date: Monday, April 16, 2018 1:40 PM Last changed by kcordell on Monday, April 16, 2018 7:00 PM
Type: Incoming
Contact: Lisa

called in, she would like for me to get on a conference call with a woman who is supposed to be in her corner giving her support. I let her know I can't prolong this to discuss the account with someone else, we need an agreement in place. She then asked if the Lender is hiring to preserve other properties in NV.

I let her know the lender may proceed with foreclosure at this time since she continues to prolongs things.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Friday, April 13, 2018 2:28 PM
Date: Friday, April 13, 2018 2:28 PM
Type: Incoming
No follow up requested
Contact: Call Log
Subject:

(702) 379-3011 - Straight to vm. Lisa on vm. Called

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, April 11, 2018 3:45 PM
Date: Wednesday, April 11, 2018 3:45 PM Last changed by kcordell on Wednesday, April 11, 2018 7:00 PM
Type: Incoming
Contact: Call Log

(702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, April 9, 2018 1:04 PM
Date: Monday, April 9, 2018 1:04 PM
Last changed by kcordell on Monday, April 9, 2018 7:00 PM
Type: Incoming
Contact: Lisa
Subject:

(702) 379-3011 - the fee will be paid this week. She would like for us to have a phone conference with a program.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday, April 5, 2018 12:08 PM
Date: Thursday, April 5, 2018 12:08 PM Last changed by kcordell on Thursday, April 5, 2018 7:00 PM
Type: Incoming
Contact: Call Log
Subject:

(702) 379-3011 - Lisa on vm. Left message to return my call

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 150 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, April 3, 2018 2:4	6 PM
Date: Tuesday, April 3, 2018 2:46 PM Last changed by kcordell on Tuesday, April 3, 2018 7:0	00 PM
Type: Incoming No follow up requi	ested
Contact: Call Log	
Subject:	1

#### (702) 379-3011 - Lisa on vm. Left message to return my call for the forbearance agreement fee

Account: 0002003191-Lisa	a Bryant	Created	by ARIVERA on Friday, March 30, 2018 1:27 PM
Date: Friday, March 30	, 2018 1:27 PM	Last change	d by kcordell on Friday, March 30, 2018 7:00 PM
Type: Incoming			No follow up requested
Contact: Lisa			
Subject:			

called in, the agreement fee will be paid by the 3rd over the phone.

#### Her husband is on SS and she has seasonal income

Account: 0002003191-Lisa Bryant Created by ARIVERA on Friday, March 30, 2018 12:31 PM
Account: 0002003191-Lisa Bryant Created by ARIVERA on Friday, March 30, 2018 12:31 PM (
Date: Friday, March 30, 2018 12:31 PM Last changed by kcordell on Friday, March 30, 2018 7:00 PM
Date: Friday, March 30, 2018 12:31 PM Last changed by Kcordell on Friday, March 30, 2018 7:00 PM
Date: Friday, March 30, 2018 12:31 PM Last changed by kcordell on Friday, March 30, 2018 7:00 PM
Type: Incoming No follow up requested 1
Type: Incoming No follow up requested
Contact: Call Log
de la company de
Subject

### (702) 379-3011 - Lisa on vm. Left message to return my call

Account:	0002003191	-Lisa Bryar	nt				Created by	ARIVERA (	on Wednesday	, March 28, 2	018 1:55 PM
Date:	Wednesday,	March 28,	2018 1:55	PM		Las	st changed l	by kcordell o	on Wednesday	, March 28, 2	018 7:00 PM
Type:	Incoming									No follow ι	up requested
[	Call Log										
Subject:											

### (702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday, March 26, 2018 11:37 AM
Date: Monday, March 26, 2018 11:37 AM	Last changed by kcordell on Monday, March 26, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Call Log	

#### (702) 379-3011 - Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday,	March 26, 2018 11:36 AM
Date: Monday, March 26, 2018 11:36 AM Last changed by kcordell on Monday	, March 26, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Email Log w/ Lender	
Subject:	

----Original Message-----From: Anasia Rivera

Sent: Friday, March 23, 2018 3:45 PM

To: Howard Katz

Cc: pwrply@pacbell.net Subject: RE: Bryant

# Case 2:20-cy-00594-CDS-EJY Document 62 Filed 03/17/22 Page 151 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Thank you.

Respectfully,

Anasia Rivera
Madison Management Services, LLC
400 Morris Ave Suite 222
Denville, NJ 07834
Fax: 877-563-4161
Tel: 877-563-4164 Ext. 17
Please allow 24-48 hrs for email response.

----Original Message----

From: Howard [mailto:topkat95@aol.com] Sent: Friday, March 23, 2018 3:05 PM

To: Anasia Rivera Cc: pwrply@pacbell.net Subject: Re: Bryant

Yes

Sent from my iPhone

Account: 0002003191-Lisa Bryant Created by ARIVERA on Friday, March 23, 2018 1:35 PM
Date: Friday, March 23, 2018 1:35 PM Last changed by kcordell on Friday, March 23, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Email to Lender
Subject:

From: Anasia Rivera

Sent: Friday, March 23, 2018 1:35 PM

To: Howard Katz

Cc: pwrply@pacbell.net Subject: RE: Bryant

Hi,

Per our conversation, please confirm that we are allowed to switch the above borrowers due date to the 10th. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

## Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 152 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Friday, March 23, 2018 1:35 PM

Date: Friday, March 23, 2018 1:35 PM Last changed by kcordell on Friday, March 23, 2018 7:00 PM

Type: Incoming

No follow up requested

Contact: Lender

Subject:

called in, we discussed the loan terms.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday, March 22, 2018 12:32 PM
Date: Thursday, March 22, 2018 12:32 PM Last changed by kcordell on Thursday, March 22, 2018 7:00 PM
Type: Incoming
Contact: Lisa
Subject:

called in, she agrees to the forbearance agreement terms. She doesnt get paid till the 5th of each month so shes requesting for her due date to be switched to the 10th without the grace period.

Account: 0002003191-Lisa Bryant.

Date: Thursday, March 22, 2018 12:28 PM

Last changed by kcordell on Thursday, March 22, 2018 7:00 PM

Type: Incoming

Contact: Call Log

Subject:

(702) 379-3011 - Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, March 20, 2018 2:13 PM

Date: Tuesday, March 20, 2018 2:13 PM

Last changed by kcordell on Tuesday, March 20, 2018 7:00 PM

Type: Incoming

Contact: Lenders

Subject:

818-521-9939 - we discussed my conversation with the borrower.

\$500 for 12 months - after 12 months she needs to refinance No Grace Period - No Lates No lump sum payment is needed.
After 3 months - credit report can be deleted.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Tuesday, March 20, 2018 1:48 PM	1
Date: Tuesday, March 20, 2018 1:4	BPM Last changed by kcordell on Tuesday, March 20, 2018 7:00 Pt	1
Type: Incoming	No follow up requeste	d
Contact: Lisa		
Subject:		

(702) 379-3011 - we discussed the lenders terms. She is not able to put down a lump sum payment for an agreement.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, March 14, 2018 12:07 F	М
Date: Wednesday, March 14, 2018 12:07 PM Last changed by kcordell on Wednesday, March 14, 2018 7:00 F	М
Type: Incoming No follow up request	∍d
Contact: Lender	
Subject:	1

called in,

\$450 monthly on a forbearance agreement for 18 months. Lump sum payment needs to be made up front.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 153 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, March 14	, 2018 11:01 AM
Date: Wednesday, March 14, 2018 11:01 AM Last changed by kcordell on Wednesday, March 1	4, 2018 7:00 PM
Type: Incoming No foll	ow up requested
Contact:	
Subject:	

Email: lisabryantiv@yahoo.com

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, Ma	arch 14, 2018 10:55 AM
Date: Wednesday, March 14, 2018 10:55 AM Last changed by kcordell on Wednesday, M	/larch 14, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Lisa	
Subject:	

(702) 379-3011 - She can afford \$450 monthly.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, Marcl	n 14, 2018 10:54 AM
Date: Wednesday, March 14, 2018 10:54 AM Last changed by kcordell on Wednesday, March	ch 14, 2018 7:00 PM
Type: Incoming No	follow up requested
Contact: Email Log w/Lender	
Subject:	

From: Anasia Rivera

Sent: Wednesday, March 14, 2018 10:54 AM

To: Howard Katz

Cc: pwrply@pacbell.net Subject: RE: Bryant

Please give me a call today to discuss this loan. The phone lines are going in and out so if I don't respond, please send me an email. Thanks.

#### Respectfully,

Anasia Rivera
Madison Management Services, LLC
400 Morris Ave Suite 222
Denville, NJ 07834
Fax: 877-563-4161
Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:topkat95@aol.com]

Sent: Tuesday, March 13, 2018 2:37 PM To: Anasia Rivera

Cc: pwrply@pacbell.net Subject: Re: Bryant

Foreclose

#### Document 62 Filed 03/17/22 Page 154 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant

Tuesday, March 13, 2018 2:30 PM

Date: Type: Incoming

Contact: Email Log w/ Lender

Subject:

Created by ARIVERA on Tuesday, March 13, 2018 2:30 PM Last changed by kcordell on Tuesday, March 13, 2018 7:00 PM

No follow up requested

----Original Message----

From: Anasia Rivera

Sent: Tuesday, March 13, 2018 2:30 PM

To: Howard Katz

Cc: pwrply@pacbell.net Subject: RE: Bryant

She cannot afford \$550 at this time but would like to work something out. Just so that you are aware, someone advised her to c ontact the attorney general to file a stay on the home and then file for BK if you decided to foreclose.

### Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17 Please allow 24-48 hrs for email response.

----Original Message----

From: Howard [mailto:topkat95@aol.com] Sent: Tuesday, March 13, 2018 1:25 PM

To: Anasia Rivera Cc: pwrply@pacbell.net Subject: Re: Bryant

\$550 or we foreclose

Account: 0002003191-Lisa Bryant

Date:

Type:

Subject:

Tuesday, March 13, 2018 2:27 PM

Incoming Contact: Lisa

Created by ARIVERA on Tuesday, March 13, 2018 2:27 PM Last changed by kcordell on Tuesday, March 13, 2018 7:00 PM

No follow up requested

(702) 379-3011 - I let her know the lender is willing to accept \$550 but she cannot afford it at this time.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, March 13, 2018 1:12 PM Last changed by kcordell on Tuesday, March 13, 2018 7:00 PM Tuesday, March 13, 2018 1:12 PM Date: No follow up requested Type: Incoming Contact: Email to Lender Subject:

From: Anasia Rivera

Sent: Tuesday, March 13, 2018 1:12 PM To: Howard Katz; pwrply@pacbell.net

Subject: RE: Bryant

## Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 155 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Hi,

Lisa can afford \$300 monthly. Are you open to doing a Mod so she can refinance within the next 18 months?

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161

Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, March 13, 2018 1:11 PM
Date: Tuesday, March 13, 2018 1:11 PM Last changed by kcordell on Tuesday, March 13, 2018 7:00 PM
Type: Incoming
Contact: Lisa
Subject:

(702) 379-3011 - she completed the application for NVHHF. We discussed making payments while waiting to be approved for an agreement. She is currently getting cancer tests done and is sick with 2 illnesses.

She can afford \$300 monthly and would prefer to refinance within the next year or so. If we file for foreclosure, she was advised to go to the Attorney General to file a stay on the home since she has a right to work with the programs. She will file BK if we try to FC.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, March 12, 2018 3:21 PM
Date: Monday, March 12, 2018 3:21 PM
Last changed by kcordell on Monday, March 12, 2018 7:00 PM
Type: Incoming
No follow up requested
Contact: Call Log
Subject:

(702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, March 6, 2018 3:52 PM
Date: Tuesday, March 6, 2018 3:52 PM
Last changed by kcordell on Tuesday, March 6, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Email Log w/ Lender

From: Anasia Rivera

Subject:

Sent: Tuesday, March 06, 2018 3:52 PM To: Howard Katz; pwrply@pacbell.net

Subject: RE: Bryant

Okay, I left her another message to return my call.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

## Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 156 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Fax: 877-563-4161

Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:topkat95@aol.com] Sent: Tuesday, March 06, 2018 12:15 PM To: Anasia Rivera; pwrply@pacbell.net

Subject: Bryant

I've tried to reach you by phone but was unable. Lisa Bryant needs to make a full payment by 3/15/2018 and agree to ongoing payments or we start foreclosure.

Howard

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, March 6, 2018 3:49 PM
Date: Tuesday, March 6, 2018 3:49 PM Last changed by kcordell on Tuesday, March 6, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Call Log
Subject:

(702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, March 6, 2018 10:35 AM
Date: Tuesday, March 6, 2018 10:35 AM
Last changed by kcordell on Tuesday, March 6, 2018 7:00 PM
Type: Incoming
No follow up requested
Contact: Email Log w/ Lenders
Subject:

From: Anasia Rivera

Sent: Tuesday, March 06, 2018 10:35 AM

To: 'JOHN VACH'; Howard Katz

Subject: RE: Lisa Bryant

Good Morning,

So you are not interested in working out an agreement with the borrower?

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: JOHN VACH [mailto:pwrply@pacbell.net]

Sent: Monday, March 05, 2018 11:29 AM

To: Howard Katz; Anasia Rivera

Subject: Re: Lisa Bryant

I agree

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 157 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

From: Howard Katz <topkat95@aol.com>

To: arivera@madisonmanagement.net; pwrply@pacbell.net

Sent: Monday, March 5, 2018 8:24 AM

Subject: Lisa Bryant

We have given her enough time let's restart the foreclosure.

Thanks, Howard

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, February	ruary 27, 2018 4:12 PM
Date: Tuesday, February 27, 2018 4:12 PM Last changed by kcordell on Tuesday, February 27, 2018 4:12 PM	ruary 27, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Call Log	
Subject:	

#### (702) 379-3011 - Lisa on vm. Mailbox full

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday, February 26, 2018 12:53 PM
Date: Monday, February 26, 2018 12:53 PM	Last changed by kcordell on Monday, February 26, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Call Log	
Subject:	

#### (702) 379-3011 - Lisa on vm. Called

	***************************************
Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday,	February 22 2018 12:37 PM
Account. 0002003191-Lisa bi yant	
Date: Thursday, February 22, 2018 12:37 PM Last changed by kcordell on Thursday	February 22, 2018 7:00 PM
Date. Thursday, 1 ebidary 22, 2010 12,371 W Last Ghanged by Roofdeli on Thursday	11.0010017.22, 20101.001.
Type: Incoming	No follow up requested
Type: Incoming	no joliow up jequebleu
Centest: Cell Los	
Contact: Call Log	
Subject	<b>.</b>

#### (702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Thursday, February 22, 2018 12:35 PM
Date: Thursday, February 22, 2018 12:35 PM	Last changed by kcordell on Thursday, February 22, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Lender	
Subject:	

We discussed my conversation with the borrower. He does not want to delete credit reporting until she starts making payments. He is wanting the original payment amount - if not, we may proceed with legal. He will give her until 3/15/18 to start making payments.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Tuesday, February 20, 2018 1:40 PM
Date: Tuesday, February 20, 2018 1:40 PM	Last changed by kcordell on Tuesday, February 20, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Lisa	
Subject:	

#### called in,

2 Programs told her she can qualify for a refinance within the next 8 months - she does not want this 2nd mortgage. We discussed the forberance agreement terms - she kindly declined. She would like a cheaper payment temporarily so she can get approved for the assistance program.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 158 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, February 20, 2018 1:27 PM
Date: Tuesday, February 20, 2018 1:27 PM Last changed by kcordell on Tuesday, February 20, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: ERROR
Subject:

#### Conversation below was with the Lender

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, February 14, 2018 9:59 AM

Date: Wednesday, February 14, 2018 9:59 AM

Last changed by kcordell on Wednesday, February 14, 2018 7:00 PM

Type: Incoming

Contact: Lisa

Subject:

called in, we discussed my conversation with the borrower.

Forbearance agreement for 1 year - borrower has to pay the fees up front/partial reinstatement. Interest only payments - starting at \$825.56 lowest he will go is \$700.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, February 14, 2018 8:54 AM
Date: Wednesday, February 14, 2018 8:54 AM
Last changed by kcordell on Wednesday, February 14, 2018 7:00 PM
Type: Incoming
No follow up requested
Contact: Email to Lender
Subject:

From: Anasia Rivera

Sent: Wednesday, February 14, 2018 8:54 AM

To: Howard Katz

Subject: MMS - Lisa Bryant - 3191

Good Morning,

Please give me a call at your earliest convenience to discuss this account. Thank you.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834 Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, February 13, 2018 2:	54 PM
Date: Tuesday, February 13, 2018 2:54 PM Last changed by kcordell on Tuesday, February 13, 2018 7:0	00 PM
Type: Incoming No follow up requ	uested
Contact: Lisa	
Subject:	<u> </u>

called in, the HHF denied her because the house is not underwater. She is currently working on apply for other programs in the area. The programs are not accepting her due to the credit reporting we are doing on her account.

She qualifies for HAARP besides the pay history. She would like to be put on an agreement.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 159 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, February 12, 2018 3:11 PM
Date: Monday, February 12, 2018 3:11 PM Last changed by kcordell on Monday, February 12, 2018 7:00 PM
Type: Incoming
Contact: Call Log
Subject:

(702) 379-3011 - Lisa on vm. Mailbox full

Account: 0002003191-Lisa Bryant Created by DHERNANDEZ on Friday, February 9, 2018 4:31 PM
Date: Friday, February 9, 2018 4:31 PM Last changed by kcordell on Friday, February 9, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Lisa
Subject:

Asked to speak with Anasia, I explained she was at lunch.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, February 6, 2018 12:46 PM
Date: Tuesday, February 6, 2018 12:46 PM Last changed by kcordell on Tuesday, February 6, 2018 7:00 PM
Type: Incoming
Contact: Call Log
Subject:

(702) 379-3011 - Lisa on vm. Mailbox full

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, January 29, 2018 12:43 PM
Date: Monday, January 29, 2018 12:43 PM Last changed by kcordell on Monday, January 29, 2018 7:00 PM
Type: Incoming No follow up requested
Contact: Call Log
Subject:

(702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, January 29, 2018 12:43 PM
Date: Monday, January 29, 2018 12:43 PM
Last changed by kcordell on Monday, January 29, 2018 7:00 PM
Type: Incoming
Contact: Nevada HHF (Juana)
Subject:

(888) 320-6526 - Lisa did not send in the 3rd party authorization form. She is going to email Lisa the form for her to sign.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, January 22, 2018 2:42 PM

Date: Monday, January 22, 2018 2:42 PM Last changed by kcordell on Monday, January 22, 2018 7:00 PM

Type: Incoming No follow up requested

Contact: Email Log w/ Lender

Subject:

From: Anasia Rivera

Sent: Monday, January 22, 2018 2:42 PM To: Howard Katz; pwrply@pacbell.net

Subject: RE: Lisa Bryant

She is currently working with the NHHF. I confirmed with them that they are reviewing her application.

Respectfully,

## Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 160 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

Please allow 24-48 hrs for email response.

From: Howard Katz [mailto:topkat95@aol.com] Sent: Monday, January 22, 2018 2:31 PM To: Anasia Rivera; pwrply@pacbell.net

Subject: Lisa Bryant

Subject:

Anasia what's happening on this? Howard

Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday, January 18, 2018	
Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday, January 18, 2018	<b>₹ 11://Χ Δ Ν</b> Λ:
Appaintment of the control of the co	J 1 1.70 / 1111
	Carrier and American Processing Street
	and colors of the color of the first of
	40 7 00 DIK
Date: Thursday January 18, 2018 11:48 AM Last changed by kcordell on Thursday, January 18, 20	1X / 1111 PM
Date: Thursday, January 18, 2018 11:48 AM Last changed by Kcordeli on Thursday, January 18, 20	10 7.00 1 101
Date: Thursday, January 18, 2018 11:48 AM Last changed by kcordell on Thursday, January 18, 20	A TANK TAGATA PARKATAN
Type: Incoming No follow up	
TO THE PARTY OF TH	reallestea
Type: Incoming included in the following including the following the following including the following	/ I C Q Q C S L C Q
TADO, INTO TRIBOTRING CONTROL OF THE PROPERTY	and market but the first of the first of the
	are a resident contract of the contract of

(702) 379-3011 - she spoke with NHHF - they are currently working on her application. I requested she send them a 3rd party authorization form, she will give the agent a call today to do so.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday, January 8, 2018 12:36 PM
Date: Monday, January 8, 2018 12:36 PM	Last changed by kcordell on Monday, January 8, 2018 7:00 PM
Type: Incoming	No follow up requested
Contact: Nevada HHF (Juana)	
Subject:	

(888) 320-6526 - nothing has been determined yet whether she has been approved or denied - all the information is being reviewed at this time.

Account: 0002003191-Lisa Bryan	t	(	Created by ARIVERA on Wed	nesday, December 27, 2017 2:03 PM
Date: Wednesday, December	27, 2017 2:03 PM	Last	changed by kcordell on Wed	nesday, December 27, 2017 7:00 PM
Type: Incoming				No follow up requested
Contact:				
Subject:				

#### follow up change

Account: 0002003191-Lisa Bryant Created by SDUFFY on Tuesday, December 26, 2017	2:28 PM
Date: Tuesday, December 26, 2017 2:28 PM Last changed by kcordell on Tuesday, December 26, 2017	7:00 PM
Type: Incoming No follow up re	quested
Contact: Lisa Bryant	
Subject:	

Lisa Bryant called in and stated that she is waiting on an update from the underwriter to see what the next step is from here. She just wanted to provide us with the update.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 161 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant Created by ARIVERA on Friday, December 22, 2017 11:59 AM

Date: Friday, December 22, 2017 11:59 AM

Type: Incoming

Contact: Call Log

Subject:

(702) 379-3011 - Straight to vm. Lisa on vm. Called

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, December 18, 2017 10:38 AM
Date: Monday, December 18, 2017 10:38 AM Last changed by kcordell on Monday, December 18, 2017 7:00 PM
Type: Incoming
Contact: Call Log
Subject:

(702) 379-3011 - Straight to vm. Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, December 12, 2017 3:47 PM
Date: Tuesday, December 12, 2017 3:47 PM Last changed by kcordell on Tuesday, December 12, 2017 7:00 PM
Type: Incoming
Contact: Voicemail Note
Subject:

She is currently waiting for an update from the underwriter. They have all the information needed to move forward.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Wednesday, December 6, 2017 3:42 PM
Date: Wednesday, December 6, 2017 3:42 PM Last changed by kcordell on Wednesday, December 6, 2017 7:00 PM
Type: Incoming
Contact: Call Log
Subject:

(702) 379-3011 - Straight to vm. Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, December 4, 2017 12:19 PM
Date: Monday, December 4, 2017 12:19 PM Last changed by kcordell on Monday, December 4, 2017 7:00 PM
Type: Incoming
Contact:
Subject:

follow up change

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, November 28, 2017 4:00 PM

Date: Tuesday, November 28, 2017 4:00 PM

Type: Incoming

Contact: Nevada HHF (Felicita)

Subject:

(888) 320-6526 - The application has been established.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, November 28, 2017 2:43 PM
Date: Tuesday, November 28, 2017 2:43 PM
Last changed by kcordell on Tuesday, November 28, 2017 7:00 PM
Type: Incoming
Contact: Lisa
Subject:

called in, she is going back and forth with the underwriter regarding the old and new leases.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 162 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant		Created by ARIVERA on Tueso	lay, November 28, 2017 12:47 PM
Date: Tuesday, November 28, 20	17 12:47 PM	Last changed by kcordell on Tues	day, November 28, 2017 7:00 PM
Type: Incoming			No follow up requested
Contact: Call Log			
Subject:			

### (702) 379-3011 - Lisa on vm. Left message to return my call

count: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, November 21, 2017 1:12	PM
ate: Tuesday, November 21, 2017 1:12 PM Last changed by kcordell on Tuesday, November 21, 2017 7:00	PM
pe: Incoming No follow up reques	sted
ontact: Call Log	
lbject:	

#### (702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Thursday, November	16, 2017 2:34 PM
Date: Thursday, November 16, 2017 2:34 PM Last changed by kcordell on Thursday, November	16, 2017 7:00 PM
Type: Incoming No fo	llow up requested
Contact: Lisa	
Subject	

called in, she is currently in AZ.

The underwriter called her and told her that they will have a phone conference on Tuesday at 2 pm but she hasnt received a call as of yet.

I requested proof that she is working with the HHF - she will send it out to me as soon as she's assigned to a counselor.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Wednesday, November 15, 2017 11:36 AM
Date: Wednesday, November 15, 2017 11:36 AM	Last changed by kcordell on Wednesday, November 15, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Call Log	
Subject:	

#### (702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday, November 13, 2017 2:15 PM
Date: Monday, November 13, 2017 2:15 PM	Last changed by kcordell on Monday, November 13, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Call Log	
Subject:	

### (702) 379-3011 - Straight to vm. Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, November 6, 20	017 12:44 PM
Date: Monday, November 6, 2017 12:44 PM Last changed by kcordell on Monday, November 6, 2	
Type: Incoming No follow	up requested
Contact: Lisa	
Subject:	

called in, her account rep forwarded her information to underwriting. The underwriter left her a message requesting documents. She is waiting for them to return her call.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 163 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Friday, November 3, 2017 2:01 PM
Date: Friday, November 3, 2017 2:01 PM	Last changed by kcordell on Friday, November 3, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Call Log	
Subject:	

#### (702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday,	October 30, 2017 1:49 PM
Date: Monday, October 30, 2017 1:49 PM Last changed by kcordell on Monday,	October 30, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Lisa	
Subject:	

called in, she is going to call the agent at the HHF tomorrow to confirm her appointment for wednesday.

0-4-4-1
ccount: 0002003191-Lisa Bryant Created by ARIVERA on Friday, October 27, 2017 3:34 PM
Date: Friday, October 27, 2017 3:34 PM Last changed by kcordell on Friday, October 27, 2017 7:00 PM
Tinday, October 27, 2017 0,541 W
No following required to
ype: Incoming No follow up requested
Contact: Call Log

### (702) 379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday, October 23, 2017 2:09 PM
Date: Monday, October 23, 2017 2:09 PM L	ast changed by kcordell on Tuesday, October 24, 2017 6:34 AM
Type: Incoming	No follow up requested
Contact: Lisa	
Subject	

#### called in, she has a second appointment with the HHF this week.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Wednesday, October 18, 2017 2:19 Pt
Date: Wednesday, October 18, 2017 2:19 PM	Last changed by kcordell on Wednesday, October 18, 2017 7:00 Pt
Type: Incoming	No follow up requeste
Contact: Lisa	
Subject:	

(702) 379-3011 - Someone applied to the HHF previously using her social. Her agent assigned to her case is looking into this - she believes its a computer glitch.

The agent provided her with a list of the additional information that is needed.

Account: 0002003191-Lisa Bryant	Created by DHERNANDEZ on Tuesday, October 17, 2017 2:42 PM
Date: Tuesday, October 17, 2017 2:42 PM	Last changed by kcordell on Tuesday, October 17, 2017 7:00 PM
Type: Incoming.	No follow up requested
Contact: Lisa	
Subject:	

She met with HHF agent las week and is waiting on her 2nd appointment. She got her taxes and is waiting on the agent to call her back today or tomorrow.

Account: 0002003191-Lisa Bryant	Created by GPERETZMAN on Friday, October 13, 2017 4:23 PM
Date: Friday, October 13, 2017 4:23 PM	Last changed by kcordell on Friday, October 13, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Lisa called	

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 164 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Lisa called in (702-379-3011) to speak with Anasia

Account: 0002003191-Lisa Bryan	nt .	Created by ARIVERA or	Tuesday, October 10, 2017 2:56 PM
Date: Tuesday, October 10, 2	2017 2:56 PM	Last changed by kcordell or	Tuesday, October 10, 2017 7:00 PM
Type: Incoming			No follow up requested
Contact: Lisa			
Subject:			

702-379-3011 - She had a conference meeting with the HHF, they sent her to a department that handles 2nd liens. They are in the process of filling out paperwork.

She has a phone call meeting with the woman assigned to her case.

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday, October 9, 2017 11	1:09 AM
Date: Monday, October 9, 2017	Last changed by kcordell on Monday, October 9, 2017 7	
Type: Incoming	No follow up red	
Contact: Lisa		
Subject:		

702-379-3011 - She is currently at the doctor but will give me a call back to discuss the HHF - she has applied and already been in contact w/ someone there.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday, Octo	ber 2, 2017 2:14 PM
Date: Monday, October 2, 2017 2:14 PM Last changed by kcordell on Monday, Octo	ber 2, 2017 7:00 PM
Type: Incoming No	o follow up requested
Contact: Lisa	
Subject:	

702-379-3011 - She received our shock package this saturday. She is going to apply for the HHF this week and provide them with the full amount owed on this loan. I requested all correspondence regarding the HHF including approval/denial letter.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Monday,	October 2, 2017 2:05 PM
Date: Monday, October 2, 2017 2:05 PM Last changed by kcordell on Monday,	October 2, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Voicemail Note	
Subject:	

Borrower left me a voicemail over the weekend asking to return her call

Account: 0002003191-Lisa Brya	nt	Crea	ated by ARIVERA on Friday, S	September 29, 2017 12:48 PM
Date: Friday, September 29,	2017 12:48 PM	Last cl	nanged by kcordell on Friday,	September 29, 2017 7:00 PM
Type: Incoming				No follow up requested
Contact: Call Log				
Subject:				

#### 702-379-3011 - Left message to return my call

Account: 0002003191-Lisa Bryant	Created by SDUFFY on Monday, September 25, 2017 9:55 AM
Date: Monday, September 25, 2017 9:5	5 AM Last changed by kcordell on Monday, September 25, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: HO Options Letter & Copy of Coll	ateral File
Subject:	

Sent HO Options Letter & Copy of Collateral File to borrower via regular mail.

# CONVERSATION LOG FOR: 0002003191-Lisa Bryant (AL

Madison Management Services, LLC Tuesday, April 14, 2020

0002003191-Lisa Bryant Account: Date:

Monday, September 25, 2017 7:53 AM

Created by SDUFFY on Monday, September 25, 2017 7:53 AM Last changed by kcordell on Monday, September 25, 2017 7:00 PM

Type: Incoming

Contact: Financial Application No follow up requested

Subject:

Date:

Subject:

Sent Financial Application to borrower via regular mail

Thursday, September 21, 2017 2:48 PM

Incoming Type: Contact:

HHF Info

Created by ARIVERA on Thursday, September 21, 2017 2:48 PM Last changed by kcordell on Thursday, September 21, 2017 7:00 PM No follow up requested

http://www.homeownership.org/hhf/nv/

Homeowner Hotline: (800) 294-3896

www.nevadahardesthitfund.nv.gov

Account:

0002003191-Lisa Bryant

Date:

Thursday, September 21, 2017 2:47 PM Incomina

Type:

Contact: Lisa

Subject:

Created by ARIVERA on Thursday, September 21, 2017 2:47 PM Last changed by kcordell on Thursday, September 21, 2017 7:00 PM

No follow up requested

She would like for him to reduce her UPB to 95K so we can get her on an agreement.

She requested a copy of her COL. - she is going to contact the HHF

Account:

0002003191-Lisa Bryant

Date:

Thursday, September 21, 2017 12:35 PM

Type: Incoming

Contact: Subject:

Created by ARIVERA on Thursday, September 21, 2017 12:35 PM Last changed by kcordell on Thursday, September 21, 2017 7:00 PM

No follow up requested

**Drafted & Printed Homeowner Option Letter** 

Account:

0002003191-Lisa Bryant

Date:

Tuesday, September 19, 2017 12:55 PM

Type:

Incoming

Lisa

Contact: Subject:

Created by ARIVERA on Tuesday, September 19, 2017 12:55 PM

Last changed by kcordell on Tuesday, September 19, 2017 7:00 PM

No follow up requested

702-379-3011 - Howard told her that he would lower her balance due to him purchasing this note at a major discount. She has severe medical issues and needs help with monthly payments. She is trying to get disability at the moment and her husband is collecting social security.

Chase did a hardship with her within the past 2 years.

Her roof needs repairs, the shingles are missing on one side. There is a foundation issue as well.

She would like for her loan balance to be reduced before we discuss an agreement.

We went over loan options/remedies.

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 166 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Friday, September 15, 2017 12:46 PM
Date: Friday, September 15, 2017 12:46 PM	Last changed by kcordell on Friday, September 15, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Call Log	
Subject:	

#### 702-379-3011 - Lisa on vm. Left message to return my call

Account: 0002003191-Lisa Bryant	Created by SDUFFY on Tuesday, September 12, 2017 7:43 AM
Date: Tuesday, September 12, 2017 7:43 AM	Last changed by kcordell on Tuesday, September 12, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: Contact Letter	

### Sent Contact Letter to borrower at property address and to 728 Nectarine Ct. Henderson, NV 89014 via regular mail.

Account: 0002003191-Lisa Brya	int		Created by AF	RIVERA on Monday,	September 11, 2017 4:16 PM
Date: Monday, September 1	1, 2017 4:16 PN	A	Last changed by	ccordell on Monday,	September 11, 2017 7:00 PM
Type: Incoming					No follow up requested
Contact: Call Log					

#### 702-379-3011 - Called, Lisa on vm. Mailbox full

Account: 0002003191-Lisa Bryant		Created	l by ARIVERA on Monday,	September 11, 2017 4:15 PM
Date: Monday, September 11, 20	017 4:15 PM	Last chang	ed by kcordell on Monday,	September 11, 2017 7:00 PM
Type: Incoming				No follow up requested
Contact:				
Subject;				

### Requested Fee Schedule from Damian Waldman to Initiate FC

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Monday,	September 11, 2017 9:20 AM
Date: Monday, September 11, 2017 9:20 AM La	st changed by kcordell on Monday,	September 11, 2017 7:00 PM
Type: Incoming		No follow up requested
Contact:	y an	
Subject:		

### Drafted & Printed Contact Letter (2) - 1 for address and the second for address on TLO

Account: 0002003191-Lisa Brya	int		Created by ARIVERA on The	ursday, September 7, 2017 2:27 PM
Date: Thursday, September	7, 2017 2:27 PM	La	st changed by kcordell on The	ursday, September 7, 2017 7:00 PM
Type: Incoming				No follow up requested
Contact; Call Log				

#### 702-379-3011 - Called, Woman on vm. Mailbox full

Account: 0002003191-Lisa Bryant	Created by ARIVERA on Tuesday, September 5, 2017 1:32 PM
Date: Tuesday, September 5, 2017 1:32 PM	Last changed by kcordell on Tuesday, September 5, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact:	
Subject:	

Howard provided me with the following number: 702-379-3011

#### Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 167 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (AL

Madison Management Services, LLC Tuesday, April 14, 2020

0002003191-Lisa Bryant Account:

Date: Tuesday, September 5, 2017 11:25 AM

Created by ARIVERA on Tuesday, September 5, 2017 11:25 AM Last changed by kcordell on Tuesday, September 5, 2017 7:00 PM

No follow up requested

Type: Incoming Contact: Email Log w/ Lender

Subject:

----Original Message-----From: Anasia Rivera

Sent: Tuesday, September 05, 2017 11:25 AM

To: Howard Katz

Subject: RE: MMS - Lisa Bryant - 3191

I did a skip trace so I have a few numbers to sort through.

Respectfully,

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

https://www.linkedin.com/in/hazel-rivera-146121127/

Please allow 24-48 hrs for email response.

----Original Message----

From: Howard [mailto:topkat95@aol.com] Sent: Tuesday, September 05, 2017 11:01 AM

To: Anasia Rivera

Subject: Re: MMS - Lisa Bryant - 3191

You have her phone number

Sent from my iPhone

Accoun	it: 000	200319	91-Lisa	Bryant

Tuesday, September 5, 2017 10:49 AM

Type:

Date:

Incoming

Email to Lender Contact:

Subject:

Created by ARIVERA on Tuesday, September 5, 2017 10:49 AM Last changed by kcordell on Tuesday, September 5, 2017 7:00 PM No follow up requested

From: Anasia Rivera

Sent: Tuesday, September 05, 2017 10:49 AM

To: Howard Katz

Cc: pwrply@pacbell.net

Subject: MMS - Lisa Bryant - 3191

Good Morning,

I did a skip trace for the above borrower today and it looks like Ms. Bryant does not live in the property. Would you like for me to reach out to her and see if we can do a DIL or possibly work something out before initiating FC?

Respectfully,

# Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 168 of 204 CONVERSATION LOG FOR: 0002003191-Lisa Bryant (ALL)

Madison Management Services, LLC Tuesday, April 14, 2020

Anasia Rivera Madison Management Services, LLC 400 Morris Ave Suite 222 Denville, NJ 07834

Fax: 877-563-4161 Tel: 877-563-4164 Ext. 17

https://www.linkedin.com/in/hazel-rivera-146121127/

Please allow 24-48 hrs for email response.

Account: 0002003191-Lisa Bryant Created by ARIVERA on Tuesday, September 5, 2017 10:45 AM
Date: Tuesday, September 5, 2017 10:45 AM Last changed by kcordell on Tuesday, September 5, 2017 7:00 PM
Type: Incoming No follow up requested
Contact: Pacer BK Scrub
Subject:

#### No Records Found

Account: 0002003191-Lisa Bryant		Create	d by ARIVERA on Tuesday,	September 5, 2017 10:45 AM
Date: Tuesday, September 5, 2	2017 10:45 AM	Last char	nged by kcordell on Tuesday	, September 5, 2017 7:00 PM
Type: Incoming				No follow up requested
Contact: Skip Trace				
Subject:				

#### Current address according to TLO:

728 NECTARINE CT HENDERSON, NV 89014-4034 (CLARK COUNTY)

(702) 565-7330 (PT) (L) (100%) [Feedback] (702) 379-3011 (PT) (M) (99%) [Feedback] (702) 644-5442 (PT) (88%) [Feedback] (702) 379-3012 (PT) (68%) [Feedback] (702) 565-0592 (PT) (L) (66%) [Feedback] (775) 823-6200 (PT) (66%) [Feedback] (702) 413-0517 (PT) (3%) [Feedback] (702) 812-6823 (PT) (3%) [Feedback]

Account: 0002003191-Lisa Bryant Created by SDU	FFY on Tuesday, August 29, 2017 11:31 AM
Date: Tuesday, August 29, 2017 11:31 AM Last changed by ko	ordell on Tuesday, August 29, 2017 7:00 PM
Type: Incoming	No follow up requested
Contact: RESPA Hello Letter	
Subject:	

RESPA Hello Letter printed and mailed.

# EXHIBIT "6"

- Damian Waldman, Esq. ## Micholas Porras, Esq. \*+

Licensed in Florida

Licensed in Nevada

Certified Circuit Civil Mediator



# WALDWAN & PORRAS, PLLC

### Attorneys and Counselors at Law 201 West Liberty, Suite 207 Reno, NV 89501

Mailing Address: P.O. Box 5162, Largo, FL 33779 Primary Telephone: (844) 899-4162 Facsimile: (844) 882-4703 Secondary Telephone: (775) 525-9246 Facsimile: (888) 688-4975

Email: info@dwaldmanlaw.com Email 2: nevadafc@dwaldmanlaw.com

May 25, 2018

Lisa Bryant 719 North Racetrack Road Henderson, NV 89015

### <u>VIA FIRST CLASS AND CERTIFIED MAIL</u> RETURN RECEIPT REQUESTED

RE:

Property located at: 719 North Racetrack Road

Henderson, NV 89015

Your Loan Number: 0002003191

Lender: PVK Properties, LLC

Servicer: Madison Management Services, LLC

## NOTICE OF DEFAULT AND INTENT TO ACCELERATE AND ENFORCE THE POWER OF SALE

### To Whom It May Concern:

Waldman and Porras, PLLC represents PVK Properties, LLC, the owner and holder of the deed of trust and note on the above-referenced property. Madison Management Services, LLC is the servicer of the deed of trust and note on the above-referenced property. The originator of the subject loan was Mortgage Electronic Registration Systems, Inc. (MERS) as nominee for Accredited Home Lenders, Inc.; the loan is now owned by PVK Properties, LLC.

This letter serves our Formal Notice of Acceleration. Your loan is in default because you failed to make the payment due for August 1, 2014 and all subsequent payments thereafter. The amount required to cure the default and reinstate your loan is \$41,438.41 to be paid on or before June 29, 2018 in certified funds. If payment is received by Lender after June 29, 2018, please contact the Law Firm at the toll-free number above to obtain any additional amounts owed.

Offices:

Reno, Nevada

Waldman & Porras, PLLC

Affiliated Offices: Florida

New Jersey New York

Pennsylvania Texas

Tennessee

Please remember to reference your loan number and make payments to the following address:

Madison Management Services, LLC 400 Morris Avenue, Suite 222 Denville, NJ 07834

Failure to cure the default on or before the date specified in the notice may result in acceleration of the sums secured by the subject Deed of Trust, and sale of the Property. Immediate payment in full may be required without further notice or demand, and Lender, at its option, may invoke the POWER OF SALE in accordance with Paragraph 17 of the Deed of Trust.

If Lender invokes the POWER OF SALE, Trustee, its successors or assigns, on demand by Lender, shall sell the Property, or such part thereof in its discretion that shall be necessary to sell, in order to accomplish the objects of these trusts, and in the manner required by Applicable Law.

Trustee shall first give notice of the time and place of such sale, in the manner provided by Applicable Law, for the sale of real property under execution, and may from time to time postpone such sale by advertisement as it may deem reasonable, and without further advertisement, by proclamation made to the persons assembled at the time and placer previously appointed and advertised for such sale, and on the day of sale so advertised. As to any such sale that may have been postponed, Trustee may sell the Property so advertised, or any portion thereof, at public auction at the time and place specified in the notice, either in the county in which the Property, or any portion thereof, is situated, or at the office of the Trustee, in its discretion, to the highest cash bidder. Lender may bid and purchase the Property at any such sale. Lender may, after recording the notice of breach and election, waive or withdraw the same or any proceedings thereunder, and shall thereupon be restored to its former position and have and enjoy the same rights as though such notice had not been recorded.

Trustee, upon such sale, shall make (without warranty), execute and, after due payment made, deliver to the purchaser a deed or deeds of the Property so sold which shall convey to the purchaser all the title of the Borrower in the trust premises. The proceeds of the sale shall be applied in the following order: (a) to the expenses of the sale, together with the reasonable attorneys' fees which shall become due upon any default made by Borrower in any of the payments aforesaid; (b) to any expenses incurred by Lender or trustee for procuring a search of the title to the premises, or any part thereof, subsequent to the execution of the Security Instrument; (c) to all sums secured, and interest thereon then remaining unpaid, and the amount of all other moneys with interest thereon agreed or provided to be paid by Borrower; and (d) the balance or any surplus of such proceeds to the person or persons legally entitled thereof.

In the event of a sale of the Property conveyed or transferred in trust, or any part thereof, and the execution of the deed or deeds therefore under such trust, the recital therein of default, and of recording notice of breach and election of sale, and of a demand by Lender that such should be made, shall be conclusive proof of such default, recording, election, elapsing of time, and of the due giving of such notice, and that the sale was regularly and validly made on due and proper demand by Lender. Any such deed or deeds with such recitals therein shall be effectual and conclusive against Borrower, and the receipt of the purchase money recited or contained in any deed executed to the purchaser as aforesaid shall be sufficient discharge to the purchaser from all obligations to see the proper application of the purchase money, according to the trusts aforesaid.

Lender shall be entitled to collect all expenses incurred in pursuing the remedies provided in Paragraphs 7, 8, 17, 19 and 22 of the Deed of Trust, including, but not limited to reasonable attorney's fees, court costs, costs of documenting evidence, abstracts, and title reports, and any other related costs in connection with the borrower's default.

Pursuant to the Paragraph 19 of the Mortgage, you gave Lender the right to the assignments of leases and rents if you are in default. Upon notice of default, Lender or its agents are entitled to enter upon, take possession of and manage the Property and to collect the rents of the Property including past due rents.

Your Lender understands your situation and is willing to work with you. Please contact your Servicer, Madison Management Services, LLC, with a mailing address of 400 Morris Avenue, Suite 222, Denville, NJ 07834 to discuss any loss mitigation options that may be available to you. A representative from Madison Management Services, LLC is available for you to contact them toll free at 877-563-4164 between the hours of 8:00 am to 6:00 pm PST. However, if payment is not made in full by the date specified in this letter, then your Lender has no other options but to exercise its rights and pursue foreclosure and/or seek a deficiency judgment against you for the balance owed.

Additionally, you have the right to bring a court action to assert the non-existence of the default, or any other defense you may have to acceleration and sale.

In addition, you have the right to reinstate your loan even after acceleration if you pay, prior to entry of judgment or the fifth day before the foreclosure sale, whichever occurs earlier:

- all sums due and owing; (1)
- cure all breaches of the Note and Deed of Trust; **(2)**
- pay all reasonable costs incurred under the foreclosure proceedings; (3)
- execute a reinstatement agreement; and (4)
- provide adequate assurance that the Servicer's interest in the property and your obligation to pay shall remain unimpaired.

### The total amount to cure the default:

TOTAL TO REINSTATE	\$41,438.41
Attorney's Fees and Costs	
Unpaid Late Charges	\$358.71
Unpaid Installments	\$2,278.38
	\$38,801.32

Pursuant to Section 106 of the Housing and Urban Development Act of 1968, you may have the right to receive counseling or may qualify for other loan counseling regarding the retention of your home from various local agencies. You may secure a list of the agencies by contacting the Department of Housing and Urban Development at (800) 569-4287, or please visit the following website to see a list of available HUD Counselors in your area: http://www.hud.gov. Please also see attached HUD Counseling list in your area.

Under the Tax Reform Act of 1984, should your loan be foreclosed upon, the Servicer is required to report said foreclosure to the Internal Revenue Service. Any liability resulting from said foreclosure will be determined by the Internal Revenue Service.

If any statement contained in this letter is not true and correct, please advise immediately. All communications and payments concerning this delinquent obligation should be directed to the undersigned at this law firm.

If your personal liability to repay this debt was discharged through Bankruptcy, or if you are under the protection of the Bankruptcy Code, then this notice is not an attempt to collect, recover or offset the debt as a personal liability. The Lender is exercising its in Rem rights.

This law firm may be deemed a "debt collector" under the Fair Debt Collection Practices Act. Any information obtained will be used for the purposes of collecting that debt.

THIS IS A COMMUNICATION FROM A DEBT COLLECTOR

UNLESS YOU NOTIFY THIS OFFICE WITHIN THIRTY DAYS AFTER RECEIVING THIS NOTICE THAT YOU DISPUTE THE VALIDITY OF THIS DEBT OR ANY PORTION THEREOF, THIS OFFICE WILL ASSUME THIS DEBT IS VALID. IF YOU NOTIFY THIS OFFICE IN WRITING WITHIN THIRTY DAYS FROM RECEIVING THIS NOTICE, THIS OFFICE WILL OBTAIN VERIFICATION OF THE DEBT AND MAIL YOU A COPY OF SUCH VERIFICATION, IF YOU REQUEST THIS OFFICE IN WRITING WITHIN THIRTY DAYS AFTER RECEIVING THIS NOTICE, THIS OFFICE WILL PROVIDE YOU WITH THE NAME AND ADDRESS OF THE ORIGINAL CREDITOR, IF DIFFERENT FROM THE CURRENT CREDITOR. "THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE."

Sincerely,

Waldman & Porras, PLLC

Offices: Affiliated Offices: Florida

# EXHIBIT "7"

Mrs, Lisa A. Bryant

702 379-3011

719 N. Racetrack Rd.

verdelw@gmail.com

Henderson, NV. 89015

July 27, 2018

WALDMAN & PORRAS, PLLC. Email :info@Waldmanlaw.com

201 W. Liberty, Suite 207

Reno, NV. 89501

Mailing Address P.O. Box 5162, Largo, FL. 33779

Primary Telephone (844)889-4162

Fascimile(844)882-4703

RE: Property located at: 719 N. Racetrack Rd.

Henderson, NV. 89015

LoanNumber: 0002003191

Lender: PVK Properties, LLC.

Servicer: Madison Management Services, LLC. Fascimile (877)563-4161

400 Morris Ave., Suite 222

Denville, NJ. 07834

Via first class, Fascimile and Certified Return Reciept

TO Whom It May Concern;

I have received your documents absent information Necessary for a debt to wit your Clients Demand payment of.

The Origination was perpetrated by the same criminal(s) that stole my identity, the alleged Debtor has requested this information both verbally and written to Madison Management Services, LLC.

I request information as to the sums of past due payments to wit your clients demand payment.

I repeat time is of the essence and shall continue to be diligent in resolving any concerns with your client. Please forward the requested documents within (30) days of Receipt of this Letter.

Sincerely,

Lisa A. Bryant

# EXHIBIT "8"

Nicholas M. Porras, Esq. Nevada Bar No.: 12849 Waldman & Porras, PLLC 201 West Liberty St. Suite 207

Reno, NV 89501

Telephone: (775)525-9246 | Fax: (888)688-4975

<u>nick@dwaldmanlaw.com</u> <u>service@dwaldmanlaw.com</u>

### UNITED STATES DISTRICT COURT DISTRICT OF NEVADA

LISA A. BRYANT, PLAINTIFF,

VS.

MADISON MANAGEMENT SERVICES, LLC, AND PORRAS, PLLC, DEFENDANTS. Case No.: 2:20-cv-00594-JAD-EJY

RESPONSE TO PLAINTIFF LISA A. BRYANT'S FIRST SET OF REQUESTS FOR ADMISSION, WRITTEN INTERROGATORIES, AND REQUESTS FOR PRODUCTION OF DOCUMENTS

COMES NOW, Defendants, by and through its attorney of record, Nicholas M. Porras, Esq, of the law firm of Waldman & Porras, PLLC, hereby files this Response to Plaintiff Lisa A. Bryant's First Set of Requests for Admission, Written Interrogatories, and Requests for Production of Documents, and states as follows:

### DEFENDANT'S RESPONSE TO PLAINTIFF'S REQUEST FOR ADMISSIONS

- 1. Admit that Porras filed and issued the Notice on or about October 10, 2019.
  - Response: DENIED. The Notice was issued on or about September 3, 2019 and recorded on October 10, 2019 as Instrument Number 20191010-0002098.
- 2. Admit that the Loan was in default at the time Porras was retained by Madison and/or PVK in relation to the Loan.

Response: ADMITTED.

3. Admit that Bryant informed Porras prior to October 10, 2019 that she disputed the debt and did not execute the Loan documents.

Response: DENIED.

4. Admit that Porras's violations of the Fair Debt Collection Practices Act as alleged in the Complaint did not result from any "bona fide error".

Response: DENIED.

[This space intentionally left blank.]

### DEFENDANT'S RESPONSE TO PLAINTIFF'S INTERROGATORIES

### **GENERAL OBJECTIONS**

- 1. These interrogatory responses have been prepared from information obtained from expected and reasonably available sources by Defendant through reasonably diligent inquiry. The information provided in these responses is based upon such information as is reasonably available to Defendant, and Defendant expressly reserves the right, without assuming any duty of disclosure not required under Federal Law or Nevada Court Rules or order of this Court, to revise, amend, correct, add or clarify any of these responses if and when additional information or documentation comes to its attention. Defendant further objects to the Plaintiff's interrogatory requests to the extent they purport to impose duties on Defendant beyond those permitted under Federal Law or the Nevada Court Rules.
- 2. Whether responding to each request by answer, production of document or objection, Defendant does not concede the evidentiary relevance, materiality or admissibility of any of these interrogatory questions or answers, or the subject matter to which they relate. Defendant expressly reserves the right to supplement or amend these objections and responses upon, among other things: further investigation; discovery of additional facts; discovery of persons with knowledge of relevant information; and developments in this action or in any other proceedings. The word "Plaintiff" shall be taken to be singular or plural as the case may be.
- 3. Defendant objects to the Interrogatories to the extent they seek material or information projected by the attorney-client privilege, the attorney work product doctrine and/or any other applicable testimonial or other privilege. To the extent the Interrogatories can be construed to

include such privileged matters, Defendant will provide only non-privileged materials or information.

- 4. Defendant objects to the Interrogatories to the extent they seek information protected by the work-product doctrine. Specifically, Defendant objects to these Interrogatories to the extent they seek: (i) information developed or documents prepared in anticipation of litigation; (ii) information discovered by Defendant pursuant to an investigation conducted in anticipation of litigation; and/or (iii) mental impressions of Defendant's undersigned counsel.
- 5. Defendant objects to the Interrogatories to the extent they seek discovery or trade secrets, proprietary information, or confidential business information as defined by applicable law.
- 6. Defendant objects to the Interrogatories to the extent they exceed the scope of discovery permitted under the Federal Rules of Evidence, the Nevada Court Rules, and/or other applicable procedural or substantive law.
- 7. The preceding General Objections apply to each question or request set forth in the Interrogatories. No specific objection set forth in the responses to the Interrogatories shall constitute a waiver of any of these general Objections or of any other objection.

### SPECIFIC ANSWER AND OBJECTIONS

1. Please identify each and every individual that assisted in answering these discovery requests and state each individual's full name, social security number, home address, business address, telephone number(s), occupation, employer, position with employer, duties for said employer, and birth date.

Response: Please see the individual identified below, who is the representative designated by Defendant to respond to these Interrogatories based upon his or her personal knowledge and

access to Defendant's business records. Also, Defendant's counsel requests that no contact be made directly with Defendant or its representatives; all correspondence shall proceed through Defendant's counsel: Waldman & Porras, PLLC, 201 West Liberty St., Suite 207, Reno, NV 89501.

Name: Micholas M. Porres, Esq.

Title: Partner

2. Please identify any and all individuals who assisted you in gathering information and/or documentation regarding the facts of this case, and identify the full name of each individual, the date that individual began assisting you, the home address of that individual, the business address of that individual, the telephone number for that individual, the type of information and/or documentation that individual provided to you, and that individual's telephone number.

Response: Defendant objects to this request as Plaintiff fails to limit the scope of the request asking for "any and all individuals." Defendant objects to this interrogatory on the basis it is vague and ambiguous. Defendant further objects to this interrogatory on the basis it is overbroad and seeks discovery of information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence. Without waving this objection, please see the individual identified below, who is the representative designated by Defendant to respond to these Interrogatories based upon his or her personal knowledge and access to Defendant's business records. Also, Defendant's counsel requests that no contact be made directly with Defendant or its representatives; all correspondence shall proceed through Defendant's counsel: Waldman & Porras, PLLC, 201 West Liberty St., Suite 207, Reno, NV 89501.

Name: Alcholas MiPorras Esq.

Title: Pariner

3. Please identify each and every lay witness whom you reserve the right to call at trial, along with a summary of that individual's anticipated testimony, full name, address, telephone number, and a copy of all documents provided by each witness to you or to such witness by you.

Response: Defendant objects to this interrogatory on the basis it is vague and ambiguous. Defendant further objects to this interrogatory on the basis it is overbroad and seeks discovery of information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence. Further, Defendant objects to this interrogatory as it requests a witness list prior to the required date set by the Court for submitting witness lists. Without waiving said objections, Defendant may rely upon a representative of any and all current or prior servicers of the subject loan. The name(s) of the representatives of prior servicers are currently unknown to Defendant. Such individuals may provide information regarding the prior servicing of the loan, including payments made or missed by borrowers. Defendant reserves the right to amend this list at any time prior to trial.

4. Describe all actions Porras took to validate the debt allegedly evidenced by the Loan.

Response: Defendant objects to this request as being vague and overly board. Without waiving this objection, please see the attached Formal Response to Plaintiff's Verification of Debt request. In the letter, Waldman & Porras, PLLC described and explained the debt and ownership thereof, clarified the amount owed and provided supporting documentation validating the loan.

5. Identify, with particularity, all lawsuits in a Court across the United States in which Porras has raised the *bona fide error* defense pursuant to FDCPA. For purposes of this Interrogatory, please identify the cases by Case Caption, Court of Jurisdiction, and in reverse chronological order

<u>Response</u>: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

- 6. Identify and describe with particularity all training that Porras provides or receives, in the area of debt collection activities, including but not limited to:
- a. The training content, timing, and duration;
- b. All documents and audio or visual materials used in such training; and,
- c. Each person involved in providing such training.

Response: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

7. Identify and describe all documents, manuals, instructions, checklists, memorandum, restrictions or other documentation or instructions that Porras is given, reads, reviews, or otherwise utilizes, regarding the collection of debts.

Response: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

3. Identify whether Porras electronically records, or tape records, telephone calls by any means with any persons from whom they are collecting debts or alleged debts, and what steps are taken to preserve these recordings.

Response: Defendant objects to this request as being vague and overly board. Defendant further objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

[This space intentionally left blank.]

# DEFENDANT'S RESPONSE TO PLAINTIFF'S REQUEST FOR PRODUCTION OF DOCUMENTS

### **GENERAL OBJECTIONS**

- 1. Defendant makes the following general objections to Plaintiff's Request for Production of Documents. The general objections apply to all or so many of the requests that, for convenience, they are set forth immediately below and not repeated after each request objected to herein. The assertion of the same, similar, or additional objections or the provisions of partial answers or of documents in response to the individual requests does not waive any of Defendant's general objections as set forth as follows:
  - a. Defendant objects to responding to any request requiring the production of documents containing information or identification of documents not relevant or material to the instant action or reasonably calculated to lead to the discovery of admissible evidence. Defendant specifically objects to responding to any request that is not related to any claims or defenses asserted in this matter. See Fed.R.Civ.P. 26(b)(2).
  - b. Defendant objects to the production of any items protected by the attorney/client and/or work product privileges.
  - c. Defendant objects to the production of any items not reasonably calculated to lead to the discovery of admissible evidence.
  - d. Defendant objects to responding to any interrogatory that would require the disclosure of confidential and proprietary information and is protected under Fed.R.Civ.P. 26.
  - e. Defendant objects to responding to any interrogatory requiring an answer or documents containing information or identification of documents not reasonably calculated to lead to the discovery of admissible evidence.

- f. Defendant has not completed its review of all documents related to the action, interviewed all witnesses in the action, completed discovery int his action, and has not completed its preparation for trial. Consequently, the responses herein are based upon information known or believed by Defendant at the time of answering this Request for Production and it specifically reserves the right to amend its responses set forth herein as discovery proceeds in this matter.
- g. Any statement by Defendant that will produce documents in response to a particular request shall not be construed as a determination that responsive documents in fact exist. It means only that Defendant has no objection to the particular request order other that these general objections, and that, if responsive documents exist, and are within Defendant's possession, custody, or control, they will be produced.
- h. These responses have been prepared from information obtained from expected and reasonably available sources by Defendant through reasonably diligent inquiry. The information provided in these responses is based upon such information as is reasonably available to Defendant, and Defendant expressly reserves the right, without assuming any duty of disclosure not required under Federal Law or Nevada Court Rules or order of this Court, to revise, amend, correct, add or clarify any of these responses if and when additional information or documentation comes to its attention.
- i. Whether responding to each request by production of document or objection,

  Defendant does not concede the evidentiary relevance, materiality or admissibility of
  any of these requests for production requests, or the subject matter to which they relate.

  Defendant expressly reserves the right to supplement or amend these objections and
  responses upon, among other things: further investigation; discovery of additional

facts; discovery of persons with knowledge of relevant information; and developments in this action or in any other proceedings. The word "Plaintiff" shall be taken to be singular or plural as the case may be.

## SPECIFIC RESPONSES AND OBJECTIONS

1. Produce every document Porras intends to introduce at trial, in any deposition, or during any hearing in this case.

Response: Defendant objects to this Request for Production as it is premature. All documents in Defendant's possession, custody, or control will be provided with the witness list or as exhibits at or around the time of trial.

2. Produce all documents identified or referred to in Porras's disclosures issued pursuant to Fed. R. Civ. P. 26(a)(1).

Response: Defendant has attached the requested documents currently in its possession, custody, and control.

3. For all times relevant to the servicing of the Loan, produce a complete, specific, and itemized summary of all communications between Porras's representatives or other individuals who spoke with Bryant, including, but not limited to, telephone conversations, emails, faxes, and letters, regarding the Loan.

**Response**: Defendant objects to the extent that it calls for documents protected from disclosure by the attorney-client privilege, deliberative process privilege, attorney work product doctrine, or any other applicable privilege.

4. For all times relevant to the servicing of the Loan, produce a complete, specific, and itemized summary of all communications between Porras's representatives or other individuals who spoke with third parties regarding the Loan, including, but not limited to, telephone conversations, emails, faxes, and letters.

**Response**: Defendant objects to the extent that it calls for documents protected from disclosure by the attorney-client privilege, deliberative process privilege, attorney work product doctrine, or any other applicable privilege.

5. Produce all servicing manuals, memoranda, policies, and training materials utilized by Porras in reviewing and determining all compliance with the FDCPA that were in effect for all times relevant to the servicing of the Loan.

Response: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

- 6. Please provide any and all documents summarizing, describing, instructing, detailing, or otherwise training any and all of Porras's employees in any and all of the following areas:
- a. Collection policies
- b. Collection procedures;
- c. Collection methods;
- d. Collection techniques;
- e. Collection tactics;
- f. Collection rules;
- g. Collection regulations; and,

h. Compliance with local, state, or federal laws, codes, or regulations.

**Response**: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

7. Please provide any and all training, personnel, or other instruction manuals used by any and all collection personnel who are employed by or supervised by Porras.

**Response**: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

8. Please provide any and all collection software manuals and/or instruction guides for each and every computer system, software package, software system, telephone system, electronic device, or non-electronic device used in any manner by Porras in collecting debts.

**Response**: Defendant objects to this request on the basis that it seeks information that is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.

- 9. Please provide any and all documents recording, documenting, or otherwise tracking Porras's attempts to collect a debt from Bryant, including but not limited to:
- a. Records of all inbound or outbound telephone calls, to or from Bryant;
- b. Records of all inbound or outbound United States mail, to or from Bryant; and,
- c. Records of all other inbound or outbound communication of whatever kind, to or from Bryant.

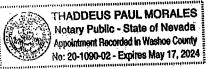
**Response**: Defendant has attached the requested documents currently in its possession, custody, and control.

10. Please provide a plain-English description or glossary for any and all lists, legends, codes, abbreviations, collector initials, or other non-obvious terms, words, or data contained in any of the documents produced above.

<u>Response</u>: Defendant objects to this request as it is overly broad. However, notwithstanding said objection, Defendant will provide the requested plain-English definition upon written request from Plaintiff.

	LUN				
STATE OF Nevala	SS	7		· :	
COUNTY OF Washoe					
Nicholas M. Porras, as corporate	e represe	ntative o	e Wille	in A Parris	PHC
being first duly cautioned and sworn, now depose					
foregoing responses and objections to PLAINTIFI	F LISA	A. BRY	ANT'S	FIRST SE	ET OF
REQUESTS FOR ADMISSION, WRITTEN IN	TERRO	GATOI	RIES, A	ND REQU	JESTS
FOR PRODUCTION OF DOCUMENTS P	ROPOI	J <b>NDED</b>	UPON	DEFEN	DANT
MADISON MANAGEMENT SERVICES, LLC,	and tha	at they re	epresent	true and a	ccurate
answers to those requests as he/she verily believes.			· .		
Signature:	,				
Name: Wicholas M. Perry					
Name: Wicholas M. Perry Title: Partner					

Sworn to and subscribed before me and in my presence this	Uth	
day of November, 2020.		
	100M	



REPLY TO PLAINTIFF LISA A. BRYANT'S FIRST SET OF REQUESTS FOR ADMISSION, WRITTEN INTERROGATORIES, AND REQUESTS FOR PRODUCTION OF

**DOCUMENTS** 

Dated November 4, 2020

Nicholas M. Porras, Esq.

Notary Public

# EXHIBIT "9"

Email: info@madisonmanagement.net Web: www.madisonmanagement.net



4/21/2020

Lisa Bryant 719 N. Racetrack Road Henderson, NV 89015 Account: 0002003191

#### PAYOFF STATEMENT

Dear Lisa Bryant

You are authorized to use the following amounts to payoff the above-mentioned loan. All necessary legal documents will be forwarded to the trustee or County Recorder for Full Reconveyance or Satisfaction upon receipt of payment in full.

Payoff Date	4/30/2020
Maturity Date	11/1/2021
Next Payment Due	8/1/2014
Interest Rate	10.500%
Interest Paid-To Date	7/1/2014
Principal Balance	\$90,250.00
Unpaid Interest	\$0.00
Accrued Interest From 7/1/2014 To 4/30/2020	\$55,325.72
Unpaid Late Charges	\$0.00
Accrued Late Charges	\$3,417.57
Unpaid Charges *For additional details see itemization attached	\$5,498.27
Prepayment Penalty	\$0.00
Other Fees *For additional details see itemization attached	\$165.00
Trust Balance	\$0.00
Payoff Amount	\$154,656.56

Please add \$27.30 for each additional day past 4/30/2020.

#### PLEASE CALL TO VERIFY PAYOFF AMOUNT AND FEES DUE, PRIOR TO ISSUING PAYMENTS.

This payoff statement will be of no force and effect, and the above figures may not be relied upon, after the Payoff Quote Expiration Date. We reserve the right to amend this statement should any changes occur that would increase the total amount for payoff. Please note that this payoff statement expires on 5/21/2020, at which time you are instructed to contact this office for additional instructions (FORWARDING FEES ARE DUE EVEN UPON CANCELLATION OF YOUR ESCROW).

All payoffs made pursuant to a payoff statement expiring on a date which is a Saturday, Sunday or federal holiday must be made on or before the business day immediately preceding such expiration date in order to be credited timely. Delivery of funds on a subsequent business day will not be accepted and may cause a shortage in the payoff amount.

For amortized loans, all monthly interest calculations must be made using a thirty (30) day calendar month and a three hundred sixty (365) day calendar year. For Interest only loans, Interest calculations for any one (1) month must be based on the actual days and a three hundred sixty-five (365) day year. Interest must be remitted THROUGH the date such funds are received by Madison Management Services, LLC

Make disbursement check payable to: Madison Management Services, LLC

(ONLY CERTIFIED FUNDS, WIRE TRANSFER OR A TITLE COMPANY CHECK WILL BE ACCEPTED)

4600 Kietzke Lane, Ste B119, Reno, NV 89502

#### PAYOF REMITTANCE INFORMATION

Your payoff remittance must be in the form of a wire title company check or cerrified funds. You must reference the payoff remittance and include the borrower's name(s), subject property complete address and loan number as set forth above.

#### WIRE TO:

C/O Madison Management Services, LLC Wells Fargo Bank, N.A. 106 Route 10 Succasunna, NJ 07876 ABA: 121000248

Account #: 1922750904 Loan Number: 0002003191

Property Address: 719 N. Racetrack Road Henderson, NV 89015

We reserve the right to correct any portion of this Payoff Statement at any time. All balances are subject to change if any transactions occur after the above-written payoff statement date. If, and prior to the application of payoff funds received, Madison Management Services, LLC has received any payment on this account within the prior thirty (30) days and applied such payment to the borrower's account for the purpose of issuing this Payoff Statement and if, for any reason whatsoever, such funds are reversed including, without limitation, insufficient funds or a stop payment being placed on a check, this Payoff Statement shall be deemed invalid, null and void and of no force or effect and a new Payoff Statement must be obtained from Madison Management Services, LLC in order to reflect the correct amount due and owing.

Upon receipt of your payoff remittance, Madison Management Services, LLC will verify all the amounts due and in the event that the payoff amount received is less than the total amount necessary to satisfy the loan, Madison Management Services, LLC will return the funds with a new Payoff Statement and continue to accrue interest on the loan.

Within thirty (30) calendar days after payoff, any overpaid amount and/or remaining escrow funds will be remitted to the borrower of record, contingent upon clearance of all funds remitted. Unless an address is provided where such refund should be sent, the refund will be sent to the last known address of the borrower of record.

### **RELEASE OF LIEN**

Please provide book, page and/or instrument number, legal description and original lender of record for processing release of lien upon receipt of funds sufficient to pay off the loan in full.

Issuance of this Payoff Statement does not suspend the contractual requirement to make loan payments when due in accordance with the terms and conditions of the note and security instrument. Please note that Madison Management Services, LLCdoes <u>NOT</u> accept any payments remitted via any type of "Auto-Draft", "Auto-Payment", or ACH draft without prior written agreement therefore specifically with Madison Management Services, LLC.

Issuance of this Payoff Statement will not future escrow disbursements, if applicable. Property taxes or insurance premiums will still be made by Madison Management Services, LLC even after this Payoff Statement is issued, if required under any agreements with respect to escrow accounts. If such disbursement create escrow advances and change the amount due to satisfy the loan in full, such advances must be paid prior to the application of any payoff funds and satisfaction of the Mortgage/Deed of Trust. If, due to the borrower's failure to provide proof of coverage, Madison Management Services, LLC has exercised the right to obtain a property insurance policy on borrower's behalf, SUCH POLICY SHALL BE CANCELLED EFFECTIVE ON THE DATE THE LOAN IS PAID IN FULL.

If account is past due, collection expenses and legal fees may be accruing.

Please direct all questions to accounting at 877-563-4164 ext 801.

Sincerely Madison Management Services, LLC

4600 Kietzke Lane, Ste B119, Reno, NV 89502



Tel: 877-563-416 Fax: 877-563-416

Email: info@madisonmanagement.ne Web: www.madisonmanagement.ne

	ITEMIZATION OF UN	PAID CHARGE	ES .		
Date	Description	Interest Rate	Unpaid Balance	Accrued Interest	Total Due
07/05/2018	Attorney Fees Inv 899018953	10.500%	\$3,939.50	\$692.43	\$4,631.93
08/08/2018	Attorney Fees Invoice 899019165	10.500%	\$736.83	\$129.51	\$866.34
				Total	\$5,498.27

ITEMIZATION OF OTHER FEES	
Reconveyance Fee	\$150.00
Wire Fee	\$15.00
Recording Fee	\$0.00
Forwarding Fee	\$0.00
Total	\$165.00

400 Morris Avenue, Suite 222, Denville, NJ 07834

# EXHIBIT "10"



# WALDMAN & PORRAS, PLLC

# Attorneys and Counselors at Law

201 West Liberty, Suite 207 Reno, NV 89501

Primary Telephone: (844) 899-4162 Facsimile: (844) 882-4703 Secondary Telephone: (775) 525-9246 Facsimile: (888) 688-4975 Email: info@dwaldmanlaw.com Email 2: nevadafc@dwaldmanlaw.com

April 29, 2020

Dann Law PO Box 6031040 Cleveland, OH 44103 Notices@DannLaw.com

# VIA EMail

RE:

Lisa Bryant

719 Racetrack Road Henderson, NV 89015 Acct #: 0002003191

### RESPONSE TO LETTER DATED 3/31/2020

### Dear Ms. Kastner:

Waldman and Porras, PLLC represents Madison Management Services, LLC, the current servicer for the Deed of Trust on the above-referenced property. Please be advised that responses are delayed due to office closures and shelter in-place/quarantine issues.

We have received the attached letter and were able to obtain the information detailed below. The numbers in the responses correlate to the request numbers in the attached letter.:

- 1. We have requested the payment history from the previous servicer, they have not yet produced it. We are requesting an additional 30 days do to Covid -19 Pandemic and potential increase in time to respond due to same.
- 2. See attached file called "Bryant Servicing Notes".
- 3. Our client does not have any BPO's in their file.

Offices:

Reno, Nevada

Waldman & Porras, PLLC

Affiliated Offices:

Florida

New York

New Jersey

Texas

## Case 2:20-cv-00594-CDS-EJY Document 62 Filed 03/17/22 Page 198 of 204

- 4. See attached file called "Bryant Collateral Docs."
- 5. There is no escrow analysis, the borrower was not setup for an impound account.
- 6. Reinstatement and Reinstatement calculation attached.
- 7. No loss mitigation application received.
- 8. N/A
- 9. None.
- 10. Verbal discussion about a forbearance agreement but the borrower never agreed to pay the fee or move forward with the terms.
- 11. None received hence N/A.
- 12. N/A
- 13. N/A

Ma

Nicholas Porras, Esq

Waldman & Porras, PLLC

THIS LAW FIRM MAY BE DEEMED A "DEBT COLLECTOR" UNDER THE FAIR DEBT COLLECTION PRACTICES ACT. ANY AND ALL INFORMATION OBTAINED MAY BE USED FOR THE PURPOSE OF COLLECTING A DEBT.

Offices:

Reno, Nevada

Waldman & Porras, PLLC

Affiliated Offices:

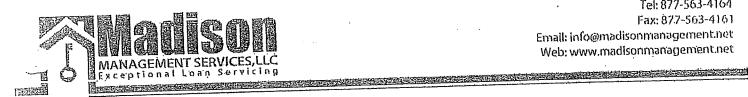
Florida

New York

New Jersey

Texas

# EXHIBIT "11"



Tel: 877-563-4164 Fax: 877-563-4161 Email: info@madisonmanagement.net Web: www.madlsonmanagement.net

Ms. Bryant also let Madison know that she was advised by someone to file bankruptcy and contact the attorney general. On 3/20/2018 Forbearance Agreement terms were discussed with the borrower, which included a lump sum down payment and a \$450.00 monthly payment for the next 18 months.

Another Forbearance Agreement option was presented to the borrower in which the borrower would pay \$500.00 per month for 12 months with no lump sum down payment. The agreement also stipulated that if the borrower paid for three consecutive months, the lender would agree to update credit reporting. On 3/22/2018 the borrower agreed to a forbearance agreement and requested that her payment due date be on the 10th of each month. After all the discussions and accommodations made to help Ms. Bryant, she refused to execute the agreement or make payments. She stated that she wanted to obtain a payment history from the previous servicer before she would agree to signing any agreements or making payments.

On 5/11/2018 the lender began the process of foreclosure. On 6/27/2018 the borrower called in and stated that she believes that her loan is a fraudulent loan.

Attached to this notice are copies of the following:

- Recorded Deed of Trust
- Note
- Prepayment Charge Rider to Note
- Balloon Rider to Note
- Allonge to Note: Pay to the order of Bayview Loan Servicing, LLC
- Allonge to Note: Pay to the order of Newport Beach Holdings, LLC
- Allonge to Note: Pay to the order of PVK Properties, LLC
- Corporate Assignment of Deed of Trust: MERS as nominee for Accredited Home Lenders, Inc. transfers to/ Assigns to PVK Properties, LLC
- Statement of Account.

If you have any questions, please do not hesitate to give us a call at 877-563-4164.

Sincerely,

**Customer Service** Madison Management Services, LLC

# EXHIBIT "11"

1	George Haines, Esq.	
	Nevada Bar No. 9411	
2	Gerardo Avalos, Esq.	
3	NV Bar No. 15171	
	FREEDOM LAW FIRM	
4	8985 South Eastern Ave., Suite 350	
5	Las Vegas, NV 89123	
6	Phone: (702) 880-5554 FAX: (702) 385-5518	
6	Email: info@freedomlegalteam.com	
7	244044 4444 (944 4 4 4 4 4 4 4 4 4 4 4 4 4 4	
8	UNITED STATES	DISTRICT COURT
9	DISTRICT	
10		
	Lisa Bryant,	Case No.: 2:20-cv-00594-JAD-EJY
11		
12	Plaintiff,	Declaration of Lisa Bryant
13	Tameri,	
1.4	v.	
14	Medican Management Services, I.I.C. and	
15	Madison Management Services, LLC, and Waldman & Porras, PLLC,	
16	11 11 11 11 11 11 11 11 11 11 11 11 11	
17	Defendants	
18	Defendants	JI
19		
	I, Lisa Bryant, being duly sworn, depose and say	<b>y:</b>
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21	1. I am the plaintiff in the above cap	otioned matter.
22	2. If called as a witness, I would co	ompetently testify to the matters herein from my
23	over more and knowledge	
	own personal knowledge.	
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- 3. I am the owner of real property and improvements thereupon located at and commonly known as 719 North Racetrack Road, Henderson, NV 89015, Parcel No. 179-04-506-001 (the "Home").
- 4. Unbeknownst to me, a second note was procured through Accredited Home Lenders, Inc. in the amount of \$90,250.00 which was then allegedly secured by a deed of trust on the Home (collectively, the "Second Mortgage Loan").
- 5. The Second Mortgage Loan was procured without my knowledge, through fraudulent means and I received no funds from this loan.
- 6. I repeatedly told Madison that I had no prior knowledge of the Second Mortgage Loan after I began receiving notices from Madison and informed I Madison that the Second Mortgage Loan was procured through fraudulent means.
- 7. Upon receiving the notices from Defendants claiming that I owed amounts due upon the Second Mortgage Loan, which I did not execute and of which I had no prior knowledge, I was shocked, frustrated, anxious, embarrassed, and otherwise emotionally distraught that Defendants were knowingly attempting to collect on this fraudulent debt.
- 8. Defendants' willful and wrongful actions have caused me to suffer emotional distress driven by fear, anxiety, and concern that Defendants will wrongfully seek to foreclose upon the Second Mortgage Loan and sell my Home unless I agree to pay sums for which I not not obligated to despite the fact that she did not enter into the Second Mortgage Loan and received no funds from the same.
- 9. I have tried numerous times to refinance my Home, but was denied because of the fraudulent Second Mortgage.

1	10. Madison has told me that it will only remove all its negative reporting if I agree to
2	pay Madison for this fraudulent debt. Madison has told me this despite it taking numerous attempts
3	on my part to obtain documents from Madison pertaining to the fraudulent Second Mortgage Loan.
4	11. I declare under penalty of perjury under the laws of the State of Nevada that the
5	foregoing is true and correct
6	foregoing is true and correct
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8	Dated: March 16, 2022
9	By: Lisa Bryant
10	Lisa Bryant
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